



CONSOLIDATED ANNUAL PERFORMANCE & EVALUATION REPORT

HUD Program Year 2019 (FY 2020)

**Community Development Block Grant (CDBG)
Home Investment Partnerships Program (HOME)
HEARTH Emergency Solutions Grant (HESG)
Housing Opportunities for Persons with AIDS (HOPWA)**



CITY OF SAN ANTONIO
**NEIGHBORHOOD & HOUSING
SERVICES DEPARTMENT**



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HUD Program Year 2019 (FY 2020)

(October 1, 2019 - September 30, 2020)

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CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a). This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of San Antonio's (City) Five-Year Consolidated Plan (PY 2015-2019) for the implementation of the Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), Housing Opportunities for Persons with AIDS (HOPWA) and the HEARTH Emergency Solutions Grant (HESG/ ESG), is built on the following five key priorities that were identified through a needs assessment and an unprecedented community engagement process that included numerous public meetings, direct engagement with more than 80 organizational stakeholders and housing experts, and a community survey:

- Priority # 1: Provide decent, safe, affordable housing
- Priority # 2: Neighborhood revitalization
- Priority # 3: Provide for special needs populations
- Priority # 4: Housing and supportive services for the homeless
- Priority # 5: Economic development

The City has identified the need to strengthen its overall affordable housing and community development delivery eco-system, including leveraging grant funding with private sector capital, strengthening the design of City programs, enhancing the capacity of the non-profit affordable housing developers and more productively engaging the community. In September 2018, City Council adopted San Antonio's Housing Policy Framework, a comprehensive, compassionate housing strategy for San Antonio, which addresses Priority #1 of the Consolidated Plan: Provide decent, safe affordable housing.

In PY 2019, which is the fifth year of the City's five-year strategic plan, the City allocated more than 60% of its CDBG funds to housing related activities including Fair Housing, Owner Occupied Rehabilitation Program, Minor Home Repair, and activities in support of homeownership and rental housing development. In addition, the City allocated more than \$9.6 million in General Funds and \$6.2 million in Tax Increment Financing to affordable housing activities prioritized in the Housing Policy Framework.

With the onset of the COVID-19 health crisis in March 2020, the City had to re-evaluate its priorities to respond to the needs of its most vulnerable citizens impacted by the pandemic. As a result, CDBG funding from delayed, completed and cancelled activities were reprogrammed to the City's Emergency Housing Assistance Program to help families impacted by COVID-19 with rent, mortgage, and utility assistance.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Goal	Category	Source Amount	Indicator	Unit of Measure	Expected Strategic Plan	Actual Strategic Plan	Percent Complete	Expected Program Year	Actual Program Year	% Complete
1A: Rehabilitate Existing Housing Stock	Affordable Housing	CDBG: \$4,018,990 HOME: \$1,500,000	Homeowner Housing Rehabilitated	Household Housing Unit	285	569	199%	79	94	118%
1B: Development of New Housing for Ownership	Affordable Housing	CDBG: \$1,750,000 HOME: \$1,400,000	Homeowner Housing Added	Household Housing Unit	200	198	99%	50	45	90%
1C: Provide homebuyer assistance	Affordable Housing	HOME: \$461,073	Direct Financial Assistance to Homebuyers	Households Assisted	250	254	101%	31	24	77%
1D: Develop New Affordable Rental Housing	Affordable Housing	CDBG: \$3,250,000 HOME: \$1,250,000	Rental units constructed/rehabilitated	Household Housing Unit	57	301	528%	85	23 33	65%
1E: Further Fair Housing Opportunities	Affordable Housing Homeless	CDBG: \$350,000	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	1,125	3,001	266%	325	110	33%
2A: Integrate Mixed Income Communities	Non-Housing Community Development	CDBG: \$0	Facade treatment/business building rehabilitation	Business	59	58	98%	0	3	100%
2B: Improve Housing & Transportation Connectivity	Non-Housing Community Development	CDBG: \$0	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	6,000	253,373	4,222%	0	34,285	100%
2C: Improve Public Infrastructure	Non-Housing Community Development	CDBG: \$0	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1,000	20,400	204%	0	0	0%

Goal	Category	Source Amount	Indicator	Unit of Measure	Expected Strategic Plan	Actual Strategic Plan	Percent Complete	Expected Program Year	Actual Program Year	% Complete
2D: Eliminate Environmental Hazards & Blight	Non-Housing Community Development	CDBG: \$187,749 CDBG: \$2,325,000	Housing Code Enforcement/ Foreclosed Property Care	Household Housing Unit	7,500	10,659	142%	1,500	3,336	222%
			Brownfield Acres Remediated	Acres	5	0	0%	28	0	0%
3A: Provide Housing and Services for HOPWA	Non-Homeless Special Needs	HOPWA: \$1,814,626	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	5,500	5,980	108%	859	866	101%
3A: Provide Housing and Services for HOPWA	Non-Homeless Special Needs	HOPWA: \$0	Tenant-Based Rental Assistance/ Rapid Rehousing	Households Assisted	395	918	232%	123	136	111%
3A: Provide Housing and Services for HOPWA	Non-Homeless Special Needs	HOPWA: \$0	Overnight/ Emergency Shelter/ Transitional Housing Beds added	Beds	460	344	75%	80	40	50%
3A: Provide Housing and Services for HOPWA	Non-Homeless Special Needs	HOPWA: \$0	HIV/AIDS Housing Operations	Household Housing Unit	325	965	297%	197	191	97%
3B: Provide Affordable Youth Care	Non-Housing Community Development	CDBG: \$272,422	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	10,000	35,155	351%	3,800	0	0%
4A: Provide Housing & Services for Homeless	Homeless	HESG: \$845,089	Homeless Person Overnight Shelter	Persons Assisted	18,527	19,206	104%	3000	2,107	70%
4A: Provide Housing & Services for Homeless	Homeless	HESG: \$0	Housing for Homeless added	Household Housing Unit	1,000	450	45%	0	0	0%
			Tenant Based Rental Assistance/ Rapid Rehousing	Households Assisted	0	290	100%	83	84	101%
4B: Provide Services to Prevent Homelessness	Homeless	HESG: \$182,001 CDBG: \$500,000	Homelessness Prevention	Persons Assisted	425	1,274	299%	157	34	64%
								260	235	

Goal	Category	Source Amount	Indicator	Unit of Measure	Expected Strategic Plan	Actual Strategic Plan	Percent Complete	Expected Program Year	Actual Program Year	% Complete
5A: Provide Financial Literacy Training	Non-Housing Community Development	CDBG: \$200,000	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2,000	2,616	130%	400	402	100%

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

PY 2019 marked the fifth year of the City’s Five-Year Consolidated Plan. Despite having to pivot midway through the program year to respond to the COVID-19 pandemic, the City was still able to achieve many of the goals set forth in the strategic plan.

On April 23, 2020, San Antonio City Council approved the creation of the COVID-19 Emergency Housing Assistance Program (EHAP) to help individuals and families at risk of homelessness due to the COVID-19 pandemic. The program provides eligible applicants rental or mortgage assistance, utility assistance, and cash assistance. Funding for this program includes federal, local, and donated funds. The project budget is currently \$76,600,323 and as of December 21, 2020, the City of San Antonio has approved \$65.8 million in assistance to residents seeking emergency rental, mortgage and utility assistance to over 25,000 households.

In PY 2019, the City undertook the activities listed in Table 1. Major initiatives in the PY 2019 Annual Action Plan focused on meeting the goals outlined in Priority 1: Provide Decent Safe Affordable Housing. The City allocated approximately \$9.3 million in CDBG funds and \$4.6 million in HOME funding for the rehabilitation of existing housing stock; development of affordable homeownership and rental housing; direct homebuyer assistance; and furthering fair housing opportunities. Reprogramming actions completed in the program year expanded funding for affordable housing activities identified through two Request for Applications for homeownership and rental housing development and moved eligible CDBG funded housing activities to the HOME Program, allowing more CDBG funds to be used for COVID-19 EHAP.

The City met or exceeded strategic plan goals set forth in the Consolidated Plan under the categories of homeownership housing rehabilitated, development of affordable rental housing, and development of homeownership housing. The affordable rental housing annual outcomes include 23 HOME funded and 33 CDBG funded completed rental units and development of affordable housing for ownership produced 45 new single-family affordable units in PY 2019. Fair housing and homebuyer assistance programs were temporarily paused in PY 2019 and program staff were redirected to assist with COVID-19 EHAP. As a result, these programs fell short of their goals. In addition, funds allocated for first time homebuyer assistance were reprogrammed to the Owner-Occupied Rehabilitation Program to ensure timely expenditure of HOME funds.

In PY 2019, The City allocated 187,749 in CDBG funding for code enforcement activities and \$2.3 million for Zarzamora Service Center, an environmental remediation project for Priority 2: Neighborhood Revitalization, however, \$1.2 million of these funds were reprogrammed to the COVID-19 Emergency Housing Assistance Program in April 2020. CDBG funds in the amount of \$250,000 were allocated to a facility improvement project for Project MEND, a non-profit organization that provides medical equipment for disabled individuals through a reprogramming action. The Façade Improvement Program completed 3 activities in PY 2019 which helped this program meet the five-year strategic plan goal. The Avenida Guadalupe Association facility improvement project, located on San Antonio's westside, was completed in PY 2019 along with 9 street/ infrastructure improvement activities located in low-income, primarily residential, neighborhoods. These activities benefitted 34,285 residents in the census tracts where these activities are located. The final activity under this priority is Code Enforcement. The City exceeded its annual goal by addressing 3,336 code violations. All violations were corrected by either the City or the property owners.

The City allocated \$1,814,626 in HOPWA funding and \$772,422 in CDBG funding in the PY 2019 Action Plan to Priority 3: Provide for Special Needs Populations which included funding for HOPWA funded Public Service activities such as Tenant-Based Rental Assistance, Overnight/Transitional Shelter, transportation services, and Housing Operations. CDBG funding was allocated to seven public service activities that included the Summer Youth Program, the Community Centers Extended Hours Program, the Short Term Emergency Rental Assistance Program, SAMMinistries (SAMM) Rapid Rehousing and Homelessness Prevention Program, THRIVE Youth Center Street Outreach Program, Whitby Road Alliance My Mariposa Home, and Haven for Hope Homeless Encampment Housing Program. Due to the COVID-19 pandemic, the Summer Youth Program and Community Services Extended Hours Program were cancelled. These funds, totaling \$272,422, were reprogrammed to the City's COVID-19 EHAP. The City exercised a HUD waiver which allowed grantees to exceed the 15% expenditure limit on public service activities. Through two substantial amendments, the City reprogrammed a total of \$5,759,768 of CDBG entitlement funds and \$7.7 million in CDBG CARES Act (CDBG-CV) funds to the City's COVID-19 Emergency Housing Assistance Program to assist vulnerable households with rent, mortgage and utility assistance.

The City allocated \$1,027,091 in HESG funding to Priority 4: Housing and Supportive Services for the Homeless which included funding for overnight shelter, housing for the homeless and homelessness prevention. The Society of St. Vincent De Paul assisted 20 unduplicated families with rental assistance and homelessness prevention services; and SAMM provided 60 unduplicated households with rental assistance based on ESG guidelines. San Antonio Food Bank provided three hot meals daily to 2,107 homeless individuals residing in the shelter.

