

FY2026

Proposed Operating & Capital Budget

Community Input: Budget Survey

Prepared by: Communications & Engagement; Office of Management & Budget *June 20, 2025*

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Executive Summary

The City of San Antonio developed its Fiscal Year 2026 (FY 2026) budget with input from the community to help guide spending priorities and resource allocation. Residents were invited to participate in the budget planning process by completing the FY 2026 Budget Survey Card. This feedback is essential in helping City leadership align budget decisions with the community's top priorities, especially as the City continues to work to reduce spending while maintaining quality services.

The survey period was open from May 12 to June 6, 2025.

Survey Distribution Summary

The digital survey was available on <u>SASpeakUp.com</u>. Residents were invited to participate in the survey by:

- Neighborhood Engagement Brief Newsletter
- Email blast to registered residents
- Social media posts
- Posters in libraries, community centers, senior centers and council offices
- Calling 3-1-1

Survey paper cards were also available and could be submitted at the following locations across the city:

- 10 Council District Field Offices
- 29 Libraries
- 11 Senior Centers
- 33 Community Centers

Survey Results

Overall

9,007 residents participated in the FY 2026 Budget survey. The following service priorities were identified:

FINAL COMBINED RESULTS (N=9008, MOE: +/-1.03% @ 95% Level of Confidence)					
	1st	2nd	3rd	4th	Sum of
Answer Choices	Choice	Choice	Choice	Choice	Top 4
1. Affordable Housing	17.64%	8.65%	6.16%	4.88%	37.33%
13. Police Services	13.57%	9.68%	6.97%	5.46%	35.68%
5. Fire & Emergency Medical Services	8.59%	12.33%	6.43%	5.34%	32.70%
8. Services to Assist the Homeless (outreach, shelter, housing)	6.10%	11.03%	8.11%	6.92%	32.15%
2. Animal Care Services	8.18%	6.53%	7.08%	6.47%	28.26%
19. Streets	5.91%	5.47%	7.62%	6.45%	25.45%
15. Senior Services	6.10%	5.00%	6.68%	6.87%	24.64%
7. Homeless Encampment Cleanups	4.72%	6.00%	6.40%	5.78%	22.90%
11. Parks & Recreation	3.82%	4.92%	6.01%	6.80%	21.55%
14. San Antonio Metro Health (restaurant inspections, immunizations,					
wellness initiatives)	4.52%	4.21%	5.50%	5.76%	19.99%
9. Libraries	4.69%	3.65%	4.67%	4.53%	17.53%
4. Domestic Violence Prevention	2.93%	4.45%	4.73%	5.34%	17.45%
20. Youth Services	2.59%	3.48%	4.36%	5.55%	15.98%
3. Code Enforcement (overgrown yard, trash, graffiti)	2.04%	2.92%	3.34%	3.54%	11.85%
16. Sidewalks	1.31%	2.38%	2.55%	3.25%	9.50%
17. Small Business Support	1.23%	1.58%	2.68%	3.59%	9.08%
18. Street Lighting	0.80%	1.76%	2.68%	3.33%	8.57%
6. Garbage & Recycling Services	0.60%	1.62%	2.47%	2.71%	7.40%
12. Pedestrian Safety (Vision Zero)	1.11%	1.48%	2.12%	2.63%	7.35%
10. Nuisance Properties (reoccurring code violations)	0.70%	1.45%	1.81%	2.36%	6.31%

Top 4 Priorities: Overall

1st Priority – Affordable Housing

2nd Priority – Police Services

3rd Priority – Fire & Emergency Medical Services

4th Priority – Services to Assist the Homeless (outreach, shelter, housing)

Online

6,991 residents participated in the online SASpeakUp.com version of the survey. The following service priorities were identified:

