# SLFRF Compliance Report - SLT-0591-P&E Report-Q3 2022 Report Period : Quarter 3 2022 (July-September)

# **Recipient Profile**

# **Recipient Information**

Recipient UEI	LC5QCFLLCDJ4	
Recipient TIN	746002070	
Recipient Legal Entity Name	City Of San Antonio, Texas	
Recipient Type	Metro City or County	
FAIN		
CFDA No./Assistance Listing		
Recipient Address	115 Plaza De Armas, 2nd Floor	
Recipient Address 2		
Recipient Address 3		
Recipient City	San Antonio	
Recipient State/Territory	TX	
Recipient Zip5	78205	
Recipient Zip+4		
Recipient Reporting Tier	Tier 1. States, U.S. territories, metropolitan cities and counties with a population that exceeds 250,000 residents	
Base Year Fiscal Year End Date	9/30/2019	
Discrepancies Explanation	Please update the address line to 100 Military Plaza.	
Who approves the budget in your jurisdiction?	Legislature	
Is your budget considered executed at the point of obligation?	Yes	
Is the Recipient Registered in SAM.Gov?	Yes	

# **Project Overview**

# **Project Name: City of San Antonio SLFRF Revenue Recovery**

Project Identification Number	COSA SLFRF
Project Expenditure Category	6-Revenue Replacement
Project Expenditure Subcategory	6.1-Provision of Government Services
Status To Completion	Completed less than 50%
Adopted Budget	\$326,919,408.00
Program Income Earned	\$1,243,435.00
Program Income Expended	\$1,243,435.00
Total Cumulative Obligations	\$326,919,408.00
Total Cumulative Expenditures	\$112,519,776.00
Current Period Obligations	\$0.00
Current Period Expenditures	\$64,590,211.00
Project Description	The project purpose is to utilize State and Local Fiscal Recovery Funds (SLFRF) for fiscal recovery for the provision of government services to the extent of the reduction in revenue experienced due to the COVID-19 public health emergency.  By August 2021, as part of the FY 2022 Budget process, a two-phased strategy for the use of SLFRF was approved by City Council:  • Phase I focused on stabilizing the City budget and addressing community needs.  • Phase II began in the fall of 2021 with extensive community engagement to set spending priorities for the use of SLFRF.  In September of 2021, as part of Phase I, Council approved the use of \$97.50 million in the FY 2022 Budget. These funds were used to stabilize the City budget and to address community needs exacerbated by the pandemic including mental health, domestic violence, housing assistance, customer service, and community navigators. Additionally, in November 2021, \$30.0 million was approved for residential utility assistance.  The City is currently in Phase II of its strategic approach. In October
	2021, Council was presented with a potential spending framework, strategic guiding principles, and a community input plan. A community engagement process occurred in November. Council approved the framework for the allocation of the remaining \$199.4 million SLFRF balance in February of 2022. In March of 2022, a policy discussion with City Council occurred on the next steps in defining goals and outcomes for six of the categories of the spending framework. Visit the City's 2022 Performance Report at <a href="https://covid19.sanantonio.gov/What-Were-Doing/ARPA/ARPA-Report">https://covid19.sanantonio.gov/What-Were-Doing/ARPA/ARPA-Report</a> .

# Report

# **Revenue Replacement**

Is your jurisdiction electing to use the standard allowance of up to \$10 million, not to exceed your total award allocation, for identifying revenue loss?	No
Base Year General Revenue	\$5,847,653,000.00
Growth Adjustment Used	6.57%
Base Year Fiscal Year End Date	9/30/2019
Total Estimated Revenue Loss	\$987,947,000.00
Are you reporting Actual General Revenue using calendar year or fiscal year?	Calendar Year

# 2020

Actual General Revenue	\$5,855,231,000.00
Estimated Revenue Loss Due to Covid-19 Public Health Emergency	\$476,587,000.00
Were Fiscal Recovery Funds used to make a deposit into a pension fund?	No
Please provide an explanation of how revenue replacement funds were allocated to government services	The City allocated \$97.5 million of the first tranche received in May 2021. Of the \$97.5 million, \$46.5 million was allocated to the General Fund to stabilize the City budget this included programs such as emergency preparedness, homelessness, affordable housing, community navigators, domestic violence and street maintenance. The funds were allocated in FY 2022 and FY 2023. \$51 million was allocated to the Hotel Occupancy Tax (HOT) Fund in FY 2021 and FY 2022 to support the hospitality and arts industry. Additionally, in November 2021, \$30 million in funding was allocated for household utility assistance. Descriptive allocations can be found at <a href="https://covid19.sanantonio.gov/What-Were-Doing/ARPA/Project-Summary-Report">https://covid19.sanantonio.gov/What-Were-Doing/ARPA/Project-Summary-Report</a> .

# 2021

Actual General Revenue	\$6,236,498,000.00
Estimated Revenue Loss Due to Covid-19 Public Health Emergency	\$511,360,000.00

Were Fiscal Recovery Funds used to make a deposit into a pension fund?	No
Please provide a explanation of how revenue replacement funds were allocated to government services	In December 2021, staff presented the results of the community input and Small Business Advisory Commission meetings to the City Council, and council members provided feedback on spending priorities. In January 2022, staff presented a recommended spending framework reflecting the Community and City Council input. After incorporating input provided by the City Council during these two meetings, on February 3, 2022, the City Council approved the spending framework for the remaining \$199.4 million balance. Of this, the City dedicated \$74.8 million towards the development of programs to address community needs. Descriptive allocations can be found at <a href="https://covid19.sanantonio.gov/What-Were-Doing/ARPA/Project-Summary-Report">https://covid19.sanantonio.gov/What-Were-Doing/ARPA/Project-Summary-Report</a> .

# 

Actual General Revenue	
Estimated Revenue Loss Due to Covid-19 Public Health Emergency	
Were Fiscal Recovery Funds used to make a deposit into a pension fund?	
Please provide an explanation of how revenue replacement funds were allocated to government services	

# Overview

Total Obligations	\$326,919,408.00
Total Expenditures	\$112,519,776.00
Total Adopted Budget	\$326,919,408.00
Total Number of Projects	1
Total Number of Subawards	0
Total Number of Expenditures	0

# Certification

Authorized Representative Name	MELANIE S KEETON
Authorized Representative Telephone	(210) 207-8090
Authorized Representative Title	Assistant Finance Director
Authorized Representative Email	melanie.s.keeton@sanantonio.gov
Submission Date	10/31/2022 5:03 PM

**State and Local Fiscal Recovery Funds** 

For the 3<sup>rd</sup> Quarter ending September 30, 2022





# **Table of Contents**

Executive Summary	3
Overview of Phase I	3
Overview of Phase II	3
Program Summary	6
COVID-19 Emergency Response	6
Emergency Preparedness	6
Emergency Medical Services (EMS) Telemedicine	7
Public Health: SA Forward Plan	7
Domestic Violence Expansion	8
Mental Health	8
Homelessness	9
Emergency Housing Assistance	10
Residential Utility Assistance	12
Non-Profit Social Services	13
Youth	13
Seniors	14
311 Customer Service Operations	14
City Services Navigators	15
Arts	16
Small Business	18
Convention Facilities Fund Support	19
Vision Zero	19
Street Maintenance	20
Bridge Maintenance Program	20
One-Time Capital Investments	21
Employee Retention	21
Looking Forward	22



## **Executive Summary**

This quarterly report provides an update on the programs implemented by the City of San Antonio, which were funded by State and Local Fiscal Recovery Funds. The Coronavirus State and Local Fiscal Recovery Funds (SLFRF) program, a part of the American Rescue Plan Act of 2021 (ARPA), delivers \$350 billion to state, local, and Tribal governments across the country to support their response to and recovery from the COVID-19 public health emergency.

