



SAFD

ANNUAL REVIEW 2023



safdcareers.com

firesafeSA.com

herolikeher.com



FIRE CHIEF CHRISTOPHER MONESTIER

(INTERIM 2024)



As your interim Fire Chief and on behalf of the entire SAFD, I am honored to present the 2023 annual review which highlights the department's achievements, accomplishments and significant events over the most recent calendar year. Not unlike previous years, the 2023 calendar year was filled with your Fire Department providing exceptional service to our community with professionalism, integrity, and compassion. We continue to strive to exceed our community's expectations in an ever changing, dynamic environment. Our dedication to this community remains steadfast as we rise to new challenges and adapt to new hazards. You will see as you explore each major section of the department, we were definitely "on the move" as an organization.

Some of the major work in 2023 involved our preparation for re-accreditation. We went through a vigorous process to develop a new Strategic Plan. Through countless hours of self - assessment, report writing and submission, and with a peer assessment team from the Center for Public Safety Excellence (CPSE), we were recommended for re-accreditation at the end of the calendar year. We defended our work at the annual CPSE Excellence conference in Orlando and the SAFD is proud to report that we received our re-accreditation for another 5 years in February 2024. This accreditation process is one of continuous improvement, so the work never truly ends.

Other significant achievements in 2023 include the opening of replacement fire station FS24 on Austin Highway. This much needed replacement fire station gave us the room to add a full-time Squad Unit for medical incidents. Adding this unit to the response area proved the need by becoming one of the busiest squad units in the city and relieving some of the high demand for calls for service. This addition improves response time in the area by having more units available, reduces wear and tear on the larger apparatus, and reduces the overall workload of our members. Balancing the workload is paramount as the SAFD remains committed to the safety, health and well-being of our members. Our members must be properly supported, in all aspects, so they can wear the SAFD patch with pride, dedication and commitment. We must provide for them, so they can serve you.

As we look forward to 2024 and beyond, we will continue to strive to be one of the best fire departments in the nation, and one that our community knows they can depend on to always provide the exceptional service they have come to expect and deserve.

In Service,

Christopher M. Monestier



SAFD 2023





ADMINISTRATIVE SERVICES

**DEPUTY CHIEF
VALERIE FRAUSTO**
(INTERIM 2024)



Fire Prevention Division
Fire Inspection, HAZMAT Inspection Program, Code
Development, Special Events
Public Outreach & Public Information Office
Fire Facilities
Services and Logistics
Professional Standards
Workers Compensation Advocate
Applicant processing
Records Retention
Fire Department Personnel, Administration and Human
Resources (Civilian Fire Administration)
Payroll/Personnel
Health, Wellness, and Resiliency
Budget and Fiscal (DFA)

Administrative Services 2023 Highlights

- 75% completion of 13 new generator installs at various SAFD facilities (Facilities)
- HazMat Inspectors integral in approving one of the first Hydrogen Production plants in Texas (Fire Prevention)
- New mapping system implemented to improve efficiencies in completion of required facility inspections (Fire Prevention)
- Created more consistent and detailed tracking systems for leave, staffing, discipline, and covid infections (Professional Standards)
- 3 cadet classes processed with 23 Alpha having the largest number of female graduates to date with 10 (Public Outreach)
- Provided in-home fire safety survey and education to 867 homes (Public Outreach)
- PIO appointed as chair of the NIOA Fire & EMS advisory panel (Public Outreach)
- Obtained over 28K dollars in corporate sponsorship, and over 10K in new equipment to support ongoing community events (Public outreach)
- 1919 patient contacts in Sports Medicine Facility realizing an estimated \$803,242 return on investment (Wellness)



SUPPORT SERVICES

DEPUTY CHIEF BRYAN NORRIS



Office of Emergency Management
Information Technology
Communications (dispatch services)
Government Affairs Legislation
Fire Safety and Survivability Division
Technology Services
Planning and Analytics
Service Agreements
Special Projects
Accreditation
Strategic Planning
Annexation
Response Time and Data Analysis
Geographic Information Systems
Community Risk Reduction

Support Services 2023 Highlights

- Expanded GoodSAM/RightSite procedures & processes to continually reduce dispatching of units to low acuity calls (Communications)
- Portable radio evaluation with over 300 participants resulting in a secured contract for new radios (Communications)
- Completed 2023-2028 Strategic Plan (Planning & Analytics)
- Completed Community Risk Reduction & Standards of Cover (Planning & Analytics)
- Continued the process of reaccreditation (Planning & Analytics)
- In partnership with Fire Prevention & DSD, identified and placarded unsafe, vacant commercial structures (Safety)
- Relocated quartermaster, safety admin, and all PPE inventory to Dunton Ave to create a Structural PPE "one-stop" (Safety)
- Continual Disability Inclusion Project updating our ESF to include language and system to address residents with disabilities and AFN (SAOEM)
- Conducted 7 major training exercises with CPS Energy, SA Airport, JBSA, and Mayor/Council ELT (SAOEM)