FINAL ONLINE ONLY RESULTS (N=6991, MOE: +/-1.17% @ 95% Level of Confidence)					
	1st	2nd	3rd	4th	Sum of
Answer Choices	Choice	Choice	Choice	Choice	Top 4
1. Affordable Housing	17.95%	8.70%	6.21%	4.89%	37.75%
13. Police Services	15.49%	10.23%	6.21%	5.02%	36.96%
5. Fire & Emergency Medical Services	9.86%	13.38%	6.68%	5.43%	35.35%
8. Services to Assist the Homeless (outreach, shelter, housing)	6.67%	11.87%	8.74%	6.94%	34.22%
2. Animal Care Services	9.04%	6.21%	7.18%	6.70%	29.13%
19. Streets	6.44%	5.79%	8.20%	6.52%	26.95%
7. Homeless Encampment Cleanups	4.38%	5.91%	6.49%	5.83%	22.61%
14. San Antonio Metro Health (restaurant inspections, immunizations,					
wellness initiatives)	5.38%	4.47%	5.80%	6.04%	21.69%
11. Parks & Recreation	2.73%	4.25%	5.72%	7.10%	19.80%
15. Senior Services	2.52%	4.08%	6.30%	6.79%	19.68%
4. Domestic Violence Prevention	2.60%	4.17%	4.68%	5.08%	16.53%
9. Libraries	3.46%	3.37%	5.00%	4.60%	16.43%
20. Youth Services	2.88%	3.54%	4.40%	5.16%	15.98%
3. Code Enforcement (overgrown yard, trash, graffiti)	1.75%	2.67%	3.09%	3.68%	11.18%
17. Small Business Support	1.40%	1.71%	2.85%	3.72%	9.69%
16. Sidewalks	1.23%	2.25%	2.18%	3.02%	8.68%
6. Garbage & Recycling Services	0.53%	1.39%	2.51%	2.94%	7.38%
12. Pedestrian Safety (Vision Zero)	1.09%	1.47%	1.96%	2.69%	7.20%
18. Street Lighting	0.57%	1.50%	2.12%	2.59%	6.77%
10. Nuisance Properties (reoccurring code violations)	0.57%	1.35%	1.67%	2.30%	5.89%

Top 4 Priorities: Online

1st Priority – Affordable Housing

2nd Priority – Police Services

3rd Priority – Fire & Emergency Medical Services

4th Priority – Services to Assist the Homeless (outreach, shelter, housing)

Paper

2,016 residents participated in the paper Budget survey. The following service priorities were identified:

- Council District Field Offices 516 paper surveys collected
- Libraries 394 paper surveys collected
- Senior Centers 567 paper surveys collected
- Community Centers 539 paper surveys collected

FINAL MANUAL ONLY RESULTS (N=2016, MOE: +/-2.18% @ 95% Level of Confidence)					
	1st	2nd	3rd	4th	Sum of
Answer Choices	Choice	Choice	Choice	Choice	Top 4
15. Senior Services	18.50%	8.14%	7.94%	7.16%	41.74%
1. Affordable Housing	16.57%	8.49%	5.96%	4.87%	35.88%
13. Police Services	6.89%	7.79%	9.53%	6.91%	31.13%
11. Parks & Recreation	7.59%	7.20%	7.00%	5.82%	27.60%
2. Animal Care Services	5.21%	7.59%	6.75%	5.72%	25.27%
8. Services to Assist the Homeless (outreach, shelter, housing)	4.12%	8.14%	5.96%	6.86%	25.07%
7. Homeless Encampment Cleanups	5.90%	6.30%	6.11%	5.62%	23.93%
5. Fire & Emergency Medical Services	4.22%	8.73%	5.56%	5.07%	23.58%
9. Libraries	8.93%	4.62%	3.53%	4.27%	21.34%
4. Domestic Violence Prevention	4.07%	5.41%	4.92%	6.21%	20.61%
19. Streets	4.07%	4.37%	5.66%	6.21%	20.31%
20. Youth Services	1.59%	3.28%	4.22%	6.86%	15.94%
18. Street Lighting	1.59%	2.68%	4.57%	5.82%	14.65%
14. San Antonio Metro Health (restaurant inspections, immunizations,					
wellness initiatives)	1.54%	3.33%	4.47%	4.82%	14.15%
3. Code Enforcement (overgrown yard, trash, graffiti)	3.08%	3.77%	4.22%	3.08%	14.15%
16. Sidewalks	1.59%	2.83%	3.82%	4.03%	12.27%
12. Pedestrian Safety (Vision Zero)	1.19%	1.54%	2.68%	2.44%	7.85%
10. Nuisance Properties (reoccurring code violations)	1.14%	1.79%	2.28%	2.53%	7.75%
6. Garbage & Recycling Services	0.84%	2.38%	2.33%	1.94%	7.50%
17. Small Business Support	0.64%	1.14%	2.09%	3.13%	7.00%