CARES Act Funds

In April 2020, the City of San Antonio was awarded \$7,707,015 in CDBG CARES Act (CDBG-CV) funds to respond to the COVID-19 pandemic. As of September 30, 2020, the City has expended all \$7.7 million in CDBG-CV funds to assist 3,102 households with emergency rent, mortgage and

utility assistance under the City’s COVID-19 Emergency Housing Assistance Program. The City assisted an additional 1,867 households under this program utilizing \$5.7 million in CDBG reprogrammed funds. Of the 4,969 households assisted with CDBG and CDBG-CV funds, 4,092 or 82% had income of less than 50% of the Area Median Income. The average amount of assistance per household was \$2,710. In September 2020, the City received notification of a second round of CDBG CARES Act funding in the amount of \$10 million dollars. This funding will be programmed to eligible activities and expended in PY 2020/ FY 2021.

In FY2020, the Department of Human Services conducted two solicitations for ESG-CV funds allocating a total of \$16,853,222. Funds were allocated to administration, prevention, rapid rehousing, emergency shelter and street outreach. Administration positions for ESG-CV funded projects were identified and planned with start dates of October 1, 2020 in alignment with the start of the City’s fiscal year. The contract execution process was initiated with delegate agencies for ESG-CV programs with contract terms starting October 1, 2020 and ending September 30, 2022. These contracts include performance scorecards with quarterly targets which operate as project milestones ensuring agencies expend all ESG-CV funds in a timely manner.

The Department of Human Services allocated \$297,456 in HOPWA-CV funds to the Alamo Area Resource Center (\$204,456) and Beat Aids (\$93,000) to assist eligible households with Tenant Based Rental Assistance. As of September 30, 2020, a total of 9 households have been assisted.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).
91.520(a)

	CDBG	HOME	HOPWA	HESG
White	4,219	70	802	1,721
Black or African American	923	15	375	611
Asian	97	13	6	10
American Indian or American Native	43	0	7	21
Native Hawaiian or Other Pacific Islander	21	0	1	1
Other Multi-Racial	888	27	42	44
Total	6,191	125	1,233	2,408
Hispanic	4,300	86	407	1,268
Not Hispanic	1,891	39	826	1,140

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The CDBG Program assisted a total of 6,191 beneficiaries including 4,300 that identified their ethnicity as Hispanic. Additionally, 4,219 identified their race as White, 923 Black or African American, 97 Asian, 43 American Indian or Alaskan Native, 21 Native Hawaiian or Other Pacific Islander, and 888 as other multi-racial for which there is no data entry field in the eCon Planning Suite. Therefore, the totals under the race and ethnicity tables will not match.

The HOME Program assisted a total of 125 families including 86 that identified their ethnicity as Hispanic. Additionally, 70 identified their race as White, 15 as Black or African American, 13 as Asian, and 27 families identified their race as other multi-racial for which there is no data entry field in the eCon Planning Suite. Therefore, the totals under the race and ethnicity tables will not match.

The HOPWA program assisted a total of 1,233 beneficiaries including 407 that identified as Hispanic. The total beneficiaries include 802 White, 375 Black or African American, 6 Asian, 7 American Indian or American Native, 1 Native Hawaiian or Other Pacific Islander, and 42 families identified their race as other multi-racial for which there is no data entry field in the eCon Planning Suite.

The HESG program assisted a total of 2,408 beneficiaries including 1,269 that identified as Hispanic. Additionally, 1,721 White, 611 Black or African American, 10 Asian, 21 American Indian or Alaskan Native, 1 Native Hawaiian or Other Pacific Islander, and 44 families identified their race as other multi-racial for which there is no data entry field in the eCon Planning Suite. Therefore, the totals under the race and ethnicity tables will not match.

The HESG program assisted a total of 2,408 beneficiaries including 1,269 that identified as Hispanic. Additionally, 1,721 White, 611 Black or African American, 10 Asian, 21 American Indian or Alaskan Native, 1 Native Hawaiian or Other Pacific Islander, and 44 families identified their race as other multi-racial for which there is no data entry field in the eCon Planning Suite. Therefore, the totals under the race and ethnicity tables will not match.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Resources Made Available	Amount Expended During Program Year
CDBG	\$16,963,446	\$17,135,702.31
HOME	\$7,435,731	\$8,370,946.38
HOPWA	\$1,814,626	\$1,557,081.74
HESG	\$1,081,148	\$789,490.75
OTHER (CARES Act)	\$24,857,693	\$7,537,842

Table 3 - Resources Made Available

Narrative

Grant resources for the four entitlement grants (CDBG, HOME, HESG, and HOPWA) as described in the City's PY 2019 Annual Action Plan, including program income and reprogramming funds from substantial amendments totaled \$27,204,951. This amount includes two substantial amendments in PY 2019 which increased CDBG resources by \$1,307,801 and HOME resources by \$2,244,767. The City drew down \$27,853,221.18 across all four entitlements.

In addition, the City received CARES Act funding for CDBG, ESG, and HOPWA totaling \$24,857,693 in PY 2019 and expended \$7,537,842 in CDBG CARES Act funds during the program period.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Wheatley Target Area	0%	0%	Multi-Family Rental Housing Development/ Public Infrastructure

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City made a \$16.4 million commitment in PY 2013 - 2017 CDBG and HOME funds to the Wheatley Target Area, which is the recipient of both the Promise Neighborhood and CHOICE Neighborhood Implementation Grants. An additional \$1.5 million in reprogrammed HOME funds was allocated to this effort in PY 2017. These funds were awarded for multi-family rental housing development, public infrastructure, and site clearance. For PY 2019, the City drew down \$1,283,123 in HOME and CDBG funding. Note, the funds expended in PY 2019, were awarded in prior years. To date, the City has drawn down about \$17.2 million or 96% of the total \$17.9 million commitment to this target area.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The City incurred a HOME match liability of \$560,441.07 which is 12.5% percent of total disbursements for PY 2019. The percentage was taken from the HOME Match Liability report generated in IDIS. The City utilized match generated from Habitat for Humanity's Lenwood Heights Phase III single family development and East Meadows multifamily development to meet this liability. The match consisted of waived fees, construction materials, services and land use totaling \$1,954,007.50. The City did not leverage any publicly owned land or property to address the needs of the plan. Please note that the City started a new HOME Match receipt log in PY 2015, therefore line 1 of the HOME Match report only includes excess match remaining from PY 2015 and forward and does not include prior years' carryover match.

Federal dollars in the form of Low-Income Housing Tax Credits and Gap Financing (HOME, CDBG & NSP) were leveraged approximately dollar for dollar against other City resources including fee waivers, our voter- approved Neighborhood Improvements Bond, and tax increment financing. Over the next three years, these combined layers of investments are expected to result in the creation or preservation of over 7,536 affordable rental units and 920 affordable homeownership opportunities. Many of the awarded developments also included market rate units that leveraged private capital to create or preserve more than 1,183 additional market-rate rentals and 198 market-rate homeownership opportunities. The combined investments awarded during this period will drive the creation and preservation of a total 9,837 housing units in which will produce a total of 8,456 affordable housing units in the next three years for the City of San Antonio.

In PY 2019, the City allocated \$160,000 in CDBG funds for the Green and Healthy Homes (Lead) Program which served as part of the required match for the City's three-year HUD Lead Hazard Reduction Demonstration Grant Program.

Due to the impact of COVID-19, the CARES Act allocated additional funding through the Emergency Solutions Grant (ESG) program, a HUD entitlement grant to address homelessness. The annual ESG award to the City in PY 2019 was \$1.081 million. The CARES Act provided \$16.9 million in additional ESG dollars to be spent over the next two years. The funds do not require a match. A portion of these funds are planned to continue operation of the temporary emergency shelter hotel with Haven for Hope, expand street outreach teams, and to fund the Center for Health Care Services and Behavioral Health Services at Haven for Hope. Approximately \$6.5 million of the funds are to be allocated for rapid re-housing services to provide case management and rental assistance up to 12 months for people experiencing homelessness who are prioritized based on vulnerability.

In addition, the San Antonio Food Bank (SAFB) Community Kitchen program expended \$170,051 during PY 2019. They provided match documentation reflecting a 1:1 match for the funds expended. The value of food donations was used as match, along with corporate contributions.

San Antonio Metropolitan Ministries Rapid Re-Housing program expended \$463,810 during PY 2019. They provided match documentation reflecting a 1:1 match for the funds expended. Same program services provided out of Agency's own funds were used as match.

Society of St. Vincent De Paul Rapid Re-Housing program expended \$37,722 during PY 2019. They provided match documentation reflecting a 1:1 match for the funds expended. Same program services provided out of Agency's own funds were used as match.

The City's Department of Human Services (DHS), expended \$39,832 for Administration and \$44,636 for Homelessness Outreach Program during PY 2019. DHS met its 1:1 match using General Fund dollars.

DHS expended \$ 44,636.40 for Homeless Street Outreach which was used to fund Homeless Resource Hubs which was established in early April 2020 as part of the City's COVID-19 response to assist the homeless. The Homeless Resource Hubs provide basic services to unsheltered homeless. The hubs provide meals, hygiene products, information on COVID-19, health screenings and showers at some locations. San Fernando Gym served as a summer cooling station and now includes ID recovery services. Four resource hubs operated across the community in the summer, and two hubs – San Fernando Gym and Christian Assistance Ministries (CAM) – continue today. To date, 49,215 meals have been served through the resource hubs.

The Point-in-Time (PIT) count is an annual assessment of homelessness on a given night in January which is mandated by the Department of Housing and Urban Development (HUD). The PIT Count includes data on the sheltered and unsheltered populations. Every year, during the last 10 days of January, more than 400 Continuums of Care (CoC), covering over 3,000 cities and counties across the country organize tens of thousands of volunteers in a national effort to measure the scale of homelessness in the United States. These one-night snapshot counts provide information to assist communities with developing data-driven decisions and resources to address homelessness within their community. The Bexar County/San Antonio PIT Count is facilitated by the South Alamo Regional Alliance for the Homeless (SARAH), who serves as the CoC lead in this area.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	7,896,608.00
2. Match contributed during current Federal fiscal year	1,954,007.50
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	9,850,615.50
4. Match liability for current Federal fiscal year	560,441.07
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	\$9,290,174.50

Table 5 – Fiscal Year Summary – HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Finance	Total Match
Habitat for Humanity – Lenwood Heights III	12/31/2019		159,076			1,642,558.50		1,801,634.50
East Meadows	6/13/2018		152,373					152,373.00

Table 6 – Match Contribution for the Federal Fiscal Year

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
2,594,316.00	2,569,948.61	3,474,271.93	0	\$1,689,992.68

Table 7 – Program Income

HOME MBE/WBE Report

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	\$12,822,763	0	0	0	\$85,000	\$12,737,763
Number	3	0	0	0	1	2
Sub-Contracts						
Number	50	0	0	2	10	38
Dollar Amount	\$14,875,450	0	0	\$84,003	\$2,861,926	\$11,929,521

	Total	Women Business Enterprises	Male
Contracts			
Dollar Amount	\$3,000,000	0	\$3,000,000
Number	1	0	1
Sub-Contracts			
Number	12	0	12
Dollar Amount	\$6,120,494	0	\$6,120,494

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	1	N/A	N/A	N/A	N/A	N/A
Dollar Amount	\$2,843,953.42	N/A	N/A	N/A	N/A	N/A

MINORITY OWNERS OF RENTAL PROPERTY

One affordable HOME rental housing development was completed in the program year with a total HOME investment of \$2,843,953.42. The property was developed by a limited liability corporation, therefore race and ethnicity of the developers cannot be determined.