EMERGENCY SERVICES

DEPUTY CHIEF ANDREW ESTRADA



3 Fire Suppression Shifts
(54 fire stations)
23 Battalion Chiefs
Airport
Special Operations
(HazMat and Rescue)
4 EMS Shifts
(35 full time Medic Units and up to 8 Peak Medic Units)
4 EMS Captains and an Executive Officer Captain
Mobile Integrated Health (MIH)
Fire Training Academy
Tactical Services
Arson Bureau
Fusion Center and Joint Terrorism Task Force
Event Management
Firefighter Safety and Survivability Division
Fire Investigators

Emergency Services 2023 Highlights

- Medic Officer 6 went online full time in May (EMS)
- JBSA / SAFD EMS contract went into effect, adding 3 medic units and 1 medic officer (EMS)
- New Fire Station 24 & Squad 24 brought online (Fire Suppression)
- Additional funding for SACORE Team implemented to expand response capabilities (MIH)
- Multiple Fire & EMS agencies from around the country visited to study SAFD MIH as a template to implement their own programs (MIH)
- Continued growth in Fire Investigator & Arson Investigation units (Tactical Services)
- Graduated 83 cadets, and over 300 SAFD personnel participated in advanced training opportunities (Training)



REACCREDITATION PROCESS

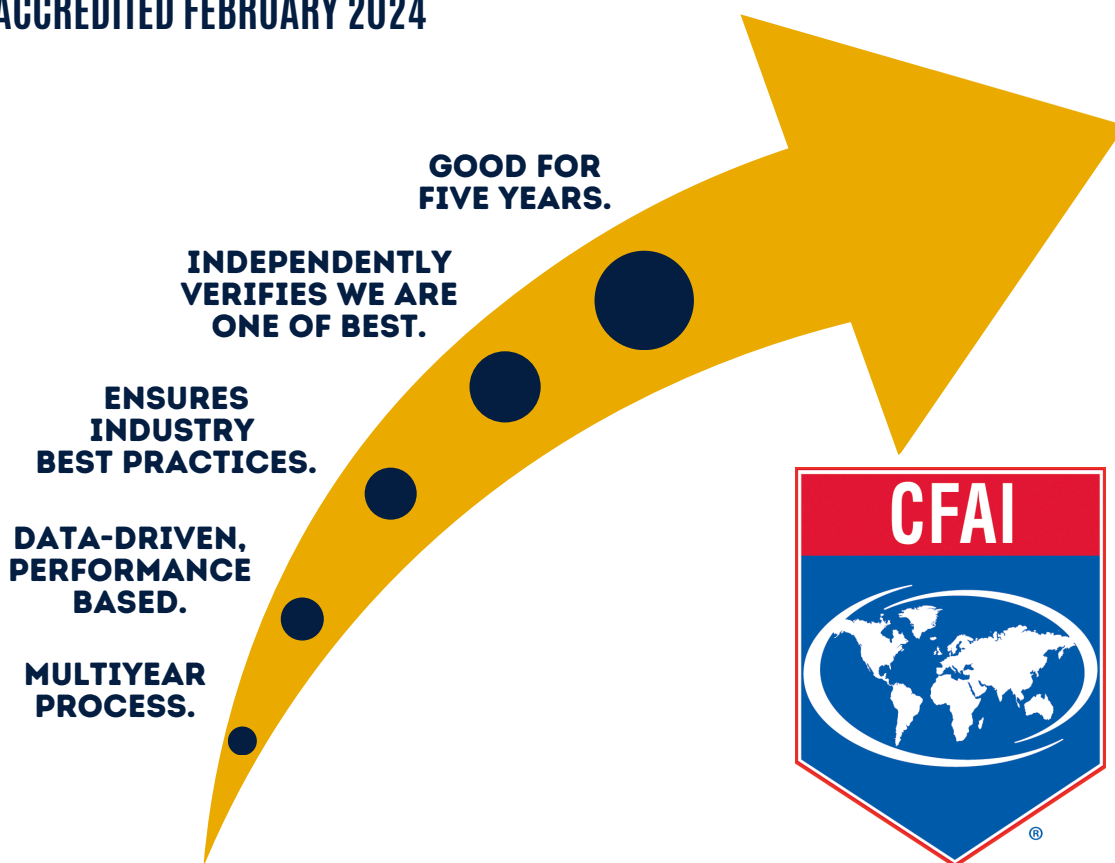
PREPARING FOR 2024 CFAI HEARING

THE COMMISSION ON FIRE ACCREDITATION INTERNATIONAL® (CFAI) ACCREDITED AGENCIES ARE OFTEN DESCRIBED AS BEING COMMUNITY-ORIENTED, DATA-DRIVEN, AND OUTCOME FOCUSED. THEY EXEMPLIFY ORGANIZATIONS THAT ARE STRATEGIC-MINDED AND WELL ORGANIZED, ARE PROPERLY EQUIPPED, STAFFED, AND TRAINED. AGENCY ACCREDITATION IS AN INTERNATIONAL RECOGNITION OF ACHIEVEMENT.

