

FREQUENTLY ASKED QUESTIONS

Is there study material available for the exam?

There is study material available on the Fire Department website:

<http://www.sanantonio.gov/SAFDRecruiting/BecomingAFirefighter/ApplicantPhase/Study.aspx>

Can I bring food/drinks in the testing room?

No food or drinks are allowed in the testing room. You will need to finish or throw away any food or drink before signing in. Candidates will be allowed to get water from the water fountain in the testing room.

Can I save a seat for my friend if we sign in and register at different times?

No, applicants will be seated in the order that they register and enter the testing room.

Can I bring a sweater/jacket to the exam?

Yes, but it must be worn or hung on the back of your chair for the entire exam. You will want to dress comfortably and be prepared to adapt if the room temperature changes.

Can I talk with my friend while we wait for the test to begin?

Once you enter the testing room there will be no talking allowed.

Can I leave the testing room once I have signed in and been seated?

No, once a candidate has registered and entered the testing room, they will not be able to leave the testing room. If a candidate leaves the testing room, they will not be able to reenter to test.

How many people will be taking the test with me?

The San Antonio Fire Department tests 1,500 to 2,000 applicants for each firefighter trainee examination.

When will I receive my score and find out the next step of the process?

Scores will be posted on the SAFD Recruiting website 3 to 4 weeks after the exam. Scores will only be announced through the SAFD Recruiting website. Additionally, any additional next steps and instructions of the hiring process will be communicated through the SAFD Recruiting website. *It is your responsibility to monitor the SAFD Recruiting website regularly so that deadlines & steps are not overlooked.* Any required step or deadline that isn't adhered to can and will result in a disqualification and removal from any additional processing for the duration of the testing eligibility list.

<http://www.sanantonio.gov/SAFDRecruiting.aspx>

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What if my contact information has changed since I submitted my application?

There will be an opportunity for you to update contact information at a specific point during the exam instructions.

Is there parking available at the Convention Center?

There are multiple parking garages and parking lots near the convention center. Make sure you know how to get to the Convention Center. Please follow this link for directions to the Convention Center and parking information:

<http://www.sahbgcc.com/VisitUs/Location,DirectionsParking.aspx>

What if I forgot or misplaced my printed invitation letter?

We will allow candidates to bring up their letter on their cell phones.

What type of identification must I bring to the test?

We will accept any ID that has a photo and your name printed on it, including but not limited to:

- Driver License (Including temporary licenses)
- State Issued ID Card
- Military ID
- Student ID
- Credit Card (With Photo)
- Employee Badge
- Passport

What am I allowed to bring to the exam?

- Photo identification card
- Wallet (must fit in pocket)
- Car Keys
- Cell phone (*Must be turned off in while in exam room*)
- Prescription reading glasses
- Jacket/Sweater
- Feminine products
- Face covering

(These items must be placed under the candidates chair for the entire test administration, with exception of the face covering.)

What items are prohibited at the exam?

The following items are prohibited in the test room, including, but not limited to:

- Food/drinks
- Sunglasses
- Hats
- Backpacks/bags
- Folders/paper
- Purses
- Earplugs
- Computers
- Tablets
- Study materials/books
- Headphones
- Pencils/pens
- Wireless headsets
- Military papers
- Cameras
- Smart-watches/smart-devices
- Electronic recording/listening devices