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 9 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	245	205
Number of Special-Needs households to be provided affordable housing units	0	0
Total	245	205

Table 10 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	135	68
Number of households supported through Rehab of Existing Units	79	113
Number of households supported through Acquisition of Existing Units	31	24
Total	245	205

Table 11 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The one-year goal for the number of non-homeless to be provided affordable housing units was 245 and the City completed a total of 205 units utilizing CDBG and HOME funds. In PY 2019, the City's Owner Occupied Rehabilitation Program and Minor Repair Program completed 80 units; the Green and Healthy Homes Program completed 14 units; Habitat for Humanity's Lenwood Heights Subdivision phase III created 42 new single family housing units and Our Casas Resident Council, Inc. created 3 new single family units; Calcasieu Apartments rehab was completed for a total of 33 units; the City's Homebuyer Incentive Program provided down payment and closing cost assistance to 24 first time homebuyers; and 23 HOME multifamily rental units were produced through the completion of one multifamily rental development.

Discuss how these outcomes will impact future annual action plans.

The City anticipates that the number of activities funded in prior year Annual Action Plans will be completed in PY 2020.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Persons Served	CDBG Actual	HOME Actual
Extremely Low-income	10	3
Low-income	16	22
Moderate-income	23	100
Total	49	125

Table 12 – Number of Households Served

Narrative Information

Among the persons served with CDBG funds, 20% were extremely low income, 33% were low income, and 47% were moderate income. Regarding HOME funds, 2% were extremely low income, 18% were low income and 80% were moderate income.

Of the persons served with CDBG funds, all were owner occupied households. Of the 125 persons served with HOME funds, 106 were owner occupied households and 19 were renter occupied. There are 4 rental units completed in PY 2019 that are currently vacant.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

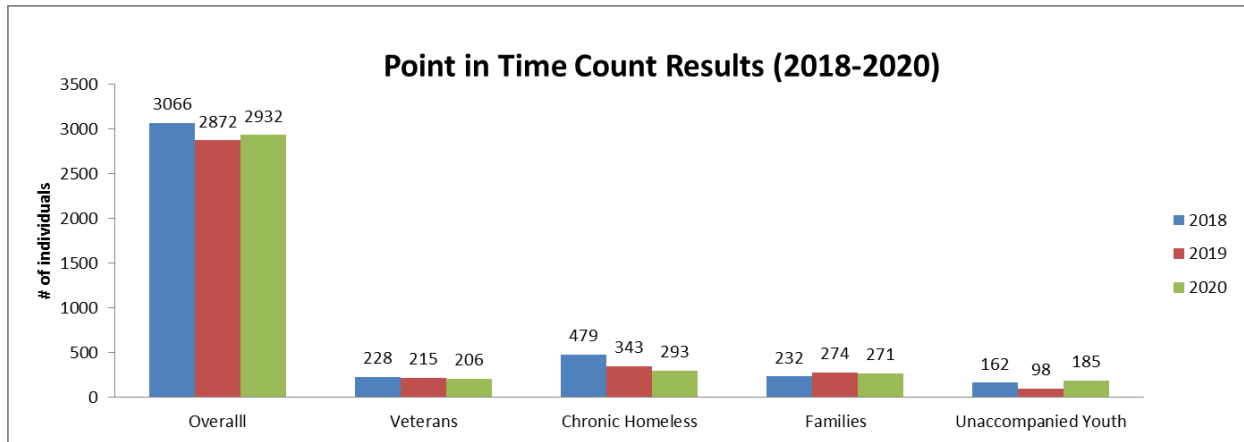
Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through: Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The Point-in-Time (PIT) count is an annual assessment of homelessness on a given night in January which is mandated by the Department of Housing and Urban Development (HUD). The PIT Count includes data on the sheltered and unsheltered populations. Every year, during the last 10 days of January, more than 400 Continuums of Care (CoC), covering over 3,000 cities and counties across the country organize tens of thousands of volunteers in a national effort to measure the scale of homelessness in the United States. These one-night snapshot counts provide information to assist communities with developing data-driven decisions and resources to address homelessness within their community. The Bexar County/San Antonio PIT count is facilitated by the South Alamo Regional Alliance for the Homeless (SARAH), who serves as the CoC lead in this area.

For the 2020 PIT Count, SARAH collaborated with the University of the Incarnate Word School of Osteopathic Medicine (UIWSOM) by matching medical students with the volunteer teams so that they could provide basic medical care to individuals experiencing unsheltered homelessness and collected non-PHI health data for the clients they served. SARAH, the homeless continuum of care, also partnered with the San Antonio Community Resource Directory (SACRD) to serve as a resource for clients seeking services. SACRD is a web-based software which has a listing and contact information for resources for housing, rental assistance, behavioral health services, food pantries, etc.

The 2020 PIT Count Report counted 2,932 clients experiencing homelessness, which is a 2% overall increase from 2019 (2,972), a 2% decrease in sheltered homelessness and a 7% increase in the unsheltered population. Key findings from the PIT Count include the following:

- A 15% decrease in chronic homelessness
- 1% decrease in families
- 5% decrease in domestic violence survivors
- 4% decrease in veterans experiencing homelessness
- 45% increase in youth experiencing homelessness



15% reduction in the number experiencing Chronic Homelessness. The reduction in this population is tied to a coordinated effort to ensure the most vulnerable within the community are prioritized for housing intervention through the Continuum of Care’s (CoC) Coordinated Entry System. In partnership with the San Antonio Housing Authority (SAHA) and Homeless CoC, the “Move-On” pilot was initiated to allow clients residing in permanent supportive housing (PSH) that no longer needed the intensive case management, to “move-on” from PSH with a Section 8 Housing Choice Voucher. This allowed for other Chronic Homeless clients to access PSH and is a limited resource in this community which is critical to continue a positive trend for the chronically homeless population. Our CoC and Chronic Homelessness Workgroup, led by COSA DHS, is excited to initiate the “Move On” pilot with the SAHA in addition to expanding street outreach efforts.

4% reduction in the number of Veterans experiencing homelessness. San Antonio/Bexar County achieved the United States Interagency Council on Homelessness (USICH) federal benchmarks to effectively end veteran homelessness in May of 2016. The initiative was jump started by COSA DHS, SARA, and a \$2.1 Million gift from USAA to house every homeless veteran seeking housing in our community. These benchmarks are monitored by our veteran service providers including COSA DHS, SARA, AGIF NVOP, Endeavors, Veterans Affairs, Haven For Hope, and other partners on a bi-weekly basis to ensure every veteran is housed within 90 days if there is available housing capacity for every newly homeless veteran. Increased coordination and navigation have facilitated housing for additional veterans experiencing homelessness. Moreover, veteran service providers in partnership with the Department of Veterans Affairs, received additional funding for Supportive Services for Veteran Families (SSVF) to rapidly re-house homeless veteran families and prevent homelessness for those at imminent risk due to a housing crisis.

1% decrease in the number of Families experiencing homelessness. Over the last few years, there has been an ongoing trend and reports from homeless service providers that there has been an increase in families experiencing homelessness. To respond to the need, COSA DHS partnered with Haven for Home to develop the Direct Referral Program for Family Overflow to as an extension of their Family dormitory; SARA established a Family Homelessness Workgroup

to increase coordination efforts for families experiencing homelessness in San Antonio/Bexar County; SARA, in partnership with DHS and the SAHA, designated Section 8 Housing Choice Vouchers for Families, in addition to providing diversion funds, as deemed appropriate to prevent families from entering the homeless system. Concerns such as rent affordability and domestic violence continue to be an issue impacting our families at-risk of or experiencing homelessness. Also, SARA has created a Prevention/Diversion position in 2019 to work on these critical areas. To address the increased number of families experiencing homelessness, DHS has provided \$2.6 Million to Haven for Hope to complete renovations to the 1231 W. Martin Street Building which will expand bed capacity by 120 beds. This effort has the potential to help increase capacity at the Haven for Hope campus for individuals and families experiencing homelessness.

45% increase in the number of unaccompanied youths experiencing homelessness. Youth experiencing homelessness have a different subset of needs compared to the general homeless population because of their limited experience using essential independent living skills, paying for transportation, gaining employment, or managing finances. Additionally, youth experiencing homelessness are more likely to engage in high-risk behaviors than youth who are stably housed. To address youth homelessness, the Bexar County/San Antonio Homeless CoC recently received \$6.88 million for the Youth Homeless Demonstration Project which aims at ending youth homelessness in Bexar County. The goal of the funds is to develop a community plan and build infrastructure or service capacity to effectively address this concern. In addition, DHS has contracted with Thrive Youth Center for street outreach and case management services, Roy Maas Youth Alternatives to have a transitional housing program serve as an extension of the DHS NxT Level Youth Re-Engagement Center and expand outreach, and the Alamo Colleges District to provide homeless assistance to enrolled students experiencing housing insecurity.

50% increase of individuals aged 50+ years old experiencing homelessness. According to the 2020 PIT results, of the people experiencing homelessness, 27% of the total were adults 50+ years; 600 (20% of total) were at higher risk of COVID-19 than other groups; 35% are chronically homeless and 61% are unsheltered. Presently, DHS is expanding street outreach to assess the needs, provide case management and system navigation for the unsheltered population. In addition, DHS is exploring other temporary shelter options while staff works to get them stabilized and transitioned to permanent housing.

Addressing the emergency shelter and transitional housing needs of homeless persons

In PY 2019, the City of San Antonio provided both Emergency Solutions Grant (ESG) and non-federal funds for essential services and operations to local emergency shelters and transitional housing facilities.

SAMMinistries' Rapid Re-Housing and Street Outreach team works closely with all area emergency shelters to connect individuals reached via street outreach efforts to emergency shelters. This facilitates the move of homeless individuals from places not meant for habitation to appropriate and safe shelter. SAMMinistries staff actively and regularly communicate and receive referrals from CoC and Coordinated Entry staff as part of outreach efforts. The goal of

outreach efforts is to quickly connect those on the street first with safe shelter, and then rapidly to permanent housing. SAM Ministries operates a transitional housing program for families and individuals who are identified by the outreach team and need transitional housing because permanent housing is not an appropriate option or the option a family chooses.

Haven for Hope is the largest provider of emergency shelter in San Antonio. The City provides significant investments to Haven for Hope and the nonprofit partners that provide essential support services on the campus. San Antonio Food Bank (SAFB), one of the ESG funded recipients, provides three hot meals daily to enrolled residents at the Haven for Hope shelter to ensure they are food secure. Haven for Hope provides dormitories for men, women and families on the Campus and within the courtyard.

In addition to utilizing ESG funds, the City dedicated funding to support homeless prevention, mental health and substance use services, street outreach and three veteran “navigator” positions to end veteran homelessness. These navigators were subcontracted through partnership with Haven for Hope to provide intensive case management to chronically homeless veterans in the Haven for Hope Courtyard to provide counseling, coordinate services, provide information and referrals, and develop an individualized housing and service plan. DHS, the CoC and housing providers will continue to coordinate together to enhance the quality and quantity of homeless services offered in the Bexar County/San Antonio area.

As part of the City’s COVID 19 Emergency Shelter Response the following two initiatives were implemented:

In late March, homeless emergency shelters made the difficult decision to close intake to new clients to ensure that existing clients could be served while maintaining social distancing. In early April, the City leased a 300-room hotel facility, which Haven for Hope operates as a full-service extension of their shelter. To date, the hotel has served 877 clients. Toward the end of May, shelter providers began gradually reopening intake to new clients. In early October, Haven for Hope entered Phase 3 of intake, which allows for walk-up clients to enroll directly to the Transformation Campus and Hotel or Courtyard provided they test negative for COVID-19.