The U.S. Department of the Treasury awarded \$326.9 million of SLFRF to the City of San Antonio. The City received the first half of the award in the amount of \$163.45 million in May 2021, and the second half in June 2022. For reporting purposes, the City categorized the full SLFRF award under the Treasury's Expenditure Category 6.1, Revenue Replacement for the Provision of Government Services. These funds must be obligated by December 2024 and spent by December 2026.

The SLFRF program provides resources to:

- Fight the negative effects of the pandemic and support families and businesses struggling with its public health and economic impacts
- Maintain essential public services
- Build a strong, resilient, and equitable recovery by making investments that support longterm growth and opportunity

On June 16, 2021, as part of the City's Trial Budget presentation, staff presented to the City Council a two-phased strategy for the use of ARPA SLFRF. In August 2021, as part of the FY 2022 Budget process, a two-phased strategy was approved by the City Council:

- Phase I was approved as part of the FY 2022 Budget and focused on stabilizing the City budget and addressing community needs.
- Phase II began in the fall of 2021 with community engagement to set spending priorities for the use of the federal funds.

#### Overview of Phase I

In Phase I, the City allocated \$97.5 million of the first tranche received in May 2021. Of the \$97.5 million, \$46.5 million was allocated to the General Fund over two years (FY 2022 and FY 2023) to stabilize the City budget and to address community needs exacerbated by the pandemic. This includes programs that support mental health, domestic violence, housing, and community navigators. \$51 million was allocated to the Hotel Occupancy Tax (HOT) Funds from FY 2021 through FY 2025 to support the City's convention and Alamo operations, and the arts.

#### Overview of Phase II

Phase II began on October 20, 2021, with a briefing to the City Council. At this briefing, a spending framework, strategic guiding principles, and a community input plan for the use of SLFRF were presented. During the month of November 2021, the City conducted community engagement to obtain feedback on the use of SLFRF. Additionally, in November 2021, \$30 million of SLFRF was allocated for residential utility assistance to aid San Antonians who were financially impacted by



the COVID-19 crisis and in need of financial assistance with utility payments in arrears. This allocation was based on feedback from the community and the City Council.

On December 9, 2021, staff presented the results of the community input and Small Business Advisory Commission meetings to the City Council, and council members provided feedback on spending priorities. On January 26, 2022, staff presented a recommended spending framework reflecting the input of the community and the City Council. After the input was provided by the City Council during these two meetings, the City Council approved the spending framework for the remaining amount of \$199.4 million on February 3, 2022.

The table below illustrates the spending framework approved by the City Council on February 3, 2022.

Spending Framework	Amount (In Millions)
COVID-19 Response/Emergency Preparedness	\$50.00
Infrastructure	45.80
Small Business	26.25
Mental Health	26.00
Emergency Housing Assistance	10.00
Employee Retention	10.00
Youth	10.00
Continuation of Domestic Violence Programs	8.84
Arts	5.00
Seniors	5.00
Non-Profit Social Services	2.50
Total	\$199.39

This area is intentionally left blank.



As mentioned, the City's strategy to allocate funds was divided in two phases. The following table provides a listing of the initiatives / programs funded by SLFRF. These various City programs braided funding from other federal grants and local funds to maximize the impact to the San Antonio community.

Initiatives / Programs funded with State and Local Fiscal Recovery Funds						
Programs	Phase I	Phase II	Total			
Emergency Response		\$ 50,047,126	\$ 50,047,126			
Emergency Preparedness	5,000,000		5,000,000			
Emergency Medical Services (EMS)	2,141,684		2,141,684			
Public Health: SA Forward Plan	5,000,000		5,000,000			
Domestic Violence	7,588,424	8,842,036	16,430,460			
Mental Health	3,381,179	26,000,000	29,381,179			
Homelessness	464,156		464,156			
Emergency Housing Assistance	4,400,000	10,000,000	14,400,000			
Residential Utility Assistance		30,000,000	30,000,000			
Non-Profit Social Services		2,507,964	2,507,964			
Youth		10,000,000	10,000,000			
Seniors		5,000,000	5,000,000			
311/ Customer Service	918,847		918,847			
City Services Navigators	2,682,121		2,682,121			
Arts	2,586,852	5,000,000	7,586,852			
Small Business		26,250,000	26,250,000			
Convention & Sports Facilities Operations	48,385,430		48,385,430			
Vision Zero	5,200,000		5,200,000			
Street Maintenance	9,723,589	10,000,000	19,723,589			
Bridge Maintenance Program		3,800,000	3,800,000			
One-Time Capital Projects		32,000,000	32,000,000			
Employee Retention		10,000,000	10,000,000			
Total	\$ 97,472,282	\$ 229,447,126	\$ 326,919,408			

The City's focus areas, guiding principles, and community engagement efforts ensured that the allocation of funds were directed towards programs that aided in supporting a strong and equitable recovery. The City promotes equitable outcomes by utilizing its Budget Equity Tool and the City of San Antonio Equity Atlas – Online Equity Maps found at the following link, <a href="https://www.sanantonio.gov/Equity/Initiatives/Atlas">https://www.sanantonio.gov/Equity/Initiatives/Atlas</a>.

As mentioned, the City has utilized the revenue replacement expenditure category for its award, and the City is collecting data on several programs that are utilizing evidence-based interventions and / or program evaluation. The City is tracking goals and outcomes by incorporating performance management into its SLFRF-funded programs.

The following section provides an update on progress made since the publishing of the City's 2022 Annual Recovery Plan in July 2022.



## **Program Summary**

This section provides details of each of the City's initiatives and programs funded with SLFRF, including a summary, as well as metrics and progress updates through September 30, 2022.

#### COVID-19 Emergency Response - \$50 Million

This allocation supports the City's response to COVID-19 by providing services to the community and ensuring the City workforce has proper protective equipment and tools. Community services provide testing sites, contact tracing, and vaccine incentives. Support for City employees provides personal protective equipment, employee testing, and vaccine incentives. Resources allocated to the City's response are estimated to be utilized in FY 2022 and FY 2023. Additionally, this allocation includes administrative components for the management, oversight, and reporting of ARPA grants from FY 2022 through FY 2026.