NOVEMBER 2023-PEER ASSESSMENT PHASE.

PEER ASSESSORS ARE CFAI'S TRAINED VOLUNTEER AGENTS WHO ARE TASKED WITH VERIFYING AND VALIDATING AN AGENCY'S ACCREDITATION DOCUMENTS AND CONDUCTING ON-SITE ASSESSMENTS AND MAKE A RECOMMENDATION TO THE CFAI COMMISSION TO EITHER ACCREDITED, DEFER, OR DENY AN AGENCY BASED UPON THEIR ASSESSMENT.

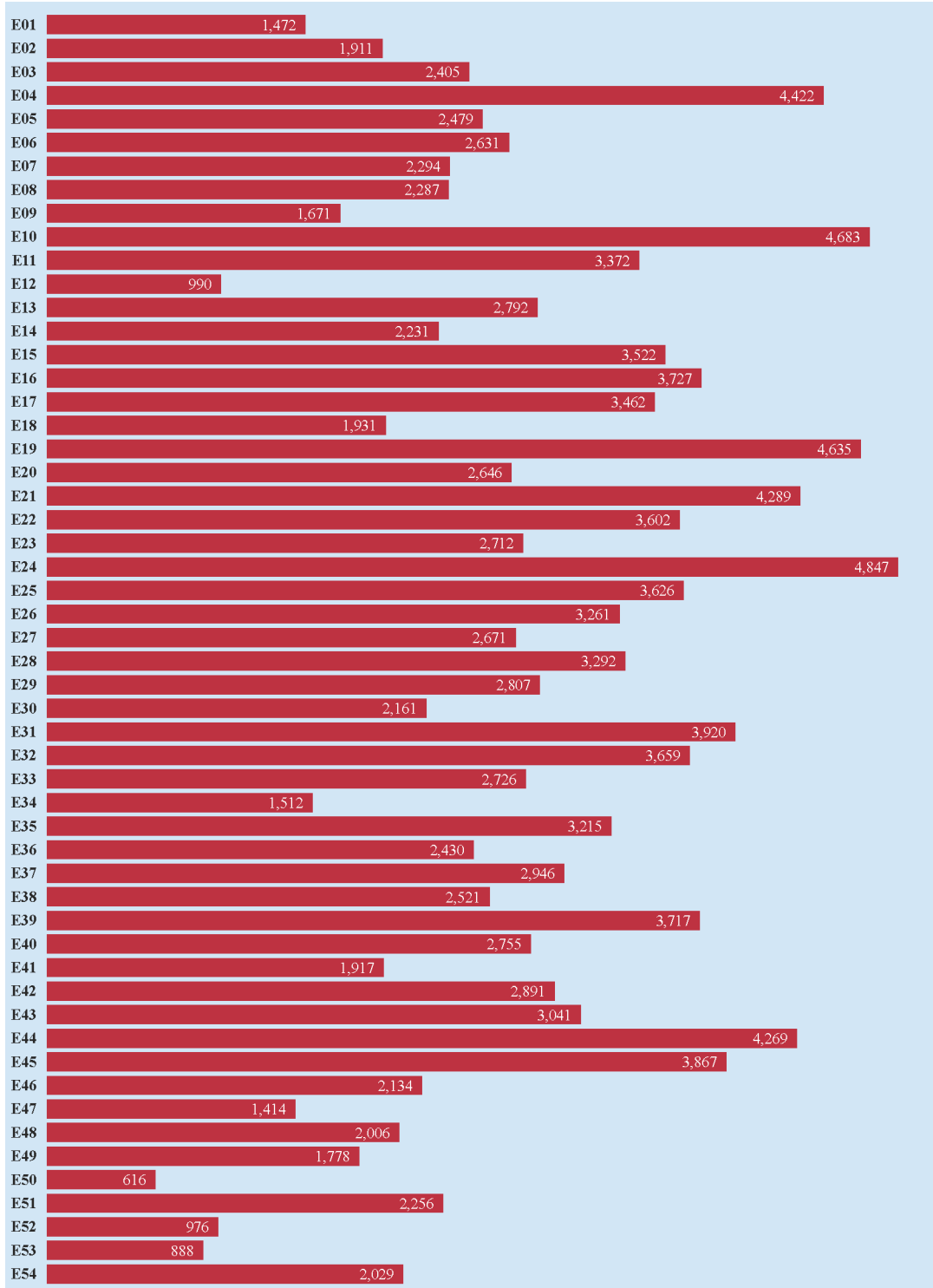
REACCREDITED FEBRUARY 2024