Isolation Care Facility (ICF)

Supporting homeless providers throughout the pandemic, the San Antonio Fire Department and Office of Emergency Management has operated an Isolation Care Facility in a hotel to provide residents with a safe place to isolate while recovering from COVID-19. To date, 370 homeless individuals have accessed the facility, representing just over half of the total served. The facility has been key in preventing the spread of COVID-19 among people experiencing homelessness, especially those in emergency shelters.

In addition, HOPWA funds amounting to \$501,387 for two programs (Transitional and Dining) was awarded to the San Antonio AIDS Foundation (SAAF) to assist homeless individuals with HIV/AIDS transition to permanent housing and independent living. Additionally, \$479,941 was awarded to the SAAF Tenant Based Rental Assistance program and \$779,142 was awarded to the

Alamo Area Resource Center (AARC) for the Greater SA Housing Works and Tenant Based Rental Assistance (TBRA) program that assist members with HIV/AIDS with locating permanent housing options and transportation. Furthermore, \$366,532 was awarded to BEAT AIDS to support individuals with HIV/AIDS through case management, TBRA, transitional housing for women and emergency financial assistance.

ESG funds amounting to \$182,001 was awarded to the City of San Antonio Homelessness Outreach program; \$345,344 was awarded to SAFB for the Community Kitchen meals program; \$ 614,668 was awarded to SAMMinistries for Rapid Re Housing; and \$ 57,710 was awarded to the Society of St. Vincent De Paul to support rapid re-housing efforts.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The Department of Human Services (DHS), in collaboration with other City departments and community organizations, assist low-income individuals/families who are at-risk of becoming homeless through the following programs:

- DHS launched a Homeless Connections Hotline to assess the needs and connect clients to community resources. The program also is designated as a Coordinated Entry Hub to provide homeless diversion assessments and funds to prevent homelessness and connect clients to appropriate services. The call has received and provided assistance to approximately 3,000 households seeking services.
- DHS Utility Assistance provides funding assistance for low-income households requiring assistance with their electrical utility bills. In FY19-20, a total of 32,633 families were assisted through this program.
- DHS partnered with the San Antonio Police Department (SAPD) and Baptist Health Care System to acquire three clinicians and provide intensive case management to individuals decompensating due to untreated mental health and substance use concerns and deemed high utilizers of social systems (emergency systems, police contacts, etc.) and community threats. Through the initiative, approximately 186 clients were identified, 43 clients engaged, and case managed and connected to community resources such as, mental health and substance use treatment, homeless services, housing, etc. Moreover, 14 have graduated to monitored status due to their compliance with their treatment plans and a reduction in the utilization of social systems.
- DHS in collaboration with the South Alamo Regional Alliance for the Homeless (SARAH) Continuum of Care (CoC) created a Homeless Resource Guide of community

resources which was disseminated during the 2019 Homeless Point In Time (PIT) Count, used at the Homeless Connections Hotline, neighborhood housing association meetings, and community meetings. This guide provides a roadmap on community resources addressing homelessness. Over 3,500 homeless resources guides have been disseminated throughout the community. The Resource Guide is also located on SARA's website and available for download. DHS and the community have also launched the San Antonio Community Resource Directory (SACRD) which is an electronic directory to identify community resources.

- The City of San Antonio sponsors ID and Birth Certificate Recovery for clients experiencing or at-risk of homelessness. These services help provide access to resources (employment, homeless prevention, shelter services, etc.)
- DHS contracts with the Society of St. Vincent De Paul and SAMMinistries to provide Rapid Rehousing (RRH) services to clients at-risk of becoming homeless or currently homeless. The services include rental assistance, housing deposits, housing navigation and case management. The assistance is contingent upon the client and landlord working with the agencies to ensure the client can remain in the household and the eviction process will be stopped. This is essential to reducing homelessness among the population that we serve through this grant who are extremely low-income (below 30% of the Average Median Income) clients.
- Additionally, SARA conducts working groups with partner agencies to solve homelessness issues, including youth, veterans, chronically homeless, and family violence. Participants include representatives from health care, foster care, mental health, and correctional institutions to ensure a fluid and coordinated system of care. The City and the CoC are currently working on an access point for prevention services in the coordinated entry system.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The Department of Human Services (DHS) expanded homeless street outreach efforts by partnering with SAMMinistries to acquire four (4) general homeless street outreach workers to provide street outreach specific to youth. In addition, DHS participated in a residency program to customize mobile app software specifically to meet the needs of homeless street outreach workers with the Outreach Grid Company. The mobile app allows street outreach workers to improve communication, collaboration and coordination of services to best meet the needs of the homeless clients they are serving and has a mapping feature to enable the City to track the locations of encampments. The residency program ended on November 26, 2019 and the City of

San Antonio procured the software in October 2020. The implementation of this software is part of the City’s Homeless Strategic Plan and Street Outreach protocol to improve homeless outreach efforts.

DHS is the lead coordinator for the City of San Antonio’s Coordinated Homeless Encampment Outreach efforts which consists of seven City departments and three homeless outreach providers. The initiative began in January 2017. According to the 2020 End of Year results, a total of 193 outreach events, 419 homeless individuals identified and 22% accepted services. Based on CDC guidance, DHS suspended encampment abatements in March and resumed in June on a limited basis as shelters re-opened to enrollments. Encampment abatements have resumed in response to health and safety concerns or suspected criminal activity.

Below is the data breakdown since the inception of the City’s Coordinated Encampment Outreach Events from FY 17-FY20.

	FY17	FY18	FY19	FY20	Total
# of Encampment Outreach Events	60	175	250	193	678

Table 2: FY 17-FY 20 Coordinated Homeless Encampment Outreach Events- % Accepted Services Comparison

Fiscal Year	# Homeless Identified and Engaged	# Accepted Services
FY 17	176	34 (19%)
FY 18	388	86 (22%)
FY19	512	95 (19%)
FY20	419	94 (22%)
Total	1495	309 (21%)

DHS hired a Clinical Homeless Outreach Coordinator to provide street outreach and help homeless clients residing in encampments, on the streets within places not meant for human habitation and experiencing mental health or substance use concerns navigate the behavioral health and homeless system. The clinician had success with building rapport with clients with very complex situations and empowering them to play an active role to improve their situations. Due to the effectiveness of the program, DHS will be expanding the initiative to include six (6) Clinical Homeless Outreach Coordinators and six (6) non-clinical street outreach staff to be assigned in each City council district.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The City made a \$16.4 million commitment in PY 2013 – 2017 CDBG and HOME funds to the Wheatley Target Area, which is the recipient of both the Promise Neighborhood and CHOICE Neighborhood Implementation Grants. An additional \$1.5 million in reprogrammed HOME funds was allocated to this effort PY 2017. These funds were awarded for multi-family rental housing development, public infrastructure, and site clearance. To date, the City has drawn down about \$17.2 million or 96% of the total \$17.9 million commitment to this target area. The City continues to work in collaboration with the San Antonio Housing Authority (SAHA) to implement the City Council adopted Eastside Choice Neighborhood Transformation Plan and the San Antonio Housing Authority's Choice Neighborhood Initiative which provide strategies for the modernization of the former Wheatley Courts public housing, now called East Meadows, and the revitalization of the surrounding neighborhoods. To date, two multifamily developments in East Meadows have been completed and one additional development is substantially complete. The entire East Meadows complex will ultimately consist of 412 new, mixed income units.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The San Antonio Housing Authority's (SAHA) offers the Family Self Sufficiency Program for residents of Public Housing and the Housing Choice Voucher Program, to provide residents with the resources needed to overcome barriers to self-sufficiency. The Family Self-Sufficiency (FSS) program is an integral part of SAHA's Moving to Work Program. To date, the program has provided more than 600 participants the referrals and resources needed to achieve economic self-sufficiency. The FSS program is a voluntary five-year engagement that provides participants the tools to obtain and maintain socio-economic self-sufficiency. Case managers meet one-on-one with participants to identify barriers to self-sufficiency and then work with residents and community partners on a comprehensive self-sufficiency plan to attain proposed goals and secure needed resources. Upon successful completion of the five-year contract with the Housing Authority participants are awarded an escrow check that can be used towards the down payment of a home. The Money Smart Classes offered as part of the FSS curriculum include topics such as borrowing basics, pay yourself first, banking services, budgeting, repairing your credit and homeownership.

Actions taken to provide assistance to troubled PHAs

No actions were taken to provide assistance to troubled PHAs as the San Antonio Housing Authority is not considered troubled.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The Neighborhood and Housing Services Department (NHSD) is responsible for overseeing the implementation of San Antonio's Housing Policy Framework accepted by City Council in 2018; a vision for meeting San Antonio's affordable housing needs. One of the recommendations is to review and provide recommendations to the City's Unified Development Code that removes barriers to the development and preservation of affordable housing. This effort is undertaken by a Removing Barriers Committee of architects, neighborhood associations, City staff and community stakeholders. NHSD staff is overseeing this effort which began in summer 2019 and was expected to conclude in summer 2020 but has been delayed due to COVID-19. The committee is examining City policies related to regulatory cost burden, barriers to accessory dwelling unit development, and other policies related to zoning, codes, and fees.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

During the development of the Five-Year Consolidated Plan (PY 2015-2019), the City undertook an extensive planning process to ensure input from the citizens of San Antonio. This plan was informed by an unprecedented community engagement process to include numerous public meetings, direct engagement with more than 80 organizational stakeholders and housing experts, and a community survey. Priority 1 was the need to provide decent safe affordable housing. In response to this, the City has allocated funding for rehabilitation of the existing housing stock, development of new housing for ownership, homebuyer assistance, development of new affordable rental housing, and furthering fair housing opportunities. In accomplishing the goals outlined in this priority, the City has proactively conducted outreach for the housing rehabilitation and homebuyer assistance programs to benefit low income households. The City also leverages federal funding with private resources to develop affordable single family and multifamily housing.

In PY 2019, Neighborhood and Housing Services Department (NHSD) received City Council approval for the Risk Mitigation Policy which allows the COVID-19 Emergency Housing Assistance Program (EHAP) to assist residents impacted by COVID-19 and facing crisis stay housed by providing relocation, utility, and mortgage or rental assistance. Qualified applicants may receive up to three consecutive months of assistance. Since the COVID-19 emergency, NHSD has seen a significant increase in requests and has initiated the Emergency Housing Assistance Program (EHAP).

EHAP policy along with CDBG COVID-19 created a policy to mitigate displacement of vulnerable populations due to COVID-19. The Fair Housing Division with collaboration of other City divisions,

City department staff members, and temporary staff was able to assist 20,871 households from March 16, 2020 to September 30, 2020 and well into PY 2020 with more than \$57,771,395 in order to mitigate displacement and avoid homelessness during the COVID-19 emergency.

EHAP Program partners with agencies such as Texas Rio Grande Legal Aid (TRLA), United Way 311, San Antonio Library, and other local non-profit agencies, who provide a large number of support services to include food, clothing, rental assistance, limited case management, utility assistance, and other services that help reduce poverty and help underserved populations transition out of financial crisis. Our HUD certified Housing Counselors provide one-on-one case management for foreclosure, mortgage delinquency, and maintaining homes for homeowners. Housing Counselors will also work with clients to develop a current budget and a budget that will be realistic to maintain permanent housing when project assistance ends. During regular case management visits and contacts, budgets are reviewed, clients are educated about public benefits, and are assisted in the process of obtaining all benefits for which they may be eligible. Program participants are assisted with rent, mortgage, utilities, and housing cash grant assistance. Participants are also connected to food resources and other assistance to address common barriers to employment and homeownership.