**COVID-19 Community Testing:** The San Antonio Metropolitan Health District, referred to as Metro Health, initiated a contract with Community Labs, a local non-profit to provide COVID-19 tests to San Antonio residents. Community Labs provided testing for 49,356 residents from January 2022 through April 2022. This testing was primarily conducted because of the COVID-19 surge during the winter and ended due to a lower number of residents getting tested. Metro Health, San Antonio Fire Department and Community Labs operated six COVID-19 testing locations in neighborhoods with high equity scores. Neighborhoods with high equity scores are those with the highest concentration of low-income and communities of color. Community testing remains available to the community through other providers.

**COVID-19 Contact Tracing:** Metro Health initiated a contract with the UT Health School of Public Health Houston, San Antonio Campus (UTSPH Houston) to assist with COVID-19 case investigations. UTSPH Houston has trained 50 of their staff to conduct case investigations on positive COVID-19 cases. Case investigations involve notifying the individuals and interviewing to gather information on symptoms, provide isolation guidance, and providing referrals for social resources. All contact investigative efforts are accurately and timely entered into the National Electronic Disease Surveillance System (NEDSS)-base system (NBS). From October 1, 2021 through September 30, 2022, 272,561 cases were assigned for investigation and UTSPH Houston attempted to call each case. UTSPH Houston was able to establish contact with 40,766 individuals and successfully interviewed 38,675 residents.

**COVID-19 Vaccine \$100 Gift Card Incentives:** Metro Health began issuing \$100 H-E-B gift cards incentive to individuals receiving any COVID-19 vaccine in August 2022. These were issued through the Metro Health's main immunizations clinic and mobile pop-up clinics coordinated with community stakeholders in neighborhoods with high equity scores. To date, 6,694 of 10,265 gift cards have been issued.

#### **Emergency Preparedness – \$5 Million**

This allocation provides support to the City's resiliency to future weather events and other disruption plans that total a resiliency investment of \$8.5 million included in the FY 2022 Budget. This funding will enhance the City's emergency management and resiliency by adding four community resiliency hubs to be utilized for San Antonio residents during an emergency. These hubs can be used for temporary shelter and for community preparedness events to better equip residents in an emergency event. The City has identified 4 resiliency hub locations and has started



the process to purchase generators for these facilities. Additionally, these funds support the purchase of generators for 14 of the 53 public fire stations.

Program	Outcomes	Results	%
	Plan – FY 2022	October 2021 to September 2022	Complete
Emergency Response	Four resiliency hubs for the community     Replace/ add Generators to 14 Fire Stations	<ul> <li>Locations for Resiliency Hubs have been identified.</li> <li>Public outreach and marketing plan for resiliency hubs was completed in August.</li> <li>4 generators are anticipated to be purchased in October 2022 with delivery by early 2023. The City will be renting 4 generators until the order is received.</li> <li>14 generators for the fire stations were ordered in June</li> </ul>	75%

#### Emergency Medical Services (EMS) Telemedicine – \$2.1 Million

This allocation leverages telemedicine technology for Emergency Medical Services (EMS) calls to expand a Clinical Dispatcher Pilot Program that increases access to emergency response services through telemedicine with 8 clinical dispatchers. The program frees ambulance and paramedic resources to respond to critical emergencies. This is a multi-year SLFRF investment in FY 2022 and FY 2023.

The Clinical Dispatcher Program is expected to increase access to emergency response services for people of color and low-income communities where approximately 75% of calls are generated by people living in census tracts with higher equity scores.

Program	Outcomes Plan – FY 2022	Results October 2021 to September 2022	% Complete
Clinical Dispatchers	Estimated to received 7,500 calls through the GoodSAM App.	The clinical dispatchers served 6,871 calls through the GoodSAM app. Through September, the program reduced dispatched medical calls by 4,993 calls, or 73%.	92%

#### Public Health: SA Forward Plan - \$5 Million

In response to the pandemic-related lessons learned around health disparities, health equity, and social justice and to capitalize on additional funding for public health, Metro Health developed a community strategic growth plan called SA Forward as an expansion to the department's strategic plan. This expansion includes additional programs and initiatives in the areas of Access to Care, Data & Technology Infrastructure, Food Insecurity & Nutrition, Health Equity & Social Justice, Mental Health & Community Resilience, and Violence Prevention. This allocation will support some of these initiatives within the SA Forward plan from FY 2023 and FY 2024. The initiatives to be supported by this allocation include Mental Health & Community Resilience, Healthy Neighborhoods Expansion, Project Worth Teen Ambassador, Communications, Operations, Food Policy Assessment, Nutrition Campaign, Nutrition Expansion, a contract with Communities in Schools for Cognitive Behavioral Therapy, Access to Care, Office of Policy and Civic Engagement, Equity, Informatics Expansion, and a contract with UT Health for Genome Sequencing.



#### **Domestic Violence Expansion - \$16.4 Million**

This allocation supports 27 positions to expand hours for domestic violence calls to include, evenings and weekends, additional case management and wrap around services, stronger evaluation and data driven strategies, and enhanced community education initiatives focused on prevention. Additionally, these crisis community advocates will respond alongside police officers on calls related to domestic violence. This is a multi-year SLFRF investment FY 2022 through FY 2025.

This program provides services and supports to any person who experiences domestic violence and contacts 9-1-1 or goes to a Police or Sheriff Station to request help. More staff are assigned to areas of the community that receive more 9-1-1 calls, which have historically corresponded to areas with the greatest concentration of low-income and communities of color. To serve the limited English proficient population, the City is hiring bilingual staff, including case managers and community health workers, to distribute information via non-English media, such as translated documents and the utilization of trusted messengers in outreach efforts.

Program	Outcomes Plan – FY 2022	Results October 2021 to September 2022	% Complete
Domestic Violence Expansion	<ul> <li>Provide screening and advocacy for a total of 11,000 clients through Advocates and Case Managers.</li> <li>Provide direct assistance for 1,000 total survivors of violence.</li> <li>Complete 50 outreach presentations and host 40 DART/DAG meetings.</li> </ul>	<ul> <li>A total of 11,500 clients received screening and advocacy.</li> <li>1,500 individuals received case management services.</li> <li>1,785 survivors received direct assistance.</li> <li>58 outreach presentations were conducted, and 49 DART/DAG meetings were hosted.</li> </ul>	100%

#### Mental Health - \$29.4 Million

**Multidisciplinary Response Team SA CORE - \$3.4 Million:** This allocation supports the introduction of a pilot program to provide an alternative response to 911 police calls by adding a dedicated multi-disciplinary response team to address mental health calls in one of the six police substations in San Antonio. Launched in April 2022, SA CORE is a partnership between the San Antonio Fire Department (SAFD), the San Antonio Police Department (SAPD), and the Center for Health Care Services that enhances the City's response to mental health calls by having a team comprised of a civilian clinician, a paramedic, and a police officer. The paramedic is part of the SAFD's Mobile Integrated Healthcare Program and provides treatment to individuals suffering from acute behavioral and/ or emotional disorders. Additionally, clinicians are added to be onscene community advocates that have been trained in rapid intake and triage to identify if a person needs a more intensive clinical intervention and notify specialized services when appropriate. Also, included is overtime for SAPD officers and equipment to support the coordinated pilot program. This is a multi-year SLFRF investment in FY 2022 and FY 2023.