RESPONSES

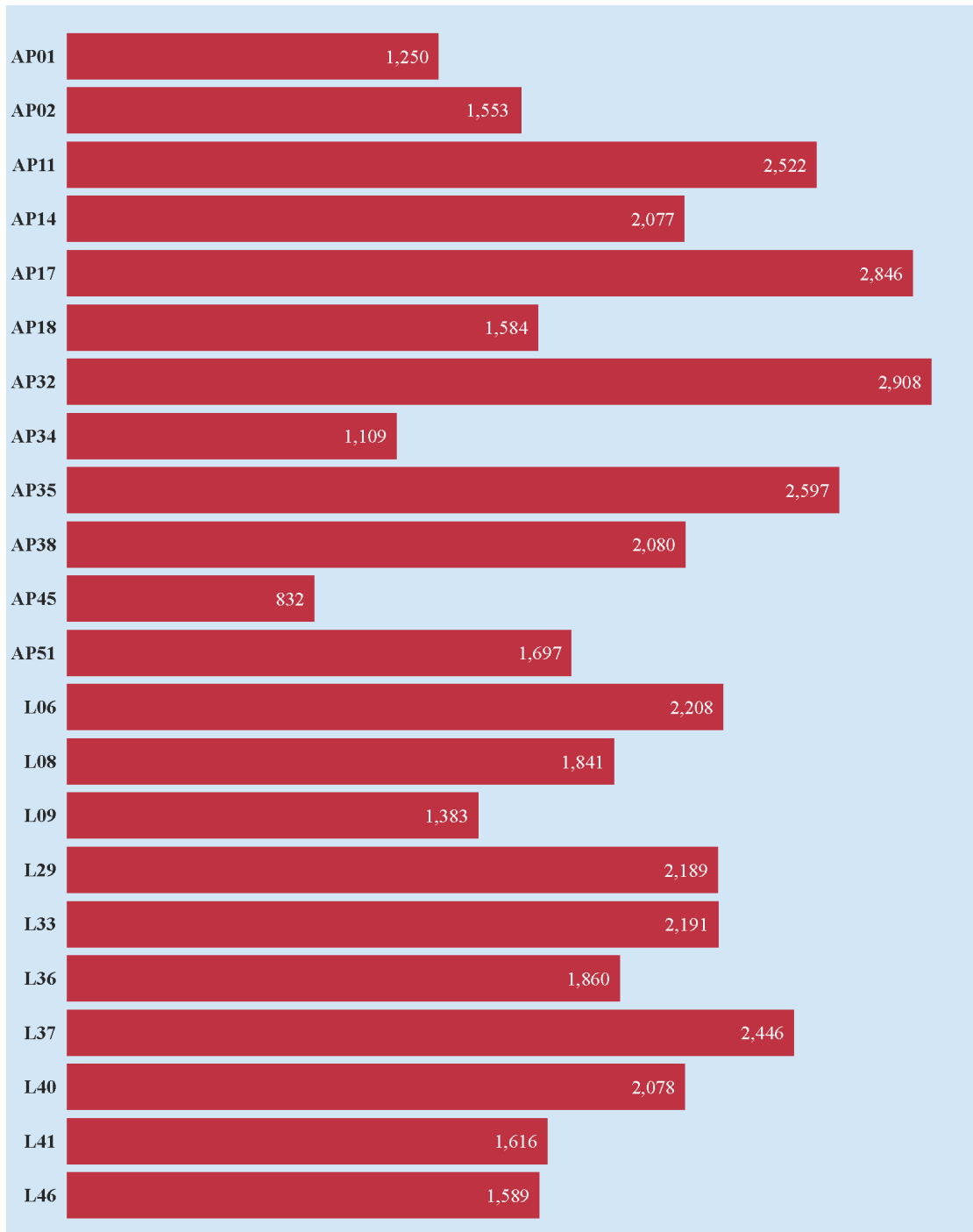
ENGINES





RESPONSES

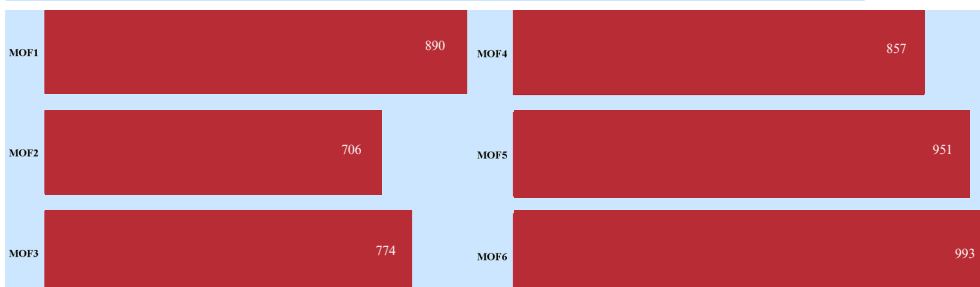
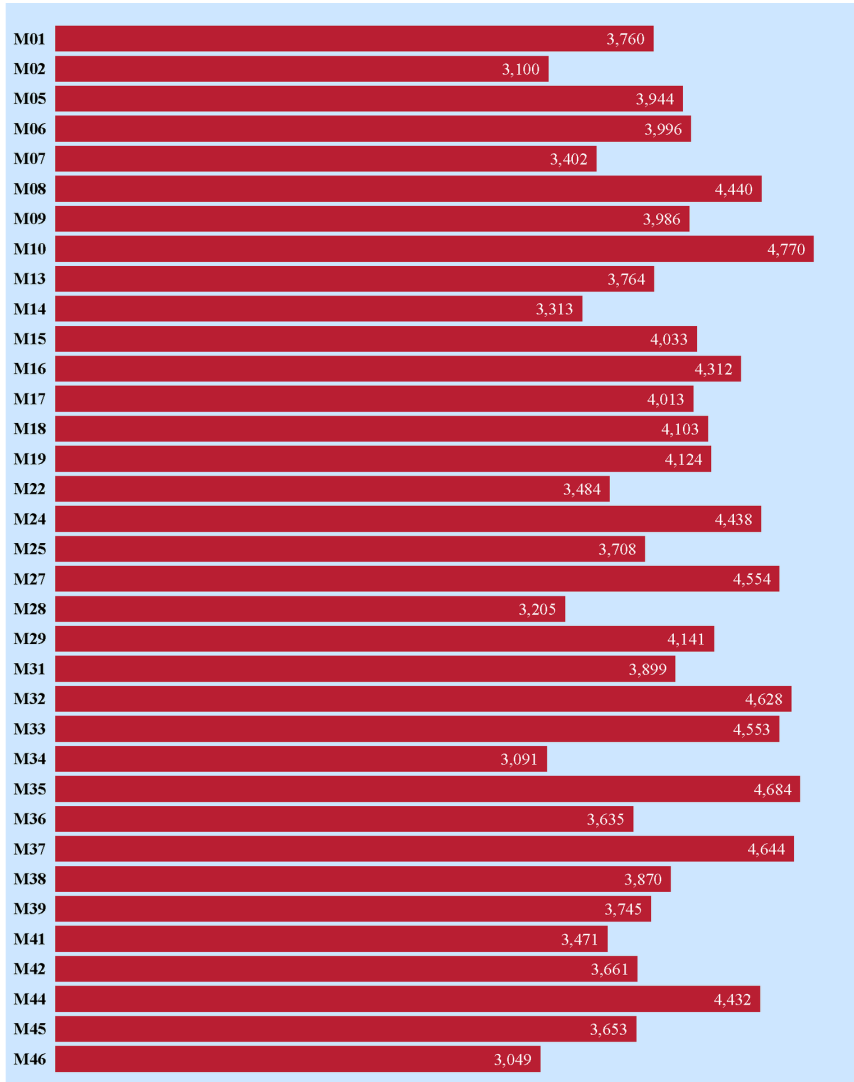
LADDER/PLATFORM