Through the ESG Program, the City partners with agencies such as Society of St. Vincent De Paul, SAMMinistries and San Antonio Food Bank who provide a large number of support services to include food, clothing, rental assistance, case management, utility assistance, transportation assistance and other services that help reduce poverty and help underserved populations transition out of financial crisis. SAMMinistries' Rapid Re-Housing case managers also work with clients to develop a current budget and a budget that will be realistic to maintain permanent housing when project assistance ends. During regular case management visits and contacts, budgets are reviewed, clients are educated about public benefits, and they are assisted in the process of obtaining all benefits for which they may be eligible. Project participants are assisted with transportation resources and connected to childcare resources and other assistance to address common barriers to education and employment.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

In FY 2017 (PY 2016), the City of San Antonio's Neighborhood and Housing Services Department (NHSD) Green and Healthy Homes Program (SAGHHP) was awarded a 36-month Lead Hazard Demonstration Grant for \$3.4 million from the US Department of Housing and Urban Development (HUD) Office of Healthy Homes and Lead Hazard Control (OHHLHC) to address Lead Based Paint Hazards and Healthy Homes repairs in 200 low-income households where children are at-risk. As a result, in PY 2016, the City provided a match of \$510,000 in CDBG funding to meet this critical community need. In PY 2018, the City provided an additional match of \$350,000 to help meet the needs of the program. The period of performance for this 2016 LHRD Grant started on the 15th of March 2017 and ended the 14th of September 2020. For FY 2020 (PY 2019), the SAGHHP assisted 28 low-income households through the Lead Hazard Demonstration Grant and 27 additional cases through other City programs requiring lead-based paint remediation to comply with the Lead Safe Housing Rule requirements. Of these, 14 were completed with CDBG

match funds. Through a competitive grant application process, the City of San Antonio's Neighborhood and Housing Services Department Green and Healthy Homes Program was awarded an additional 42-month grant in the amount of \$4.6 million with the period of performance starting on the 2nd of January 2020 and ending on the 1st of July 2023. Our program will continue to address Lead Based Paint Hazards and Healthy Homes repairs to an additional 233 homes through 2023.

The City has made significant efforts to eliminate childhood lead poisoning by:

- Implementing sophisticated lead hazard identification and reduction protocols
- Providing a wide range of technical assistance to housing service providers, for-profit and non-profit partners, and contractors
- Making lead hazard control a requirement for all City funded housing rehabilitation programs
- Operating the most efficient and effective lead-based paint testing and abatement programs possible
- Conducting 34 lead hazard outreach events to approximately 951 families

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Department of Human Services (DHS) and Neighborhood and Housing Services Department (NHSD) Fair Housing (FH) Division's actions taken to reduce the number of poverty-level families included collaborating with Texas Workforce Commission, San Antonio Housing Authority, Financial Counseling agencies, Training for Job Success to promote education, job searching, and locating affordable housing.

During FY 2020 (PY 2019), the Emergency Housing Assistance (EHAP) Program through the Fair Housing Division assisted 20,871 households with rental, mortgage, utilities, and housing cash grants in the amount of \$57,771,395. All households were assisted with maintaining stability during COVID-19. The CDBG Short Term Emergency Rental Assistance Program (STERA) assisted 30 families before COVID-19 affected the community in the amount of \$74,555.87. Through the different programs within the Fair Housing Division, the program was able to assist more than 20,901 households with more than \$57,845,950.87 of funding acquired from federal funds, local funds, and donations.

In FY 2019-20, the Family Assistance Division (FAD) provided free tax preparation to 25,665 individuals returning \$43 million to the San Antonio community in the form of tax refunds, including \$16 million in EITC credits that helped increase the overall income for the participant individuals and families, and saving taxpayers \$5.8 million in tax preparation fees. DHS provided utility assistance to 32,633 resident households, including assistance with CPS Energy bills and/or SAWS water bills. DHS Financial Empowerment Program provided free one-on-one financial counseling to 1,670 residents to help them create and maintain a monthly budget, reduce their household debt, understand their credit score and improve their credit score. The service to reduce the total debt of residents by \$3,286,199. DHS Training for Job Success Program provided

tuition assistance and wrap-around services to assist 35 families including 141 family members to acquire new skills that led to securing a new better paying job in a high demand occupation, successfully transitioning them out of poverty.

In response to the COVID-19 pandemic crisis that began in March 2020, the DHS worked with the NHSD to create a Financial and Housing Recovery Center operation that assists low-income residents financially impacted by COVID-19 by providing rent and mortgage assistance, financial counseling, help identifying benefits programs and completing applications for those programs, providing legal assistance for residents facing eviction, and home repairs for impacted residents. More than 17,000 residents have been served through the center to help increase their housing and financial stability.

Fair Housing staff reviews and mediates tenant-landlord complaints, monitors housing discrimination practices, and encourages voluntary compliance with Fair Housing laws through education and outreach activities. Fair Housing Division staff has collaborated with Fair Housing Council of Greater San Antonio and Texas Rio Grande Legal Aid to provide guidance into Fair Housing concerns.

The San Antonio Metropolitan Ministries team meets with landlords regularly to discuss the barriers with the hopes that they will gain an understanding of the challenges faced by homeless individuals and families. SAMMinistries communicates regularly with City of San Antonio, CoC, and Haven for Hope staff to best coordinate street outreach efforts, connection to emergency shelter and mental health and/or substance dependence treatment, and to ensure the quickest transition to permanent housing for project participants. Staff are actively involved with the CoC, the City of San Antonio, and various community partners to ensure establishment and maintenance of protocols that are consistently applied and are inclusive of considerations of project participants, non-profit and for-profit housing providers, and the community at large. Project staff communicate at least weekly with CoC and City of San Antonio staff regarding implementation of street outreach efforts and actively contribute to refinement of processes and development of structure that equitably reaches the most vulnerable and connects them to safe shelter and/or permanent safe housing.

San Antonio Food Bank works closely with caseworkers at Haven for Hope to ensure eligible clients are screened for benefits assistance and other support services as well as offer a culinary job training program to assist residents in finding long-term employment and skills after they depart the shelter/campus.

Society of St. Vincent De Paul promoted The Workforce Solutions Alamo Development Program which assists residents with the transition from unemployment or under-employment to regular employment and provided housing through case management, referrals for: job training, mentoring, education, and transportation assistance.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

Coordination with other Departments; Mayor's Housing Policy; Coordinated Housing

The Neighborhood and Housing Services Department (NHSD) oversees neighborhood engagement, implementation of the City's Neighborhood Improvements Bond Program, and housing policies and programs, including the City's CDBG and HOME grants. Additionally, the Department serves as liaison to the San Antonio Housing Authority, San Antonio Housing Trust, The Housing Commission, and the Local Initiatives Support Corporation (LISC).

NHSD Housing Policy division is responsible for compiling and analyzing data from stakeholders from within and outside of the City. Their work products support planning efforts for the City's Housing Commission, Removing Barriers Committee, and Strategic Housing Implementation Plan (SHIP) stakeholder meetings. Through the SHIP, NHSD has been leading efforts to recalibrate the housing goals originally established in the Housing Policy Framework. The new targets, expected to be adopted formally in FY 2021, are more ambitious and seek to meet a greater portion of the local need. Progress toward these goals made by our City departments and housing partners will be tracked in an online dashboard and reported annually.

The City's Neighborhood and Housing and Services Department– Division of Grants Monitoring and Administration (GMA) is responsible for overseeing the federal requirements of CDBG and HOME activities in addition to completing the Five-Year Consolidated Plan, Annual Action Plan, CAPER, and federal reporting. In 2014, the City realigned the GMA's organizational structure in order to develop more functional units, streamline processes, create better coordination, and be more customer focused. As a result, the Grants Unit, Contracts Unit, and Compliance Unit were developed. Since then, each unit has been working on process improvement, becoming subject matter experts and training staff in order to provide better customer service and technical assistance to internal and external partners.

The Continuum of Care (CoC) Board includes representatives from City, County, Sherriff's Office, Police Department, foundations, private companies, school districts, affordable housing, Chamber of Commerce, as well as non-voting Homeless Service Providers to ensure cross-system representation for coordination and decision-making on homelessness issues. A Membership Council of 40+ service providers also meet regularly to review recommendations prior to CoC Board Approval. The Membership Council includes working groups for housing standards policies and Veterans, Youth Homeless, and Chronic Homeless initiatives and subcommittees for the Point-in-Time Count, Homeless Management Information System Governance Committee, Coordinated Entry and Coordinated Outreach.

The Bexar County/San Antonio Homeless CoC recently received \$6.88 million for the Youth Homeless Demonstration Project which aims at ending youth homelessness in Bexar County. The goal of the funds is to develop a community plan and build infrastructure or service capacity to effectively address this concern.

San Antonio Food Bank (SAFB) is a collaborator with Haven for Hope, Society of St. Vincent De Paul and SAMMinistries through the Culinary and Client Services divisions. SAFB works to ensure awareness of programs offered for the benefit of residents.

DHS and NHSD Fair Housing Division's actions taken to reduce the number of poverty-level families includes collaborating with Texas Workforce Commission, San Antonio Housing Authority, Financial Counseling agencies, Training for Job Success to promote education, job searching, and locating affordable housing.

Homeless Connections Hotline

In early April, DHS launched a homeless connections hotline, to assist people experiencing homelessness in navigating services that were still available and helping them problem-solve situations. The hotline has evolved with the services and needs over the course of the pandemic. For several months, it served as a pre-screening access point to Haven for Hope and transitioned once Haven re-opened its direct intake system in October. Today, a primary function is to serve as a resource to clients and stakeholders seeking services and diverting clients from entering the homeless system by providing diversion counseling and funding through SARA when appropriate. To date, the homeless hotline has assessed over 3,500 calls to connect clients to services. The hotline continues to serve as a resource for anyone experiencing or at-risk of homelessness. The Homeless Connections Hotline number is (210) 207-1799 and the current hours of operation are Monday-Friday 8:30 a.m. - 4:30 p.m.

Expanded Street Outreach Teams

Through the FY 2021 General Fund budget and CARES Act funds, DHS will expand homeless outreach to create an interdisciplinary team consisting of clinical and non-clinical staff, and social work interns. Each outreach worker will be assigned to designated area of the City and will work closely with each Council District and downtown stakeholders. The team will serve unsheltered chronically homeless clients with case management, system navigation, service connection and build relationships with the clients to encourage them to access services on the way to housing stability. Hiring for these positions is in process, with a goal of having most of the team onboard by the end of the year.

Mobile Shower Unit

The mobile shower trailer purchased with City Council Project Funds and DHS general funds was delivered in late September. The trailer is in the process of being wrapped in a design and will be available for use, with an initial plan to provide shower service to clients at the San Fernando Gym hub. This mobile shower program will be in addition to the DHS Mobile Shower Program at Christian Assistance Ministries, which has provided 5,633 showers to 822 unduplicated clients since July 2019.