The team serve in the Central SAPD Substation located in zip code 78207, an area of the City with a concentration of high equity scores and high volume of mental health 911 calls. The team operates 16 hours per day, 7 days per week, 7am-11pm. As of September 30, 2022, SA CORE was assigned to a combined total of 806 calls for service. Of this, 235 resulted in emergency detentions and 272 were addressed on scene. Furthermore, 36% went to a behavioral health hospital, 39% were resolved in the community, and less than 1% were arrested. The other calls



included outcomes, such as unable to locate, transport to medical hospital, and follow up calls. Additional positive impacts of the team's efforts in our community include voluntary admissions for treatment, medical transports, and addressing various social needs.

Strategic long-term planning discussions and efforts are in progress. The City is exploring the possibility of housing licensed clinicians within the 911 call center to assess and screen mental health related calls and expanding hours or the geographical response area.

Program	Outcomes Plan – FY 2022	% Complete	
Strengthen Mental Health Response	Provide support for overtime and equipment for the Coordinated On-Scene Response Pilot Program with the City's Metro Health Department, San Antonio Fire Department, and San Antonio Police Department.  Program goal is to reduce arrests and connect residents to appropriate services.	The Police, Health, & Fire Departments collaboratively developed and implemented the new San Antonio Community Outreach Resiliency Effort (SA CORE) team. The new team began responding to mental health calls in the Central Service Area on April 18, 2022. The SA CORE team has responded to 896 calls for service through September. Of those calls only 6 resulted in arrest.	100%
Strengthen Mental Health Response	Add clinicians to the 911     Floor to better assess     mental health calls	Positions have been hired and training was completed in August.	100%

**Mental Health - \$26 Million:** The City Council designated the Public Safety Committee (PSC) to oversee the implementation planning for a total of \$26 million for Mental Health. The implementation plan and associated criteria for distribution was approved by the PSC on August 16, 2022, and the City Council on September 1, 2022. The plan provides support towards organizations providing mental health services with a focus on youth, older adults, homeless, and collaboration with partners for upstream services through a combined competitive process.

In June and July, a series of community and stakeholder feedback sessions were hosted by the City. There were seven meetings in total: two sessions with faith leaders, two public input sessions, two sessions with mental health providers, and one session with representatives from area school districts.

A Request for Proposals (RFP) for mental health services opened on September 9, 2022 and is scheduled to close on October 28, 2022. The City Council will consider approving award recommendations on December 15, 2022, with contracts beginning January 2023.

#### Homelessness - \$464 Thousand

This allocation supports the City's \$32.5 million in homelessness funding in FY 2022. This investment enhances support to the Partners with South Alamo Regional Alliance for the Homeless (SARAH) to divert households from entering homeless emergency shelters. The program assists individuals and families with immediate needs such as rent, utility assistance, or hotel vouchers to quickly stabilize housing situations. This will help leverage additional private



philanthropy funds secured by SARAH for the Diversion Program. This is a one-time SLFRF investment in FY 2022.

The City's homeless prevention programs directly support low-income households to maintain or access stable housing situations when facing economic instability caused by the pandemic. Program design and eligibility focuses resources on the most vulnerable populations, and targeted outreach will aim to further close racial and income gaps.

Program	Outcomes Plan – FY 2022	Results October 2021 to September 2022	% Complete
Homeless Diversion	100 clients will be served under the Diversion Program.	353 people (151 households) were served, which includes 61 single-households and 90 families.	100%

Additionally, the City is enhancing contract monitoring with two positions to monitor and work with nonprofit organizations in effectively and efficiently using funding allocated to support the City's policy priorities and ensure compliance with local, state, and federal regulations and federal grant deliverables. This is a multi-year SLFRF investment in FY 2022 and FY 2023.

#### **Emergency Housing Assistance - \$14.4 Million**

**Housing Stability - \$4.4 Million:** This allocation supports the total housing investment of \$35.7 million included in the FY 2022 Budget by enhancing the housing stability services to help families with programs, such as Owner-Occupied Rehabilitation, Minor Repair, and Under 1 Roof programs. Additionally, this includes providing funding for Relocation Assistance to aid in risk mitigation. This total funding supports findings in the San Antonio Housing Policy Framework that addresses the growing housing affordability gap. This is a one-time SLFRF investment in FY 2022.

This investment benefits families at or below 80% Average Median Income (AMI), households in historically marginalized areas and those facing eviction. The program focuses on ensuring San Antonio residents remain at their current homes and addresses the housing security needs for lower-income households that have been exacerbated by the COVID-19 pandemic. The City used the Equity Atlas to target outreach efforts in areas of the city with the highest concentration of low-income and communities of color. In addition, the City leveraged existing community-based organizations and partnerships to ensure that marginalized communities are aware of the housing rehabilitation and relocation assistance programs. Additional resources are dedicated to conduct outreach in Qualified Census Tracts and census tracts with higher equity scores in the San Antonio Equity Atlas.

The Home Rehab Programs selected residents for assistance through the home rehab application utilizing an Equity Scoring Matrix that selected residents with incomes at or below 80% AMI based upon home selection and the combined equity score, redline score, applicant age, disability status and size of the home. Utilizing the scoring matrix prioritized selection of families that resided in census tracts with higher representation of low-income and communities of color. Additionally, the Matrix prioritized seniors and individuals that were disabled. Funding assisted 183 total homes – 8 homes with major rehabilitation; 80 homes with minor rehabilitation; and 95 homes with energy efficient roof shingle replacement.

Home Rehab Program applicants were selected for assistance through the home rehab application utilizing an Equity Scoring Matrix that selected residents with incomes at or below 80%



AMI based upon home selection and the combined equity score, redline score, applicant age, disability status and size of the home. Overall, more than 50% of selected residents were at 50% AMI or lower and all residents were under 80% AMI.

Program	Outcomes Plan – FY 2022	Results October 2021 to September 2022	% Complete
Owner- Occupied Rehabilitation	Approve 81 homes through the Open Home Rehab Application. Of this, complete a scope of work for 36 homes and begin construction on 45 homes.	34 homes approved – 3 completed, 22 under construction, and remaining in scope assessment.	56%
Minor Repair	Approve 155 homes through the Open Home Rehab Application and 20 homes through a Minor Repair partner. Of the 175 approved homes, complete a scope of work for 45 homes and begin construction on 130 homes. A total of 175 homes will be completed before December 31, 2022.	155 minor repair projects approved – 78 completed/ under construction and remaining in scope assessment. An additional 20 projects will be completed through non-profit partnerships. All homes are expected to be completed by December 2022.	91%
Under 1 Roof	Complete 350 roof repairs/ replacements with 100 under construction	364 roof repairs/ replacement were approved and completed	100%
Relocation Assistance	Assist 80 residents with relocation or with rental/ utility assistance	Assisted 701 residents with relocation or with rental/ utility assistance	100%

**Emergency Housing Assistance - \$10 Million:** This funding augments federal funds allocated through the CARES and ARPA acts to provide emergency rental and mortgage assistance to San Antonio residents financially impacted by COVID-19. The City created the Emergency Housing Assistance Program (EHAP) to address the emergency housing needs of the community.