RESPONSES

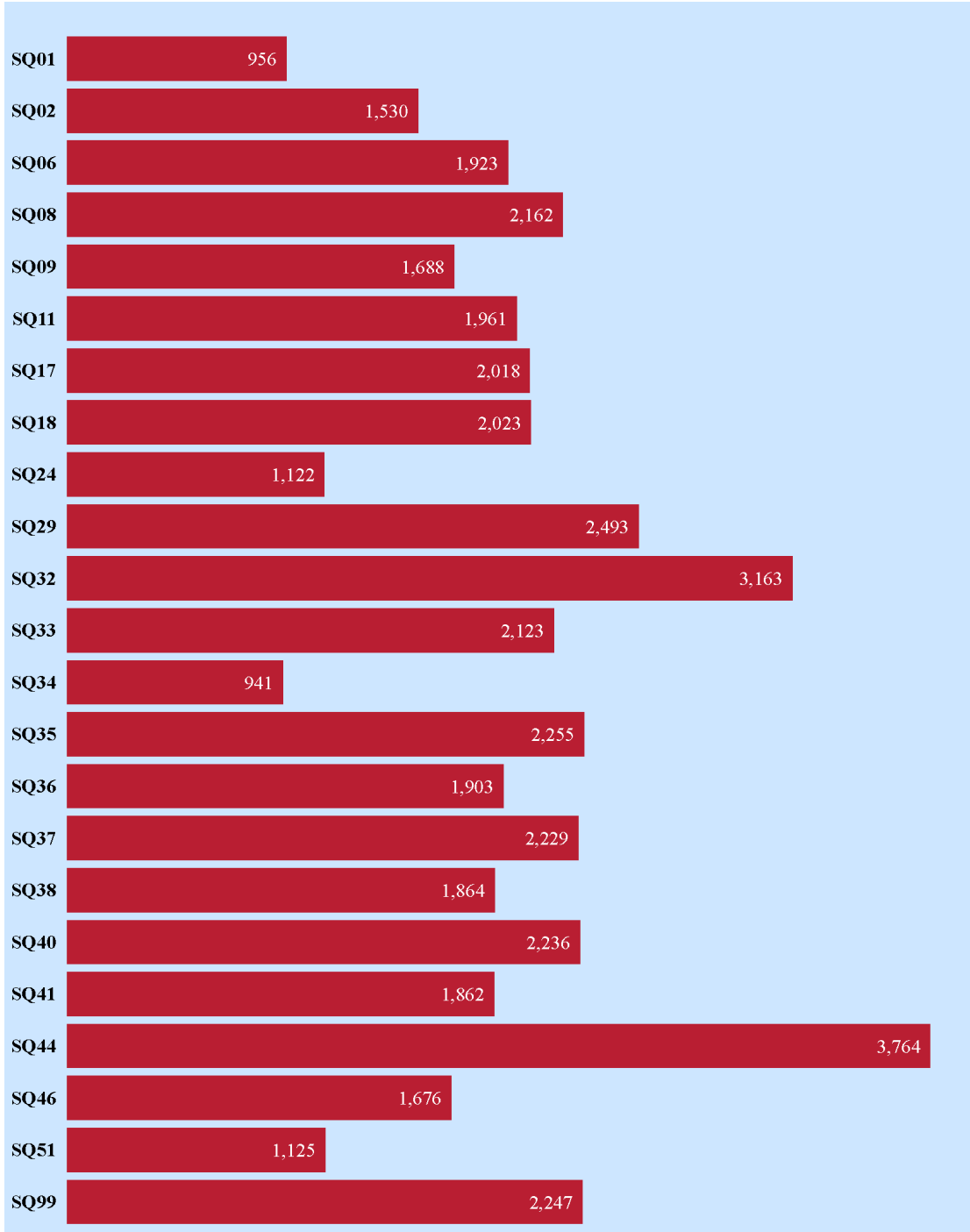
MEDICS/MEDIC OFFICERS





RESPONSES

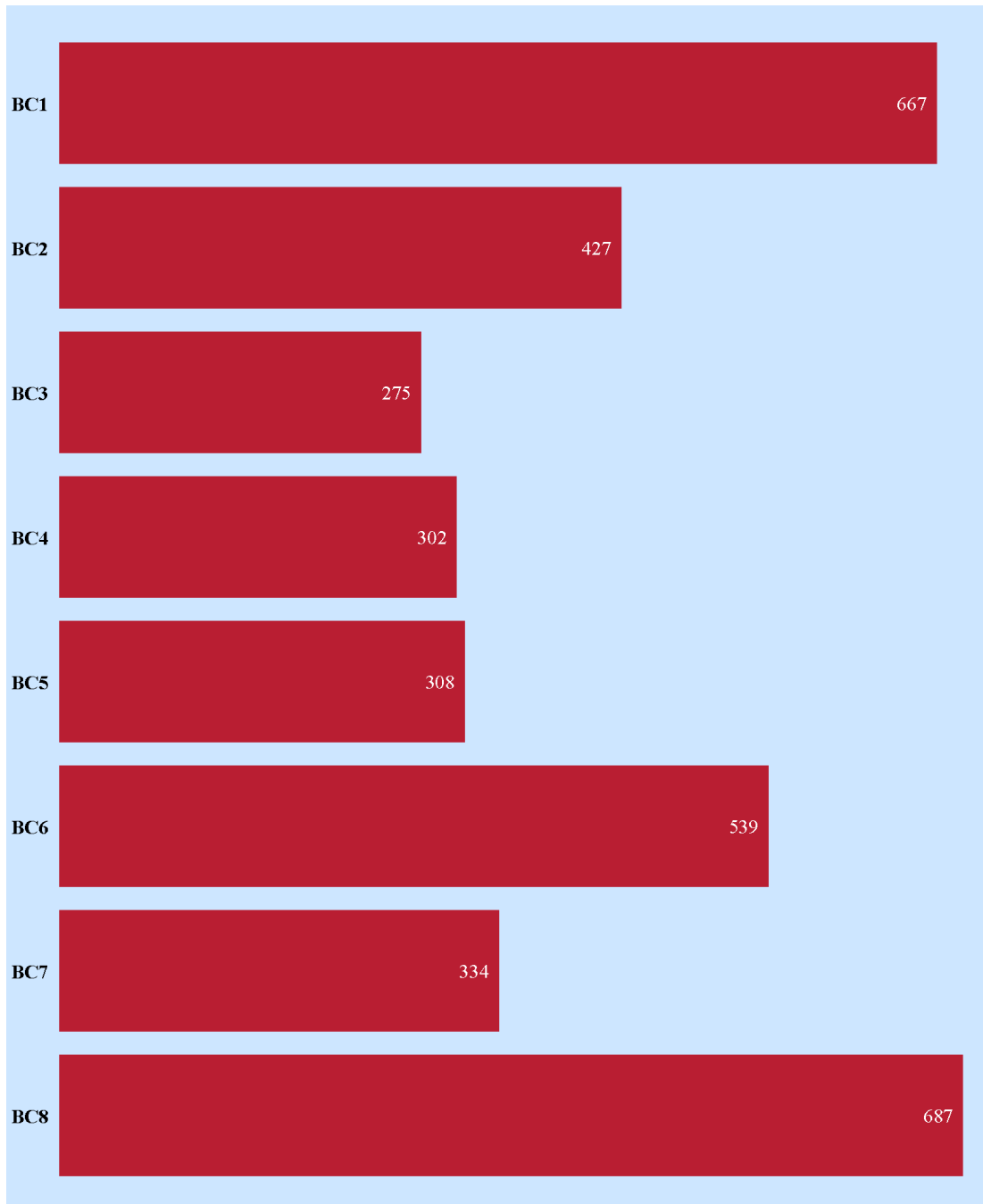
SQUADS





RESPONSES

BATTALION CHIEFS





STATIONS AND RESOURCES

FS1 515 N CHERRY ST. ENGINE, PLATFORM LADDER TRUCK, SQUAD, MEDIC-MSOU, FIRE SHIFT COMMANDER, MEDIC SHIFT COMMANDER, HAZMAT RESPONSE TEAM

FS2 1508 W VILLARET BLVD. ENGINE, AERIAL LADDER TRUCK, SQUAD, MEDIC

FS3 1425 E COMMERCE ST. ENGINE

FS4 1430 N ST MARY'S ST. ENGINE, MEDIC(PEAK)

FS5 1011 MASON ST. ENGINE, MEDIC

FS6 503 W RUSSELL PL. ENGINE, AERIAL LADDER TRUCK, SQUAD, MEDIC

FS7 1414 S ST MARY'S ST. ENGINE, MEDIC, FIRE INVESTIGATOR, MOBILE AIR COMPRESSOR

FS8 619 S HAMILTON AVE. ENGINE, MEDIC, AERIAL LADDER TRUCK, BARIATRIC SQUAD, BATTALION CHIEF, STATIONARY AIR COMPRESSOR