ID Recovery

One of the most frequent barriers to clients accessing services, employment, and housing is lack of identification. DHS will oversee an expanded ID recovery program in partnership with the City Clerk and the SAPD Hope team. ID recovery is currently offered weekly at the San Fernando Gym

hub and will grow as DHS outreach team members are hired and trained. The ID recovery process consists of gathering documentation, assisting clients with completing forms, obtaining birth certificates, and transporting clients to Department of Public Safety (DPS) to acquire an ID card.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

NHSD Coordinated Housing System

Neighborhood and Housing Services Department (NHSD) staff led the establishment of an Eviction Diversion team based out of the Bexar County Justice of the Peace courts and in collaboration with Bexar County staff, local housing assistance providers, and a local non-profit legal aid agency. This City's team administers a combination of federal Coronavirus Relief Funds (CRF) and state funds to prevent evictions at any point after a filing has taken place. As of December 1, 2021, the team had assisted over 300 households in dismissing their eviction case and remaining housed. Hundreds of others have had their cases delayed until after the expiration of the CDC moratorium.

Staff co-leads the local Continuum of Care (CoC) Housing Strategies Workgroup alongside staff from a local service provider, Haven for Hope. The goal of this group is to develop strategies to increase landlord participation in providing housing for people exiting homelessness. In PY 2019, the group launched a landlord resource guide to distribute to property managers and owners encouraging to work with an agency to support their residents who fall behind on rent as a result of COVID-19, or other reasons. Another project of this workgroup is the PLACE program. PLACE (Provider Liability Assurance for Community Empowerment) is funded by the City and administered by our local CoC agency, South Alamo Regional Alliance for Homeless (SARAH). The fund helps people who have been displaced and have barriers to housing such as poor credit, rental history, or have criminal records find housing on the private market. Landlords who agree to rent to PLACE clients without charging extra fees or deposits are eligible to access PLACE funds if there is any damage to the unit or the lease isn't fulfilled. Through PY 2019, the program served 23 households and received a funding increase to expand in response to COVID-19.

The CoC Chronic Homeless Workgroup collaborated with SARAH (homeless continuum of care) and San Antonio Housing Authority (SAHA) to establish two homeless preferences which will prioritize clients that meet the criteria. The first priority is for families experiencing homelessness and the second preference is for previously chronic homeless clients currently residing in permanent supportive housing who can successfully "Move On" to permanent housing with a Section 8 voucher. SAHA has allocated 40 vouchers for the Move On Pilot and approximately 10 Section 8 vouchers for families experiencing homelessness.

The Department of Human Services will continue to be a standing board member on the SARAH CoC Board of Directors, as well as play an active part on the HMIS, Coordinated Access and other subcommittees. The City will communicate the goals of the Consolidated Plan to the CoC and work to ensure they are incorporated into the Continuum's strategic plan as well. The City continues to work in collaboration with multiple public and private entities including the SAHA,

Bexar County, Haven for Hope, and nonprofit housing providers such as Habitat for Humanity in addressing the needs of low-to-moderate income, special needs, and homeless populations.

Identify actions taken to overcome the effects of any impediments identified in the jurisdiction's analysis of impediments to fair housing choice. 91.520(a)

The City allocated \$350,000 in PY 2019 CDBG funds for fair housing activities that assist individuals with various housing issues. In PY 2019, there were a total of 340 referrals received for tenant and landlord mediation, default counseling to homeowners, housing discrimination complaints, and referrals for tenant, landlords, and homeowners. Out of the 340 referrals received, there were 30 households that received comprehensive HUD Housing Counseling and Fair Housing services which included loan default counseling to homeowners, assistance with loan modifications, and tenant landlord mediation. The City also receives a HUD Housing Counseling grant that provides funding for staff training and supplies for Fair Housing events. Other fair housing services included rent screening and staff provided resources on evictions. There were also 110 households that received fair housing guidance/education that completed beneficiary or income information via self-certification and were captured in the total served. The Fair Housing (FH) Program was able to assist 81 households that were below 30% Limit (Extremely Low), 14 households that were between 31%-50% (Low Income), and 15 households that were between 51% to 80% (Moderate Income), and 0 households that were Non-Low/Moderate.

FH staff reviews and mediates tenant-landlord complaints, monitors housing discrimination practices, and encourages voluntary compliance with City, State, and Federal Fair Housing laws through education and outreach activities. FH division was able to assist 30 households with CDBG Short Term Emergency Rental Assistance Program (STERA) which included 25 households that were below 30% Limit (Extremely Low), 5 households that were between 31%-50% (Low Income), and 0 households that were 51% to 80% (Moderate Income). These families were assisted with short-term rental assistance when they were impacted by an unexpected displacement, an increase in rent, or when a property was given a notice to vacate or when the property is deemed a public nuisance. Disability Plans were waived due to the implementation of new training manuals and policy updates. The City continues to work closely with the Development Services Department and the Building Permits and Construction Review divisions regarding the disability plans. A total of 19 properties underwent a Multifamily Monitoring Rental Project Limited Monitoring and Section 504 Fair Housing Review.

The program continues to utilize several methods of informing the public, homeowners, and potential tenants about the federal Fair Housing laws. Methods include informational brochures, media appearances, public service announcements, program presentations, Fair Housing handbook distribution, printed program advertisements, apartment visits, and housing provider trainings. For this reporting period, the program distributed approximately 977 Fair Housing Books, about 977 CDBG Education Information Flyers, and attended 17 community outreach events. In attendance at the 17 outreach events were 977 household members. The Fair Housing Group also had 110 participants gain fair housing guidance and each participant provided

beneficiary or income information via self-certification and were captured in the total served. The FH program was able to provide two (2) community referrals for each family that was contacted. Over 1,087 families received these referrals for financial counseling, rental and utility assistance, food, clothing and other referrals.

The FH program continues to affirmatively further fair housing in addressing greater housing choices by implementing several actions. The City works closely with area lenders, the local HUD office, area housing providers and area housing counseling agencies in addressing home foreclosures in San Antonio. The program also continues to coordinate efforts with the community by attending community events to take a proactive approach to reach delinquent homeowners and educate them on foreclosure scam activities. Additionally, to eliminate barriers to affordable housing, the City has made diligent efforts in monitoring the stated action steps of projects with Affirmative Marketing Plans.

No new impediments to fair housing choice were identified.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City of San Antonio ensures long-term compliance of the CDBG, HOME, HUD 108, NSP programs through monitoring activities conducted by the Grants Monitoring and Administration (GMA) Compliance Unit. Subrecipient monitoring is conducted in accordance with HUD regulations to ensure that each recipient of federal funds operates in compliance with applicable Federal, State and Local regulations.

The GMA Division Compliance Unit monitors CDBG, HOME and NSP programs with the use of checklists created in accordance with HUD monitoring guidelines and local regulations. Supplemental information about the City's monitoring process is in the attachments. Risk assessments were completed by Grants, Contracts and Compliance staff on all active projects. Projects were given a ranking of high, moderate, or low risk, with the goal of monitoring all open projects at least once during the program year. Compliance staff monitors open projects for the following compliance areas: record maintenance, project eligibility and national objectives, financial management, personnel, bids and procurement, environmental review, supplies and equipment, loan processing and servicing, resale/recapture, written agreements, lead based paint, client file review, federal labor standards, URA and Section 104(d), participant eligibility, property eligibility and standards, eligible costs, contractor selection and management, fair housing and affirmative marketing.

The City maintains records of the oversight and monitoring of subrecipients, requiring each subrecipient to maintain its own records to facilitate the monitoring process and for public access upon request. Records include program files, fiscal files, agency certification files, and monitoring files. These files contain information which substantiates the HUD monitoring guidelines and local requirements.

In Program Year 2019, the GMA Compliance Unit completed a total of 41 HUD required compliance reviews which consisted of 17 HOME multi-family reviews, 2 CDBG multi-family reviews, 11 CDBG program reviews, 9 HOME program reviews and 2 NSP program reviews. The Compliance Unit provided technical assistance and worked with sub-recipients and City staff to improve and strengthen program efficiencies where needed.

The Department of Human Services (DHS) Contracts Management Division (CMD) monitors three categories of Emergency Solution Grant (ESG) (Emergency Shelter, Street Outreach and Rapid Rehousing) and seven categories of HOPWA (Transitional Housing, Tenant-Based Rental Assistance, Housing Information, Dining Supportive Services, Transportation Supportive Services, Emergency Financial Assistance and Case Management Supportive Services) activities.

DHS created an ESG Program Policies and Standards manual in consultation with the HUD Federal Register 24 CFR Parts 91 and 576 and utilizes the Housing Opportunities for Person with AIDS

(HOPWA) Grantee Oversight Guide to monitor activities. The Contract Coordinator ensures each sub-recipient is in compliance with the HUD Rules and Regulation through on-site visit(s), monthly performance reports and coordinated desk reviews. The Contract Coordinator utilizes the HUD ESG Exhibit Checklists and HOPWA Chapter Checklist to ensure a thorough review was conducted and sub-recipients are in compliance with ESG and HOPWA guidelines.

The CMD provides each sub-recipient with a comprehensive report of findings during the review, makes necessary recommendations, and provides technical assistance as needed. The Contract Coordinator maintains electronic copies of Program Performance Review(s), Desk Review(s), and all relevant support documentation reviewed during the monitoring review.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

As outlined in the City's Five-Year Consolidated Plan, the citizen participation process for the CAPER included a public review and comment period of 15 days. A Public Notice was placed in the San Antonio Express News (in English and Spanish), a newspaper of general circulation, on Sunday, December 6, 2020. The report was available for public review and comment beginning December 7, 2020 through December 21, 2020 at the City's website at www.sanantonio.gov/gma and at www.sanantonio.gov/gma/gmainaction. The City's Neighborhood and Housing Services Department is closed to the public due to the current public health emergency, therefore the document is only available for review electronically.

The GMA in Action website was developed for citizens to provide feedback to the City's required reports to HUD, such as the Action Plan, the CAPER and Consolidated Plan. No comments were received on the CAPER during the comment period.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

To respond to the COVID-19 pandemic which started in March 2020, the City reprogrammed \$5 million in program savings from completed projects and available CDBG funds from cancelled and delayed projects to the City's COVID-19 Emergency Housing Assistance Program.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?	No
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[BEDI grantees] Describe accomplishments and program outcomes during the last year.

The City did not have any Brownfields Economic Development Initiative grants during PY 2019.

Does this Jurisdiction have any open HUD 108 Loans?	No
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Describe accomplishments and program outcomes during the last year.

The City did not have any Section 108 Loan activities that occurred during PY 2019.

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations.

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

The following is a list of the 19 HOME projects within their affordability period and a summary of the issues that were noted during each review. Compliance staff performed on-site reviews of selected tenant files to ensure rent, occupancy and unit mix. It is the City's practice for Code Enforcement Officers to physically inspect 20% of units at each HOME property monitored during the year; therefore, for the 2019 Program Year, the following properties will be inspected.

Due to circumstances necessitated by the current COVID-19 crisis, the City is unable to perform physical inspections on HUD funded units as usual. HUD anticipated this situation and has provided a waiver that allows CoSA to postpone physical inspections until March 31, 2021. HUD States "The waiver is applicable to ongoing periodic inspections and does not waive the requirement to perform initial inspections of rental properties upon completion of construction or rehabilitation. Within 120 days of the end of this waiver period, PJs must physically inspect units that would have been subject to on-going inspections during the waiver period." Therefore, the City intends to perform physical inspections no later than March 31, 2021.

Properties not inspected by the City this year were inspected in PY 2018 and are scheduled to be inspected again in PY 2020.