The EHAP was created to mitigate the financial hardships associated with the pandemic by providing financial assistance to eligible low-income families who have fallen behind on rent and utilities payments. The EHAP focused on eligibility for families at or below 80% AMI and provided 6 months of assistance for families between 50% to 80% AMI and 9 months for families below 50% AMI. The program focused on distributing funds quickly and to a significant portion of the eligible population. The EHAP provided assistance to nearly 68,636 households from April 2020 to September 2022.

The average AMI for these households was 26.52%, while females led the head of households with 76.49%. The average age of the heads of households was 39.18 years old. Data also shows that 59.10% of households were Hispanic and 35.83% were non-Hispanic. Additionally, 54.62% were White, 28.64% were Black-African American, 0.81% were American Indian, 9.02% were other/multi-race, and 6.28% opted out. Lastly, 45.76% of heads of households were high school graduates, while 14.76% had less than high school education.

The \$10 million SLFRF allocation has served approximately 3,726 households. This data combines all payments made to unduplicated households and averaged approximately \$2,684 per household.

The EHAP has been effective in reaching Hispanic/ Latino households. Outreach specifically targeting Hispanic/ Latino residents includes offering bilingual help with the application process at libraries in the city's historically low-income communities. The City, through the Neighborhood



Housing Services Department (NHSD), also spread information through bilingual campaigns and with advertisements on Spanish-speaking platforms.

The EHAP focused on distributing funds quickly and to a significant portion of the eligible population. The NHSD distributed assistance to households with the understanding that documentation requirements could potentially prevent or discourage marginalized and vulnerable residents from applying. The program allocated funds to households between 50% to 80% AMI to help households in the lowest income brackets and in need of immediate rental assistance. To ensure a low bar to entry and mitigate any potential disparities, the program provided flexibility in its application process, especially if applicants were experiencing informal banking situations or income volatility. This included self-attestation of COVID-19 hardship as an alternative or submitting a signed letter to explain their situation. To help marginalized residents including undocumented immigrants in need of emergency rental or utilities assistance, the program accepted an ID issued by state or other country and did not require social security number of applicants.

#### Residential Utility Assistance - \$30 Million

This allocation provides \$30 million in household utility assistance to aid residents who were financially impacted by the COVID-19 crisis and in need of financial assistance with utility payments in arrears. In November 2021, the City entered into agreements with CPS Energy, the local electric and gas utility, for a total of \$20 million, and the San Antonio Water System (SAWS), the local water and wastewater utility, for a total of \$10 million.

CPS Energy and SAWS promoted the assistance programs through messages on their websites, television, and print news stories, and by hosting information tables at public resource fairs across San Antonio. The utility companies also promoted the availability of assistance through postcard mailouts and door hangers in geographic areas with lower-income households. Additional outreach included a robo-dialer campaign to ratepayers, an email campaign, service center posters, newsletter articles, and social media communication.

CPS Energy and SAWS developed a simplified application to capture only necessary data for delivering service and compliance reporting, while minimizing barriers to access. In addition, community service representatives operated phone-based applications and accepted in-person consultations at utility service centers. The use of Qualified Census Tracts as a determination of COVID-19 impact reduced barriers to assistance by eliminating the need to complete an application for assistance, thus ensuring continued utility service to the most vulnerable communities within San Antonio.

CPS Energy has served more than 17,797 residents with bill assistance, of which approximately 72% earned less than 125% of the Federal Poverty Level (FPL). SAWS has served 19,020 residents to date, of which approximately 32% earned less than 125% of the FPL. All residents served have demonstrated that they were financially impacted by the COVID-19 crisis through responses to a questionnaire or are currently enrolled in an Automated Discount Program available to residents earning less than 125% of the Federal Poverty Level. Under certain circumstances, utility bill assistance was provided to residents confirmed to reside in a federal Qualified Census Tract and who had outstanding balances on their utility bill accounts incurred during the pandemic.



The table below illustrates how much funds have been awarded through September 30, 2022. It is anticipated that remaining funds will be awarded by December 2022.

Organization	Budget	Awarded	% Spent
CPS Energy	\$ 20 M	\$ 15 M	75%
SAWS	10 M	8.2 M	82%
Total	\$ 30 M	\$ 23.2 M	78%

#### Non-Profit Social Services - \$4 Million

The City Council designated the Community Health, Environment & Culture Committee (CHECC) to oversee the implementation planning for a total of \$4 million for Non-Profit Social Services. The originally allocated amount of \$2.5 million was augmented with City funds for a total investment of \$4 million.

CHECC considered the department recommendations over the course of several meetings, and it was determined to carry out this investment in two phases.

- Phase I Focus on immigration services
- Phase II Non-Profit social services

In Phase I, a total of \$1.5 Million was designated for Immigration Services. The implementation plan and associated criteria for distribution was approved by CHECC on May 26, 2022, and the City Council on June 2, 2022. The plan provides support to immigrant serving organizations and services that support noncitizens, including but not limited to permanent U.S. residents, undocumented, asylum seekers, and refugees. The plan is aimed at creating decreased economic security of noncitizens and decreased pathways for citizenship. The City released a Request for Proposals (RFP) to identify immigration service organization providers from June 6 through July 8, 2022. Proposal evaluations were conducted in July 2022, and the City Council approved contract awards on September 29, 2022 to four agencies. Contract negotiations are in progress and anticipated to be executed at the end of November.

In Phase II, a total of \$2.5 Million was designated for Non-Profit Social Services. The implementation plan for this phase was presented to CHECC for approval on August 9, 2022 and the City Council for consideration and approval on August 18, 2022. A Request for Proposals (RFP) for Phase II opened on September 9, 2022 and is scheduled to close on October 28, 2022. Training and technical assistance workshops were held on September 6, 2022 and September 8, 2022. The RFP Pre-submittal conference was held on September 16, and additional training and technical assistance workshops were held on September 18 and 19. Evaluation and scoring of responses to the RFP will take place during November 2022, and the City Council will consider approving award recommendations on December 15, 2022, with contracts beginning January 2023.

#### Youth - \$10 Million

The City Council designated the Economic & Workforce Development Committee (EWDC) to oversee the implementation planning for a total of \$10 million for Youth. The implementation plan for this allocation was approved by the EWDC on June 24, 2022 and was brought before the City Council for consideration and approval on August 18, 2022. DHS held four stakeholder feedback sessions in May 2022 attended by 42 youth-serving organizations and key partners. In addition



to these meetings, DHS met with over 30 youth from seven youth organizations and focus groups with 22 youth who had aged out of the foster care system. The purpose of these sessions was to share community and City Council input, gather suggestions on proposed funding priorities and goals, and finalize performance indicators.