Top 4 Priorities: Paper

1st Priority – Senior Services

2nd Priority – Affordable Housing

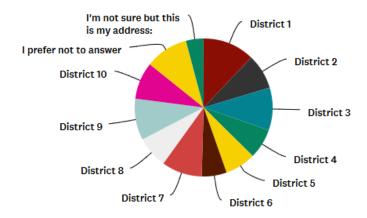
3rd Priority – Police Services

4th Priority – Parks and Recreation

Demographics

City Council Districts

Answered: 8,602 Skipped: 405



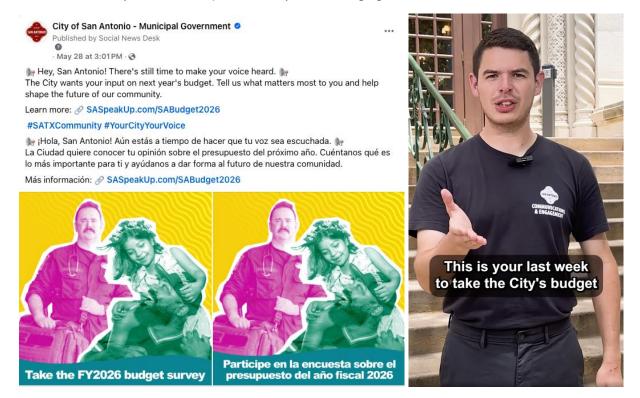
ANSWER CHOICES	▼ RESPONSES	•
▼ District 1	12.13%	1,043
▼ District 2	8.23%	708
▼ District 3	10.01%	861
▼ District 4	7.06%	607
▼ District 5	7.18%	618
▼ District 6	5.86%	504
▼ District 7	9.49%	816
▼ District 8	7.41%	637
▼ District 9	9.70%	834
▼ District 10	8.71%	749
▼ I prefer not to answer	10.09%	868
▼ I'm not sure but this is my address: Resp	onses 4.15%	357
TOTAL		8,602

Marketing & Engagement

Social Media

18 English and Spanish paid and organic posts were shared with residents across the City's social media platforms.

66,355 Reach | 195,105 Impressions | 7,988 Engagement



Organic Social Posts

• Total Impressions: 61,547

• Total Reach: 33,052

• Total Engagement: 1,170

Paid Social Ads

- Facebook/Instagram 33,303 Reach, 81,266 Impressions, 5,650 Engagement
- Google 52,290 Impressions, 1,168 Engagement
- Total for Paid Ads 33,303 Reach, 133,556 Impressions, 6,818 Engagement

Text Messages

Two text messages in English and Spanish were sent to a citywide list, for a combined total of 63,445 deliveries and 10,609 clicks. The initial message was sent on May 12, and a reminder message was sent on June 2, 2025.

Message Example:

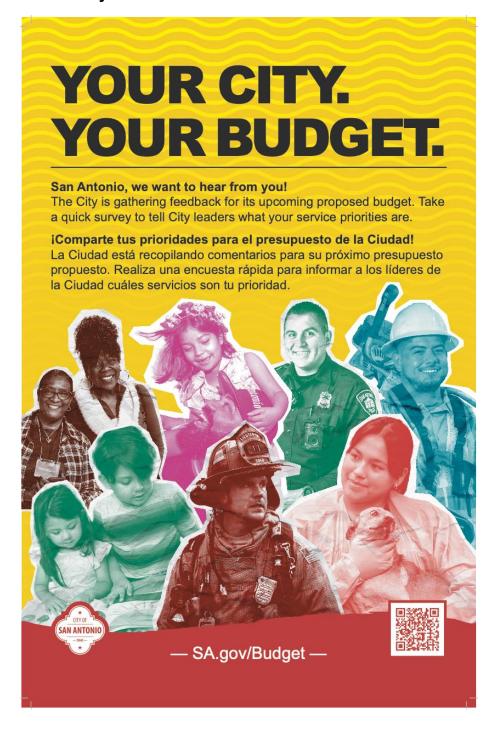
The City of San Antonio is gathering feedback for its upcoming proposed budget. Take a quick survey to share your priorities: SASpeakUp.com/SABudget2026

La Ciudad de San Antonio esta recopilando comentarios para su proximo presupuesto propuesto. Realiza una encuesta rapida para compartir tus prioridades: SASpeakUp.com/SABudget2026