Property Name	Issue Summary
1) Babcock North	<ul style="list-style-type: none">No issues
2) Lucero (Acme)	<ul style="list-style-type: none">Concern - SAHA rental assistance contribution form was not located in the tenant fileConcern - Insufficient replacement reserves
3) Bentley Place	<ul style="list-style-type: none">No issues
4) San Juan Square III	<ul style="list-style-type: none">Finding – one tenant was determined to be paying a rent over the maximum adjusted HUD rentConcern – two tenants considered to be in temporary non-complianceConcern - incorrect utility allowances were being applied over the breadth of the 27 HOME units (too high, did not result in overcharged rent)Concern - one tenant file missing SAHA HCV documentationConcern - Insufficient replacement reserves

5) Rancho Sierra (Southside)	<ul style="list-style-type: none"> Finding – Tenants have been charged incorrect rent
6) Costa Biscaya	<ul style="list-style-type: none"> Finding - The onsite tenant file review showed 3 of the 7 tenant files contained leases which had already expired. Concern - Household member quantity mismatch, tenant had a different quantity of household members on the lease when compared to the compliance data provided by Costa Biscaya/NRP. Concern – Inaccurate utility allowances used. Did not result in ineligible tenant. Concern – Replacement reserves lower than HUD recommendation.
7) City View/Durango	<ul style="list-style-type: none"> Concern – Financial viability: 2019 Independent Financial Audit confirms that the property had a change in cash and cash equivalents from \$408,712 in 2018 to a (\$501,840) in 2019
8) Artisan on the Bluff	<ul style="list-style-type: none"> No issues
9) Costa Cadiz	<ul style="list-style-type: none"> Finding - The onsite tenant file review showed 2 of the 6 tenant files contained leases which had already expired. Finding - 4 of the 6 tenant files reviewed did not have rental assistance forms. Concern – 1 temporary non-compliance due to excessive income Concern - Insufficient replacement reserves Concern – Vacancy rate 8.5%
10) Sutton I/Sutton Homes	<ul style="list-style-type: none"> No Issues
11) Artisan at Salado Creek	<ul style="list-style-type: none"> Concern – Incorrect income calculation used. Did not result in ineligible tenant. Concern – Incorrect income limits used. Did not result in ineligible tenant.
12) Harlandale Lofts	<ul style="list-style-type: none"> Concern - Missing rental assistance form for 1 tenant Concern – 20% vacancy rate
13) Costa Brava	<ul style="list-style-type: none"> No issues
14) Eastpointe Meadows	<ul style="list-style-type: none"> Concern - Incorrect utility assistance amounts Concern - Insufficient replacement reserves Concern - Vacancy rate 8.1%
15) Gillette Square	<ul style="list-style-type: none"> Concern – No separate financial audit. All properties rolled into one audit. Concern – Vacancy Rate 20% Concern – While unit mix meets HUD requirements, it does not meet unit mix agreed to in contract
16) Montebella Pointe	<ul style="list-style-type: none"> No issues

17) Costa Dorada	<ul style="list-style-type: none"> • Finding - Rent over HUD max (1) • Concern - Incorrect utility assistance amounts
18) Lago Vista Village	<ul style="list-style-type: none"> • Concern – Inadequate records retention policy • Concern – Inadequate documentation of reserve expenditures
19) Primrose at Monticello	<ul style="list-style-type: none"> • No issues

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)

In an effort to eliminate barriers to affordable housing, the City’s Fair Housing Program has made diligent efforts in monitoring the stated action steps of projects with Affirmative Marketing Plans. The program completed 20 apartment complex inspections for compliance with their Affirmative Marketing Plans.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

As reported in the PR-09, the City received \$2,569,948.61 in HOME Program Income in PY 2019 and expended a total of \$3,474,271.93 from PI funds received in prior years.

HOME Program Income Expenditures
October 1, 2019 – September 30, 2020

Program Year	Program Income Expenditures
2019	\$911,747.52
2018	867,412.89
2017	\$1,118.21
2016	1,693,993.31
TOTAL	\$3,474,271.93

Of the total HOME Program PI expenditures, \$1,135,156.70 was expended on 20 owner occupied rehabilitation activities; \$285,750.31 was expended on 24 first time homebuyer assistance activities; \$1,963,107.57 was expended on 3 affordable rental housing development projects; and \$90,257.35 was expended on a single family new construction activity. The City will continue to commit and drawdown PI funds in IDIS in accordance with HUD Grant Based Accounting requirements and will report on the projects and amount of program income expended in PY 2020.

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

During the development of the Five-Year Consolidated Plan (PY 2015-2019), the City undertook an extensive planning process to ensure that the plan responds to the needs of the citizens of San Antonio. Priority 1 in the Five-Year Consolidated Plan is to provide decent safe affordable housing. The City is accomplishing this by allocating funding to rehabilitation of the existing housing stock, development of new housing for ownership, provide homebuyer assistance, development of new affordable rental housing and further fair housing opportunities. Further, the City significantly increased CDBG funding to activities that support development of affordable housing during that last two years.

In addition to the actions described in CR- 15 and CR-35, Neighborhood and Housing Services Department Housing Policy division has also led the development of an Anti-Displacement Strategy Plan through the ForEveryoneHome initiative supported by Grounded Solutions Network, a non-profit consultancy firm. This work was launched in PY 2018 and continued through PY 2019 despite the pandemic's impact on public engagement. The program identified drivers of displacement in San Antonio and is now exploring solutions such as Community Land Trusts, Resident-Owned Communities, and more.

The Housing Policy Division also oversees all requests for Resolutions of Support or No Objection for multifamily projects seeking Housing Tax Credits (HTC) from the Texas Department of Housing and Community Affairs. In Calendar Year 2019, staff coordinated resolutions for 18 4% Housing Tax Credit applications and 15 9% Housing Tax Credit application. Staff also led a collaborative input process with practitioners and the public to restructure the City's scoring and application to encourage deeper affordability through income averaging. The updated policy was designed to oversee the Resolution process for Calendar Years 2020 and 2021.

Staff created a formula to equitably allocate the City's Owner-Occupied Rehabilitation and Reconstruction program dollars to the Council districts most in need. This formula has helped the City make the best use of program funds by distributing them to the households in greatest need in historically marginalized neighborhoods.

CR-55 - HOPWA 91.520(e)

Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

Number of Households Served Through:	One-year Goal	Actual
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	0	0
Tenant-based rental assistance	123	136
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	0	0
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	94	40
Total	217	176

Table 13 – HOPWA Number of Households Served

Narrative

The City of San Antonio (COSA) is the entitlement recipient of Housing Opportunities for Persons with AIDS (HOPWA) funds. The service area includes Bexar, Comal, Guadalupe and Wilson counties. During this program year, COSA provided HOPWA funds to three project sponsor agencies, the Alamo Area Resource Center, Inc. (AARC), BEAT AIDS, and the San Antonio AIDS Foundation (SAAF). The HOPWA programs address the housing and social service needs of low-income persons living with HIV/AIDS and their family members.

The goal of Tenant Based Rental Assistance (TBRA) is to reduce the number of persons in San Antonio diagnosed with HIV who do not access medical care and do not have the resources to secure permanent and safe housing. Best practices and/or evidence-based strategies are utilized. Case Management adopts the Health Resources and Services Administration, HIV/AIDS Bureau, Division of Service Systems' Client-level outcomes-based guidelines. Measurable outcomes are results or benefits for an individual client, including psychosocial measures such as improved levels of human functional status and/or mental health status, biological measures such as improved CD4 count or viral load or morbidity measures such as reduction in opportunistic conditions; system-level outcomes are results for all clients receiving services, such as reduced morbidity or mortality rates.

Alamo Area Resource Center

AARC reported significant accomplishments in achieving the number of housing units supported and the number households assisted with HOPWA funds during this operating year include: 48 clients received TBRA and housing placement services and the goal was 39. AARC served 191 unduplicated clients with housing case management services. Of the clients who exited the program during the year, 100% exited into permanent housing or with other positive discharge disposition (i.e. stable temporary living environment with family members). Additionally, of the clients who exited the program and reached the six-month marker, 100% had not returned to homelessness.

BEAT AIDS

In spite of the many challenges encountered when acquiring unit approvals, BEAT AIDS saw significant accomplishments in the number of participants who obtained or maintained medical insurance; reduced or maintained undetectable viral loads; increased or maintained incomes; and improved housing stability this operating year. The City's provision of HOPWA funds allowed BEAT AIDS to service 12 households with TBRA and 10 participants with transitional housing through the 2019-2020 program year. In doing so, this program assisted 22 individuals, and their families, who have limited or no income and are at-risk of becoming homeless by removing critical barriers which can prevent them from maintaining HIV medical adherence. BEAT AIDS also provided case management to 130 clients and the goal was 100; and provided Emergency Financial Assistance to 103 clients against the goal 100.

San Antonio AIDS Foundation

SAAF TBRA program provided housing subsidy assistance to 76 clients, meeting 127% of the projected goal in the FY19-20 contract year. SAAF's transitional home, Carson House, fell short of its goal, meeting 46% of the projected goal by serving 30 clients in FY19-20. SAAF faced several challenges in reaching the targeted goal for the transitional housing (TH) program and began operating at limited capacity to prevent the spread of COVID-19. Outreach education has been conducted with partner agencies, informing case managers of TH's program eligibility requirements and providing guidance in identifying appropriate clients for the program. The Congregate Hot Meal (CHM) program at SAAF had another successful year in FY19-20 by serving 444 clients and meeting 91% of the targeted goal. The success of reaching so many clients in need of the nutritional service offered by the hot meal program is made possible through partnerships with AARC, BEAT, the FFACTS clinic, and CentroMed.

CR-60 - ESG 91.520(g) (ESG Recipients only)

HESG Supplement to the CAPER in e-snaps

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name	SAN ANTONIO
Organizational DUNS Number	066428400
EIN/TIN Number	746002070
Identify the Field Office	SAN ANTONIO
Identify CoC(s) in which the recipient or subrecipient(s) will provide HESG assistance	San Antonio/Bexar County CoC

HESG Contact Name

Prefix	Ms
First Name	Melody
Last Name	Woosley
Title	Director

HESG Contact Address

Street Address 1	106 S. St. Mary's, 7th Floor
City	San Antonio
State	TX
ZIP Code	78205
Phone Number	2102078134
Email Address	melody.woosley@sanantonio.gov

HESG Secondary Contact

Prefix	Ms
First Name	Ashley
Last Name	Steubing
Title	Administrator
Phone Number	2102077848
Email Address	ashley.steubing@sanantonio.gov

2. Reporting Period—All Recipients Complete

Program Year Start Date	10/01/2019
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Program Year End Date 09/30/2020
3a. Subrecipient Form – Complete one form for each subrecipient
Subrecipient or Contractor Name: Society of St. Vincent de Paul
City: San Antonio
State: Texas
Zip Code: 78207
DUNS Number: 164918252
Is subrecipient a victim services provider: No
Subrecipient Organization Type: Non-Profit Organization
HESG Subgrant or Contract Award Amount: \$47,500.00

Subrecipient or Contractor Name: San Antonio Metropolitan Ministry
City: San Antonio
State: Texas
Zip Code: 78216
DUNS Number: 150403012
Is subrecipient a victim services provider: No
Subrecipient Organization Type: 501 (c) (3)
HESG Subgrant or Contract Award Amount: \$530,080.60

Subrecipient or Contractor Name: San Antonio Food Bank
City: San Antonio
State: Texas
Zip Code: 78227-2209
DUNS Number: 022247886
Is subrecipient a victim services provider: No
Subrecipient Organization Type: Non-profit
HESG Subgrant or Contract Award Amount: \$311,084.00

CR-65 - Persons Assisted

HUD issued new CAPER requirements for the HESG Program that requires reporting on aggregated program information at the subrecipient level in PY 2015. This process utilizes a newly developed report called SAGE with source data coming from the Homeless Management Information System (HMIS). The SAGE report is found in Attachment I.