In addition to community stakeholder meetings and conversations, DHS is working with UP Partnership - Excel Beyond the Bell, which is a collaborative of out-of-school organizations to increase coordination of local investments and shared community goals for youth related to education success and career pathways. This alignment and coordination will continue beyond release of the competitive process and funding awards to foster innovative and best practices, collaborative services, and reduce duplication. This coordination will also ensure development of uniform guidance on how to better support students with disabilities, homeless youth, youth aging out of foster care.

A Request for Proposals (RFP) for Youth opened on September 9, 2022 and is scheduled to close on October 28, 2022. Training and technical assistance workshops were held on September 6, 2022 and September 8, 2022. The RFP Pre-submittal conference was held on September 16, and additional training and technical assistance workshops were held on September 18 and 19. Evaluation and scoring of responses to the RFP will take place during November 2022, and the City Council will consider approving award recommendations on December 15, 2022, with contracts beginning January 2023.

#### Seniors - \$5 Million

The City Council designated the Community Health, Environment & Culture Committee (CHECC) to oversee the implementation planning for a total of \$5 million funding for Seniors to support older adults disproportionately impacted by the COVID–19 pandemic. The implementation plan for this allocation was brought to CCHEC on August 9, 2022, and the City Council approved the implementation plan on August 18, 2022.

The Department of Human Services and held three stakeholder feedback sessions from April 27 – May 13, 2022. The purpose of these sessions was to share community and City Council input, gather suggestions on proposed funding priorities and goals, and finalize performance indicators.

A Request for Proposals (RFP) for Seniors opened on September 9, 2022 and is scheduled to close on October 28, 2022. Training and technical assistance workshops were held on September 6, 2022 and September 8, 2022. The RFP Pre-submittal conference was held on September 16, and additional training and technical assistance workshops were held on September 18 and 19. Evaluation and scoring of responses to the RFP will take place during November 2022, and the City Council will consider approving award recommendations on December 15, 2022, with contracts beginning January 2023.

#### 311 Customer Service Operations - \$919 Thousand

The City is enhancing it's 311 Call Center with seven customer service positions to increase efficiency and satisfaction in customer service when responding to resident requests for information. This is a multi-year SLFRF investment in FY 2022 and FY 2023.

The use of funds expands staffing to support the City of San Antonio's 311 Call Center in responding to the growing need of language accessibility for non-English speaking residents. The



311 Customer Service line plays a critical role in connecting and dispersing vital information to San Antonio residents as we continue to respond to pandemic matters and ongoing recovery efforts.

By increasing staffing, the desired outcome is to improve response times and reduce abandonment rates by 4% for Spanish-speaking residents who utilize the 311 Call Center. In FY 2021, 311 received 73,917 Spanish calls, answering 79% of the calls. In FY 2022, 311 has received 49,160 Spanish calls, answering 95% of the calls.

The 311 Department is leveraging community partners for marketing and promotional outreach and developing a digital resource that will be translated into Spanish. The digital resource is in the development phase.

Program	Outcomes Plan – FY 2022	Results October 2021 to September 2022	% Complete
311 Customer Service	4 Customer Service Supervisors and 42 Customer Service Representatives will receive 912,544 total calls and answer 876,042 calls or 96% for the FY 2022 Oct-Sep period.	4 Customer Service Supervisors and 42 Customer Service Representatives received 785,009 total calls and answered 730,882 calls or 93% for FY 2022 Oct-Sep period.	100%

#### City Services Navigators - \$2.7 Million

This funding supports a navigator program to assist older adults, families, and individuals. Older adults will be connected to financial counseling services focusing on issues facing older adults including identity theft, scams, and reverse mortgages. Families will be provided assistance with fair housing, housing navigation services, and homeless individuals will be connected to services, including shelter, mental health, domestic violence, and job training resources. This is a multi-year SLFRF investment in FY 2022 and FY 2023.

As the City began its response to the pandemic, the City realized that the community needed assistance in navigating the many services available in San Antonio provided by local, federal, and non-profit agencies. In response to this need, the City added community navigators to connect residents to financial counseling, safety net, mental health, domestic violence, and job training resources. This navigation program connects residents to City initiatives and other available programs to bridge gaps for individuals, families, and older adults experiencing severe financial stress and homelessness. The community navigators also assist with homeless shelter diversion, street outreach resources, and benefits navigation that serve low-income households, including older adults experiencing housing instability due to the direct and indirect effects of COVID-19.

The DHS Homeless Benefits Navigator and Older Adult Financial Security programs have served more than 25,000 residents since October 2021. Approximately 90% of clients receiving Benefits Navigator assistance and 85% of older adults receiving financial counseling had incomes under 125% of the Federal Poverty Level (\$33,125 for a household of four). An estimated 32% of residents accessing Benefits Navigator social service referrals and application assistance were African American, and 17% of older adults accessing financial counseling were African American. Furthermore, approximately 32% of Benefits Navigator clients and 38% of clients were primary Spanish speakers.



The Homeless Benefits Navigator program served 19,106 residents from October 1, 2021 to September 30, 2022. Of these, 12,801 received rental assistance application help, 1,719 received mortgage assistance application help, 15,284 received utility assistance application help and 10,890 received emergency food assistance. The Older Adults Financial Security program provided benefits navigation assistance to 6,114 older adults, of which 929 also received financial counseling.

Since October 2021, the community navigator programs have conducted outreach presentations to nearly 160 community meetings, including at neighborhood associations, Senior Centers, emergency shelters, new Home Buyer Classes, and other resource fairs. These presentations included over 2,000 attendees.

The programs also presented to multiple professional groups, including presentations to 27 San Antonio Public Library branch managers and community trainers that share resources with residents across the community; to 23 staff members of San Antonio Independent Living Skills (SAILS) who will in turn share program information with residents living with disabilities; to the South Texas Silver Sabbath and Community Board Symposium, which included attendees from 20+ agencies serving Older Adults in the San Antonio area; and the Bexar County Elder Abuse and Exploitation Task Force Meeting, which included staff representing the Alamo Area Agency on Aging, Texas Department of Family and Protective Services, Bexar County Court System, Gonzaba Foundation, San Antonio Police Department Fraud/ Elder Crimes, UT Health Science Center, and the Texas Senate Office. All are working in conjunction for the prevention of Elder Fraud Abuse. The Homeless Benefits Navigator and Older Adult Financial Security programs make referrals to the organizations represented in these presentations and receive referrals from them to better serve low-income residents, older adults and residents living with disabilities.

Every Benefits Navigator on staff is bilingual in English/ Spanish, and more than half of staff Financial Counselors are bilingual, as well. Most service provided in the two programs is conducted via telephone-based appointments, which residents have found to be an easier and more convenient way to access the services than driving or taking the bus for face-to-face assistance. In-person consultations for both services remain an option for those without access to phone or internet or those who prefer in-person assistance.