FS9 649 DELMAR ST. ENGINE, AERIAL LADDER TRUCK, BARIATRIC SQUAD, MEDIC, BATTALION CHIEF, STATIONARY AIR COMPRESSOR

FS10 1107 CULEBRA RD. ENGINE, MEDIC

FS11 610 S FRIO ST. ENGINE, PLATFORM LADDER TRUCK, SQUAD, HEAVY RESCUE, TECHNICAL RESCUE TEAM, MEDIC(PEAK)

FS12 103 ARTS CRAFTS WAY ENGINE

FS13 3203 S PRESA ST. ENGINE, MEDIC

FS14 2515 THOUSAND OAKS DR. ENGINE, PLATFORM LADDER TRUCK, MEDIC, HOSE TENDER

FS15 3150 RUIZ ST. ENGINE, MEDIC, MEDIC OFFICER

FS16 2110 NOGALITOS ST. ENGINE, MEDIC, MEDIC OFFICER

FS17 8545 JONES MALTSBERGER ENGINE, PLATFORM LADDER TRUCK, MEDIC, SQUAD

FS18 1410 S W.W. WHITE RD. ENGINE, PLATFORM LADDER TRUCK, MEDIC, SQUAD

FS19 2307 VANCE JACKSON ENGINE, MEDIC, BATTALION CHIEF, MEDIC OFFICER, MIH, STATIONARY AIR COMPRESSOR

FS20 3347 S W.W. WHITE RD. ENGINE, BATTALION CHIEF, MEDIC(PEAK)

