**ABOUT**
The City of San Antonio's Migrant Resource Center (7000 San Pedro Avenue) opened on July, 7, 2022.  The Migrant Resource Center is a safe and welcoming place for migrants traveling through San Antonio to their final destination.

Management and operations of the center are a strong partnership between City and local non-profits. The Migrant Resource Center centralizes efforts formerly spread across the Airport, Greyhound Bus Station and Travis Park.

The Migrant Resource Center consolidates operations for:
- service referrals
- transportation to overnight shelter and onward travel connections
- centralized data management
- Multi-partner coordination

**BACKGROUND**
Since April 2021, the City of San Antonio has served more than 198,000 migrants legally transiting through San Antonio in route to their final destinations across the country. San Antonio has a daily average of almost 600 arrivals with more than 500 requiring overnight sheltering.

Arriving migrants are being directly transported from U.S. Department of Homeland Security, Immigrations and Customs Enforcement (ICE) facilities and from non-profits and local governments in Del Rio, Uvalde, Eagle Pass, and Laredo.

**B-ROLL OF THE CENTER**
https://youtu.be/oCh6m-Gw2As

**FREQUENTLY ASKED QUESTIONS**
**Why is the center opening now?**
The City and our non-profit partners continue to improve services to meet increasing migrant arrivals from the border. A single location for services improves our ability to:
- Deliver services and resources
- Expedite travel to final destinations
- Reduce congestion at the Airport, Greyhound Bus Station and Travis Park
- Provide a safe place for migrants to complete travel plans

**How many people will the Migrant Resource Center be able to accommodate?**
The Migrant Resource Center and overnight shelter locations have the capacity to serve 600 migrants daily.

**What resources are available at the Migrant Resource Center?**
The Migrant Resource Center offers:
- help navigating systems
- case management
- phone charging
- phone access stations to help with contacting family
- food and toiletries
- rest areas
- showers
- local transportation to connect to destinations outside of San Antonio
- overnight sheltering, as needed
- connection to more resources, as needed

**Where will migrants go after they visit the Migrant Resource Center?**
From the Migrant Resource Center, migrants will receive local transportation to connect them to onward travel through the San Antonio International Airport and Greyhound Bus Station as well as overnight sheltering, as needed.

**Who operates Migrant Resource Center?**
The Migrant Resource Center operates through a partnership with the City of San Antonio and local non-profit and faith-based partners. Partners include: Catholic Charites of San Antonio, the San Antonio Food Bank, Interfaith Welcome Coalition, Corazon Ministries, Travis Park Church, and Endeavors.

The Migrant Resource Center coordinates migrant arrivals with the Department of Homeland Security, Immigrations and Customs Enforcement and Customs and Border Protection, as well as border non-profit partners.

**How is the Migrant Resource Center being funded?**
The City of San Antonio works with the Federal Emergency Management Agency (FEMA) to receive reimbursement for operating the Migrant Resource Center. Non-profit partners receive reimbursement from the FEMA Emergency Food and Shelter Program.

**Is the Migrant Resource Center open indefinitely?**
The Migrant Resource Center plans to operate until the end of 2022, or when determined to be no longer necessary based on migrant arrival numbers.

**Are donations or volunteers needed at the Migrant Resource Center?**
Yes. The San Antonio Food Bank is accepting both donations and volunteers. Items needed include: non-perishable food, new clothing with tags (including baby clothes, socks and underwear), hygiene items (including travel sizes), bottled water, Pedialyte, baby food, new shoes, shoe laces and flip flops. Online donations should include "migrant support" in the comments section. Visit **safoodbank.org**