Program	Outcomes Plan – FY 2022	Results October 2021 to September 2022	% Complete
Homeless Navigators	Assist 3000 unduplicated clients and connect them to services	Assisted 19,106 residents with benefits navigation services, exceeding the estimated FY 2022 annual target of 3,000 unduplicated individuals.	100%
Financial Security Benefits Navigators for Older Adults	Assist 700 clients	Assisted 929 older adults with financial counseling services.	100%

#### Arts - \$7.5 Million

In FY 2021, the Department of Arts & Culture was allocated \$2.6 million to maintain the funding for Arts Agencies supported by the Hotel Occupancy Tax (HOT) fund at 2019 levels. The City



Council allocated \$5 million to fund Arts Agencies and designated the Community Health, Environment & Culture Committee (CHECC) to oversee the implementation for Arts. The Department of Arts & Culture developed an implementation plan known as ARPA 4 Arts, which provides grants to nonprofits and individual artists disproportionately impacted by the COVID-19 pandemic.

CHECC considered the recommendation over the course of two meetings and the plan, which the San Antonio Arts Commission approved on May 6, 2022, was approved on May 10, 2022. On June 2, 2022, the City Council provided approval of the ARPA 4 Arts implementation plan. On September 13, 2022, the San Antonio Arts Commission voted to approve funding recommendations, which the City Council approved on September 29, 2022.

The ARPA 4 Arts program provides grants to assist individual artists with housing/ living expenses, professional development, and support of artistic career, including equipment, materials, and rent. Nonprofits may use grant funds to mitigate financial hardship, including supporting payroll costs, operations and maintenance of equipment and facilities, technical assistance, and COVID-19 mitigation and infection prevention measures. The Department of Arts & Culture will manage this program for individual artists and nonprofit arts organizations to help them be more resilient and thrive beyond the pandemic.

Of the applications received for the Nonprofit Arts Organizations Grant Program, 46 out of 54 were eligible, and 11 of those respondents were culturally specific organizations. These eligible organizations reported a combined loss of \$47 million due to the pandemic. Respondents reported that awards would be used to fund the following spending categories.

Use of Funds	Payroll	Existing Programs	New Programs	Facilities / Equipment	Technical Assistance	Business Planning	COVID-19 Prevention
# of Applicants	39	38	24	17	12	16	11
Percentage of Applicants	85%	83%	52%	37%	26%	35%	24%

Of the applications received for the Individual Artist Grants, 136 out of 151 respondents were deemed eligible, reporting a total loss of \$3.5 million due to the pandemic. Of the eligible respondents, 24 individuals received a priority score of between 75 and 100, 56 individuals received a priority score of between 50 and 74, and 38 individuals received a priority score of between 25 and 49. These individual applicants reported that awards would be used to fund the following spending categories.

Use of Funds	Creation of New Works	Artistic Performances	Professional Development	Housing / Living Expenses
# of Applicants	109	76	97	119
Percentage of Applicants	80.15%	55.88%	71.32%	87.50%

Contract initiation and funds disbursement for these awards is taking place from October through November 2022. Post-award surveys and final reports will be conducted to evaluate the impact of the ARPA 4 Arts program, for both awarded nonprofit organizations and individual award recipients, between November and December of 2026.



#### Small Business - \$26.2 Million

The City Council designated the Economic & Workforce Development Committee (EWDC) to oversee the implementation planning of a total allocation of \$30.95 million to Small Business, including \$4.7 million in additional funds allocated by the City. The EWDC considered the Small Business Advisory Commission (SBAC) Small Business Implementation Plan recommendation over the course of several meetings and approved the plan on June 15, 2022. On June 23, 2022, the City Council provided approval of a two-phase implementation plan.

Phase I – focus on the deployment of the COVID Impact Grants program to provide access
to capital, and the associated outreach and technical assistance. This phase began in July
2022 and is anticipated to conclude in December 2022. Applications for aid were opened
in August 2022 and review and scoring is ongoing through December. Award notifications
will begin in October 2022, with funding disbursements to be completed in December
2022.

With the COVID Impact Grants program in Phase I, the City is providing meaningful and efficient support to small businesses that continue to work toward recovery from the economic strife caused by the public health crisis and secondary impacts associated with the pandemic.

 Phase II began August 2022 and prioritizes programs in Capacity Building, Ecosystem Enhancements, and Localism strategies. Implementation of programs in the Geographic Placemaking strategy will coincide with the completion of the City's Economic Development Department's Strategic Framework Initiative. The Strategic Framework Initiative is anticipated to go to the City Council for approval in October 2022.

The following table provides a summary of investments by identified priority.

Strategy/ Program		Amount
Access to Capital		\$20,625,000
COVID Impact Grants - \$17 Million		
COVID Impact Grants Outreach and Marketing - \$625K		
Growth Fund Loan/ Grants - \$3 Million		
Capacity Building		1,450,000
Launch SA Improvements - \$300K		
Back Office Support Program - \$750K		
Web Presence Program - \$400K		
Ecosystem Enhancements		3,000,000
Implementation of Pillars Identified in the SA Ecosystem Report		
Localism		625,000
Buy Local Program Implementation & Operations Support		
Geographic Placemaking		5,250,000
Operation Facelift - \$3.0 Million		
Outdoor Spaces Program - \$1.25 Million		
Corridor Program Pilot - \$1.0 Million		
	Total	\$30,950,000

The strategies and programs in implementation address solutions, both short-term and long-term, for businesses to recover from the negative impacts of the pandemic and achieve long-term



resiliency. Long-term resiliency requires intentional investment and strategies to build infrastructure and support in coordination with immediate relief.

The following illustration depicts the anticipated upcoming events for the Small Business spending category.

September to November 2022	December 2022	2023 to 2025
Phase I     Award Notifications Begin	•Phase I Funding Disbursement Complete	<ul> <li>Phase II - RFP #1     Jan 2023 - City Council Post-Solicitation Briefing</li> </ul>
•Phase II		•Phase II - RFP #2
• RFP #1 Closes and Responses Reviewed	•Phase II Review RFP #1 Responses	Feb 2023 - Council Committee Pre-Solicitation Briefing  • Phase II
		Funding disbursement complete by 2025

#### **Convention Facilities Fund Support - \$48.4 Million**

COVID-19 had an unprecedented impact on the Hotel Occupancy Tax (HOT) Revenues with revenues declining by 44% in FY 2020. In April of 2020, the City Manager implemented a hiring freeze due to budgetary and service impacts resulting in the furlough of 266 employees from departments funded by the HOT Tax and by revenues derived by the Convention Center and the Alamodome. The SLRF funds have been critical to support the operations of the Convention Center, and Alamodome. This funding will aid these operations from FY 2021 through FY 2025. In FY 2021, the City utilized \$12.7 million for the purposes of providing support to the HOT Funds to ensure continuity of vital government services. In FY 2021, SLFRF was utilized to support the cost of operations for the Convention Center and the Alamodome due to a decline in tourism and conventions activities that occurred. Additionally, SLFRF supported the return of employees at the Convention Center. The City has designated \$35.7 million from FY 2022 through 2025 to continue to ensure continuity of vital government services to support the cost of operations for the Convention Center, Alamodome.