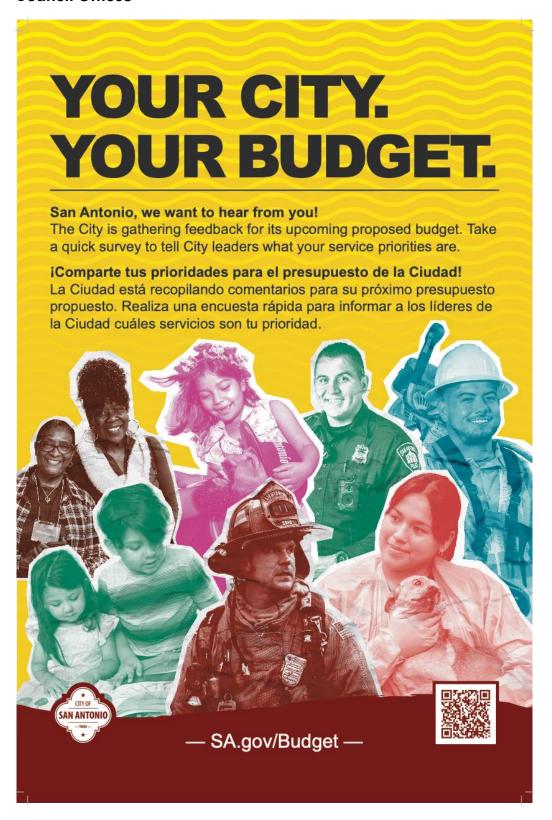
Poster Distribution

Posters were created for drop-off locations and designed with different colors and QR codes to identify where responses were coming from in the community.

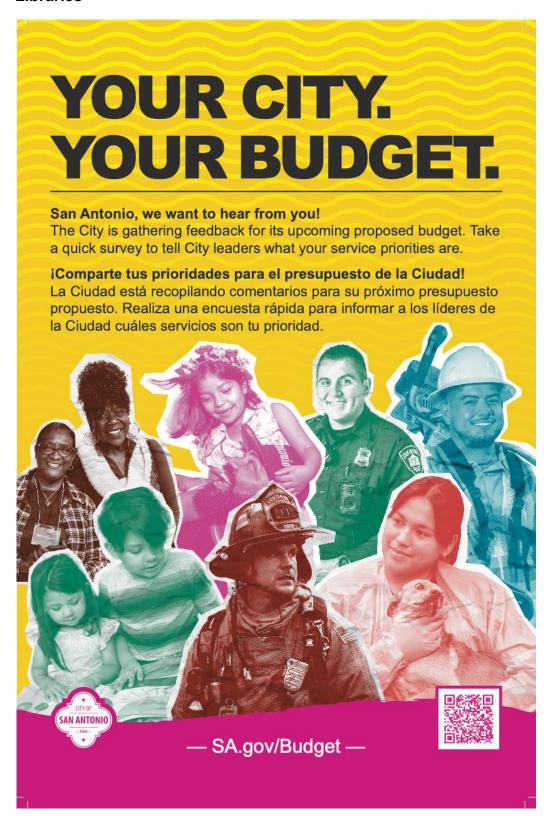
Community Centers



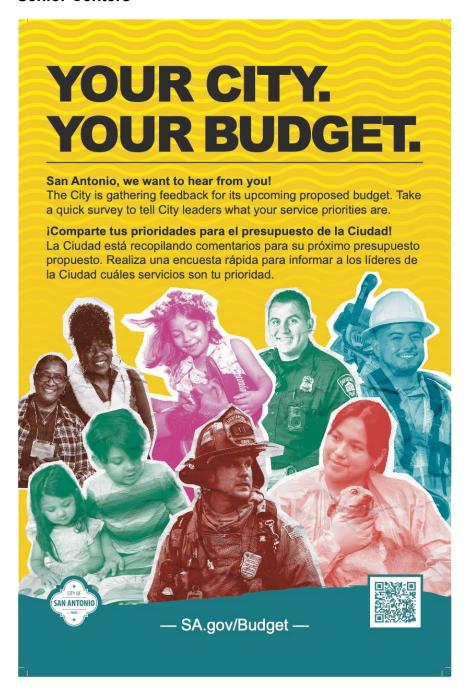
Council Offices



Libraries



Senior Centers



Paper Survey Distribution

Budget cards were designed to be double-sided for English and Spanish and designated with different colors and QR codes to identify where responses where coming from in the community.

Community Centers



Council Offices



Libraries



Senior Centers



Newsletter

Two email communications were sent to engaged San Antonio residents inviting them to participate in the Budget Survey. The first was sent on May 12, and the second on May 26. 14,827 residents received the emails. The average open rate for both emails was 48.54%, and the average click-through rate was 6.23%.

An invitation to complete the Budget Survey was also included in the <u>June edition</u> of the Neighborhood Engagement Brief (NEB). This NEB was received by 2,507 recipients with an open rate of 73.75%.

Earned Media

Communications secured 230,144 earned media impressions with a value of \$32,436, through TV and Radio.

View Report