FS21 5537 S FLORES ST. ENGINE, MEDIC(PEAK)

FS22 1100 MARCH AVE. ENGINE, MEDIC, BRUSH FIRE TRUCK, AIRCRAFT RESCUE & FIREFIGHTING

FS23 1750 SKYPLACE BLVD. AIRCRAFT RESCUE APPARATUS & FIREFIGHTING TEAM

FS24 2265 AUSTIN HWY. ENGINE, MEDIC, SQUAD

FS25 1038 NEW LAREDO HWY. ENGINE, MEDIC, BATTALION CHIEF, WATER TENDER, STATIONARY AIR COMPRESSOR

FS26 4140 CULEBRA RD. ENGINE, MEDIC(PEAK) MOBILE AIR COMPRESSOR

FS27 1518 HILLCREST DR. ENGINE (2), MEDIC, SQUAD



STATIONS AND RESOURCES

FS29 827 HOT WELLS ENGINE, MEDIC, AERIAL LADDER TRUCK, SQUAD, MEDIC OFFICER

FS30 911 GEMBLER RD. ENGINE, MEDIC(PEAK)

FS31 11802 WEST AVE. ENGINE, MEDIC

FS32 4839 CHARLES KATZ DR. ENGINE, MEDIC, PLATFORM LADDER TRUCK, SQUAD

FS33 2002 SW 36TH ST. ENGINE, MEDIC, AERIAL LADDER TRUCK, SQUAD

FS34 15300 BABCOCK RD. ENGINE, MEDIC, PLATFORM LADDER TRUCK, SQUAD

FS35 7038 CULEBRA RD. ENGINE, MEDIC, PLATFORM LADDER TRUCK, SQUAD, BRUSH FIRE TRUCK

FS36 5826 RAY ELLISON DR. ENGINE, MEDIC, AERIAL LADDER TRUCK, SQUAD, BRUSH FIRE TRUCK

FS37 11011 VANCE JACKSON ENGINE, MEDIC, AERIAL LADDER TRUCK, BARIATRIC SQUAD

FS38 6000 DISTRIBUTION DR. ENGINE, MEDIC, PLATFORM LADDER TRUCK, SQUAD, BATTALION CHIEF, STATIONARY AIR COMPRESSOR

FS39 10750 NACOGDOCHES RD. ENGINE, MEDIC, MEDIC OFFICER, QUARTERMASTER

FS40 14331 O'CONNER RD. ENGINE, MEDIC(PEAK) AERIAL LADDER TRUCK, BARIATRIC SQUAD, BRUSH FIRE TRUCK

FS41 9146 DOVER RIDGE ENGINE, MEDIC, AERIAL LADDER TRUCK, SQUAD

FS42 10400 HORN BLVD. ENGINE, MEDIC, MEDIC OFFICER, BATTALION CHIEF, BRUSH FIRE TRUCK, STATIONARY AIR COMPRESSOR

FS43 2055 W BITTERS RD. ENGINE, BATTALION CHIEF, MEDIC(PEAK), STATIONARY AIR COMPRESSOR

FS44 1351 HORAL AVE. ENGINE, MEDIC, SQUAD

FS45 3415 ROGERS RD. ENGINE, MEDIC, PLATFORM LADDER TRUCK, BATTALION CHIEF, MSOU TRUCK, STATIONARY AIR COMPRESSOR

FS46 1165 EVANS RD. ENGINE, MEDIC, AERIAL LADDER TRUCK, SQUAD

FS47 7240 STONEWALL BEND ENGINE, WATER TENDER

FS48 18100 BULVERDE RD. ENGINE, MEDIC(PEAK), BRUSH FIRE TRUCK, WATER TENDER

FS49 8710 MYSTIC PARK ENGINE

FS50 12703 APPLEWHITE RD. ENGINE, BRUSH FIRE TRUCK

FS51 5020 BECKWITH BLVD. ENGINE, MEDIC(PEAK), PLATFORM LADDER TRUCK, SQUAD, HEAVY RESCUE

FS52 10440 QUINTANA RD. ENGINE, BRUSH FIRE TRUCK

FS53 14102 DONOP RD. ENGINE, BRUSH FIRE TRUCK, WATER TENDER

FS54 1215 N FOSTER RD. ENGINE, BRUSH FIRE TRUCK