#### Vision Zero - \$5.2 Million

Vision Zero pedestrian safety improvements will support design, vehicle and pedestrian traffic counts, and some construction of mid-block crossings across eight corridors to address severe pedestrian injury areas, which were identified by the City's Vision Zero 2020 Severe Pedestrian Injury Report. The projects will take place in areas of persistent poverty, which are disproportionately impacted by severe pedestrian injuries and fatalities. The safety improvements will facilitate crossings to places that people want to go but that are not well served by the existing traffic network. This is a one-time SLFRF investment in FY 2022.

As part of the City's Transportation Department's FY 2022 work plan, design and construction is underway for pedestrian safety improvements (28 mid-block crossings) on eight, high injury network corridors (HIN). As identified in the most recent City <u>Vision Zero Severe Pedestrian/Bicycle Injury Area (SPIA) Reports (2020)</u>, most of the locations identified for mid-



block crossings are located in areas of persistent poverty, which are disproportionately impacted by severe pedestrian injuries and fatalities. This is consistent with studies, including <u>Smart Growth Americas annual report</u>, "<u>Dangerous by Design 2022</u>", which indicates that low-income and communities of color are disproportionately impacted by vehicle, pedestrian, and bicycle crashes.

Program	Outcomes Plan – FY 2022	Results October 2021 to September 2022	% Complete
Vision Zero Pedestrian Crossing	The Transportation department anticipates to complete design for all 28 Vision Zero locations, continue construction, and begin Severe Pedestrian Injury Area Report data collection.	6 locations are being coordinated with the 2022 Bond Project. 14 locations are in the design process and will begin construction in FY 2023. The remaining 8 locations will begin construction in FY 2024. The scope of work for the Severe Pedestrian Injury Area report is still in progress with the consultant.	35%

#### Street Maintenance - \$19.7 Million

\$9.7 million of the \$19.7 million allocation supports the City's FY 2022 total investment of \$110 million in street maintenance. The annual program serves to prolong the useful life of streets by mitigating deteriorating pavement conditions caused by age, utility cuts, and underlying soil conditions.

Program	Outcomes Plan – FY 2022	Results October 2021 to September 2022	% Complete
Street Maintenance Program	Anticipate completing 800 Pavement Preservation projects and 408 Street Rehabilitation projects for a total of 1,208 street maintenance projects anticipated to be completed citywide.	Completed 800 Pavement Preservation projects and 408 Street Rehabilitation projects for a total of 1,208 street maintenance projects completed citywide.	100%

The City of San Antonio has a 4,190-centerline mile network of which 457 miles (11%) of streets are considered failed streets (F-streets). An F-street has deteriorated pavement and requires extensive rehabilitation of the roadway. The City has allocated \$10 million to reconstruct F-streets citywide. These funds will be distributed across the City based on the percentage of current F-streets by Council District. As part of the FY 2023 Budget, staff worked with each Council District to identify and program projects to be completed with this funding. With the approval of the budget, staff has now engaged engineering consultants to initiate the project design, and concurrently begun coordination with utility agencies to facilitate necessary upgrades and/ or adjustments to their underground facilities. Staff is targeting the completion of all the projects by September 2024.

### **Bridge Maintenance Program - \$3.8 Million**

The Citywide Bridge Program improves and rehabilitates existing deficient and deteriorated bridge structures and/ or builds new bridges within the city limits. Bridges are selected for replacement or new construction based on industry criteria such as hydraulic capacity, structural condition, age, and pedestrian mobility. Each selected bridge project includes any needed right-of-way acquisition, utility adjustments, environmental clearances, and incidental construction beyond the physical footprint of the bridge.

The funding allocation of \$3.8 million from SLFRF augments the \$1.157 million allocated in the recently approved 2022 Bond Program for a total of \$4.957 million for the Citywide Bridge Program. Since approving these funds, as of September 2022, City staff have released a Request



for Qualifications for several projects that include the Citywide Bridge program and are working on short-listing a recommended list of bridges for this program. The selection process will entail an evaluation of the current inventory of bridges prioritizing those with the greatest potential for improvement of safety and connecting communities. The staff anticipates finalizing the list of recommended bridges and awarding the design services contract in November 2022.

#### One-Time Capital Investments - \$32 Million

This allocation provides support in the amount of \$32 million for three capital projects, which are listed below.

• Morgan's Wonderland - \$15 million will go to support park improvements between 2022 and 2026, to include construction of the Multi-Assistance Center (MAC), a pediatric care center (PPECC), an inclusive 4D theater experience attraction, and other park amenities and enhancements. Morgan's Wonderland is a theme park that is part of the Gordon Hartman Family Foundation, that welcomes everyone and was built to provide and create an atmosphere of inclusion for those with and without disabilities while encouraging everyone to gain a greater understanding of one another. At this theme park children and adults with special needs have access to facilities that enable them to enjoy outdoor recreation fully.

Below is a list of the projects, statuses, and anticipated completion dates:

- MAC project completed
- o PPECC in progress, completion in FY 2023
- o 4D Theater Experience in progress, completion in FY 2024
- o Park Amenities & Enhancements in progress, completion in FY 2025
- Educare San Antonio \$7 million for the design and construction of a state-of-the art infant, toddler, and preschool site. Located in far South San Antonio in what is currently a childcare desert, Educare San Antonio will provide affordable, high-quality early learning and care for over 250 families annually. The program will offer full-day care as well as evening hours to serve families who work or attend higher education classes at night. Educare San Antonio will also increase the pool of childcare workers by offering professional learning for current and aspiring early educators. Educare San Antonio is a public-private partnership managed by Texas A&M University San Antonio, which has secured an additional \$9 million to support this program. The construction of the facility is anticipated to begin in January 2023 with completion by July 2024.
- Texas Biomedical Research Institute \$10 million for campus infrastructure improvements, to include upgrades to the campus' electrical grid, to support energy reliability and promote resiliency given the critical nature of the research conducted at the facility. The contract with Texas Biomedical Research Institute was execute on August 29, 2022. The project is currently in the design phase, and construction is anticipated to begin during the second quarter of FY 2023.

#### **Employee Retention - \$10 Million**

Funds were used to provide a \$1,000 one-time distribution to employees as a retention benefit program. This program was developed with employee input. A total of 9,548 employees received



the retention benefit. Police uniform employees waived their right to this retention benefit as part of their most current collective bargaining agreement approved in May 2022.

## **Looking Forward**

The City of San Antonio will continue to monitor the performance of SLFRF-funded programs, and will make adjustments where appropriate to maintain transparency, efficiency, and accuracy. The City looks forward to future reports that outline the results and successes of the programs described above, as well as a future for San Antonio that is more innovative, resilient, and equitable.