CR-70 – HESG 91.520(g) - Assistance Provided and Outcomes

Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

HUD ESG funds are allocated by the City in two-year funding cycles. The funds were used to improve the quality of existing emergency shelters, shelter operations, supportive and case management services to the homeless, homeless prevention and rapid rehousing services. The City executed contracts with three service providers and a portion was converted from homeless prevention to street outreach to assist with the City's COVID-19 response to institute Homeless Resource Hubs which supplied food, showers, hygiene items and information about COVID-19 to the unsheltered population in the midst of the pandemic. All ESG program and activities were coordinated with the homeless Continuum of Care (CoC) and service providers.

Current performance standards for ESG were developed with the input from the CoC and ESG funded providers based on their experience and HMIS data. The CoC developed these performance standards, updates them on at least an annual basis and shares these standards with the ESG jurisdictions. The CoC is monitoring ESG drawdowns, Annual Renewal Performance (ARP) metrics on a quarterly basis, and directly evaluating outcomes of CoC and ESG funded programs. The CoC currently provides PIT and HMIS information to the ESG recipients to assist in the development of performance standards. Results of the 2019 PIT were shared with the CoC Board and used to prioritize ESG and CoC homeless needs investments.

CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2017	2018	2019
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	33,440	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
Subtotal Homelessness Prevention	0	33,440	0

Table 14 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2017	2018	2019
Expenditures for Rental Assistance	0	138,374	363,158
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
Subtotal Rapid Re-Housing	0	138,374	363,158

Table 15 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2017	2018	2019
Essential Services	0	33,260	135,791
Operations	0	0	0
Renovation	0	0	0
Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	0	33,260	135,791

Table 16 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2017	2018	2019
HMIS	0	0	0
Administration	0	37,284	2,548
Street Outreach	0	0	44,636

Table 17 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2017	2018	2019
788,491	0	242,358	546,133

Table 18 - Total ESG Funds Expended

11f. Match Source

	2017	2018	2019
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	0	0	0
Private Funds	0	0	0
Other	0	242,358	546,133
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	0	242,358	546,133

*Table 19 - Other Funds Expended on Eligible ESG Activities***11g. Total**

Total Amount of Funds Expended on ESG Activities	2017	2018	2019
1,576,982	0	484,716	1,092,266

Table 20 - Total Amount of Funds Expended on ESG Activities

Monitoring Attachment – CR 50

HOME rules require on-site inspections of all HOME-assisted rental housing developments within 12 months after project completion and at least once every three years thereafter during the affordability period (24 CFR 92.504(d)(1)). The City of San Antonio Compliance Unit monitors multi-family properties in the following manner:

- The current portfolio of multi-family properties is divided into an "Odd" or "Even" designation schedule.
- The Odd and Even designation applies to the calendar year the review is to occur, and not the fiscal year to be reviewed. "Odd" properties will be monitored with an on-site inspection in odd years (2017, 2019, 2021, 2023, etc.) while "Even" properties will be monitored with an on-site inspection in even years (2018, 2020, 2022, 2024, etc.)
- New projects will be added into the schedule in which they are completed.
- All projects, whether odd or even, will be required to submit audited financial statements annually to examine the financial viability of the project, and HOME projects will be required to submit a HOME Suitability for Occupancy Annual Owner Certification form. These documents will be submitted to and reviewed by the Compliance Manager.
- All projects, whether odd or even, will be required to annually submit rents and rent increases to the Compliance Manager for approval prior to implementation.
- All new HOME or CDBG assisted rental housing developments will be incorporated into the schedule accordingly and will be given a designation of odd or even depending on the year they are ready to be monitored.
- Projects with three or more findings may be monitored more frequently; this will be determined by the Compliance Manager.
- Utility Allowances will be determined annually as requested by the project.
- CDBG projects do not require on-site inspections and therefore will only have a desk review.
- On-site reviews for HOME and NSP projects will include:
 - unit inspections to determine compliance with applicable property standards
 - verification of information submitted by the project regarding rent and occupancy
 - verification of information maintained by the property owners on-site concerning leases, tenant incomes, rents, and utility allowances

- verification of provisions in written agreements
- assessment of the financial viability, management capacity, and long-term viability of the project
- Completion of the HOME, CDBG or NSP Annual Rental Compliance Report by the project owner or designee



HUD ESG CAPER FY2020

Grant: **ESG: San Antonio - TX - Report** Type: **CAPER**

Report Date Range

10/1/2019 to 9/30/2020

Q01a. Contact Information

First name

Middle name

Last name

Suffix

Title

Street Address 1

Street Address 2

City

State

ZIP Code

E-mail Address

Phone Number

Extension

Fax Number

Q01b. Grant Information

As of 10/15/2020

Fiscal Year	Grant Number	Current Authorized Amount	Total Drawn	Balance	Obligation Date	Expenditure Deadline
2020						
2019	E19MC480508	\$1,081,148.00	\$546,133.19	\$535,014.81	10/23/2019	10/23/2021
2018	E18MC480508	\$1,044,792.00	\$1,044,792.00	\$0	10/3/2018	10/3/2020
2017	E17MC480508	\$1,031,482.00	\$1,031,482.00	\$0	10/19/2017	10/19/2019
2016	E16MC480508	\$1,047,124.00	\$1,047,124.00	\$0	10/11/2016	10/11/2018
2015	E15MC480508	\$1,025,839.00	\$1,025,839.00	\$0	9/30/2015	9/30/2017
2014	E14MC480508	\$956,346.00	\$956,346.00	\$0	10/21/2014	10/21/2016
2013	E13MC480508	\$843,303.00	\$843,303.00	\$0	10/23/2013	10/23/2015
2012						
2011						
Total		\$7,030,034.00	\$6,495,019.19	\$535,014.81		

ESG Information from IDIS

CAPER reporting includes funds used from fiscal year:

2020

Project types carried out during the program year

Enter the number of each type of projects funded through ESG during this program year.

Street Outreach	0
Emergency Shelter	311,084.00
Transitional Housing (grandfathered under ES)	0
Day Shelter (funded under ES)	0
Rapid Re-Housing	534,005.00
Homelessness Prevention	182,001.00

Q01c. Additional Information

HMIS

Comparable Database

Are 100% of the project(s) funded through ESG, which are allowed to use HMIS, entering data into HMIS?	Yes
Have all of the projects entered data into Sage via a CSV - CAPER Report upload?	Yes
Are 100% of the project(s) funded through ESG, which are allowed to use a comparable database, entering data into the comparable database?	Yes
Have all of the projects entered data into Sage via a CSV - CAPER Report upload?	Yes

Q04a: Project Identifiers in HMIS

Organization Name	Organization ID	Project Name	Project ID	HMIS Project Type	Method for Tracking ES	Affiliated with a residential project	Project IDs of affiliations	CoC Number	Geocode	Victim Service Provider	HMIS Software Name	Report Start Date	Report End Date	CSV Exception?	Uploaded via emailed hyperlink?
H4H HMIS Team	12	SAMM ESG COSA RRH	562	13				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
San Antonio Metropolitan Ministries	208	SAMM ESG COSA RRH	562	13				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
COSA- DHS	149343	SAMM ESG COSA RRH	562	13				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
South Alamo Regional Alliance for the Homeless	293556	SAMM ESG COSA RRH	562	13				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
H4H HMIS Team	12	SAMM ESG COSA Street Outreach	783	4				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
San Antonio Metropolitan Ministries	208	SAMM ESG COSA Street Outreach	783	4				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
COSA- DHS	149343	SAMM ESG COSA Street Outreach	783	4				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
South Alamo Regional Alliance for the Homeless	293556	SAMM ESG COSA Street Outreach	783	4				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
St Vincent De Paul	154408	SVDP COSA ESG RRH	564	13				TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
Haven for Hope	188	H4H Master ES	460	1	0			TX-500	484758	0	CaseWorthy	2019-10-01	2020-09-30	No	Yes
H4H HMIS Team	12	COSA ESG San Fernando Hub Street Outreach	811	4				TX-500	484758	0	CaseWorthy	2020-11-20	2020-11-20	No	Yes
COSA- DHS	149343	COSA ESG San Fernando Hub Street Outreach	811	4				TX-500	484758	0	CaseWorthy	2020-11-20	2020-11-20	No	Yes
South Alamo Regional Alliance for the Homeless	293556	COSA ESG San Fernando Hub Street Outreach	811	4				TX-500	484758	0	CaseWorthy	2020-11-20	2020-11-20	No	Yes

Q05a: Report Validations Table

Total Number of Persons Served	2650
Number of Adults (Age 18 or Over)	1806
Number of Children (Under Age 18)	844
Number of Persons with Unknown Age	0
Number of Leavers	2071
Number of Adult Leavers	1382
Number of Adult and Head of Household Leavers	1382
Number of Stayers	579
Number of Adult Stayers	424
Number of Veterans	95
Number of Chronically Homeless Persons	408
Number of Youth Under Age 25	156
Number of Parenting Youth Under Age 25 with Children	29
Number of Adult Heads of Household	1684
Number of Child and Unknown-Age Heads of Household	1
Heads of Households and Adult Stayers in the Project 365 Days or More	49

Q06a: Data Quality: Personally Identifying Information (PII)

Data Element	Client Doesn't Know/Refused	Information Missing	Data Issues	Total	% of Error Rate
Name	0	0	0	2536	0.00 %
Social Security Number	81	5	11	2536	3.66 %
Date of Birth	0	0	2	2536	0.08 %
Race	2	0	0	2536	0.08 %
Ethnicity	0	0	0	2536	0.00 %
Gender	0	0	0	2536	0.00 %
Overall Score				101	3.81 %

Q06b: Data Quality: Universal Data Elements

	Error Count	% of Error Rate
Veteran Status	1	0.06 %
Project Start Date	0	0.00 %
Relationship to Head of Household	0	0.00 %
Client Location	1	0.06 %
Disabling Condition	9	0.34 %

Q06c: Data Quality: Income and Housing Data Quality

	Error Count	% of Error Rate
Destination	180	8.69 %
Income and Sources at Start	37	2.20 %
Income and Sources at Annual Assessment	0	0.00 %
Income and Sources at Exit	29	2.10 %

Q06d: Data Quality: Chronic Homelessness

	Count of Total Records	Missing Time in Institution	Missing Time in Housing	Approximate Date Started DK/R/missing	Number of Times DK/R/missing	Number of Months DK/R/missing	% of Records Unable to Calculate
ES, SH, Street Outreach	1588	0	0	1	2	2	0.19 %
TH	0	0	0	0	0	0	--
PH (All)	124	1	1	1	2	1	1.61 %
Total	1712	0	0	0	0	0	0.29 %

Q06e: Data Quality: Timeliness

	Number of Project Start Records	Number of Project Exit Records
0 days	1360	1137
1-3 Days	25	393
4-6 Days	23	224
7-10 Days	8	108
11+ Days	45	155

Q06f: Data Quality: Inactive Records: Street Outreach & Emergency Shelter

	# of Records	# of Inactive Records	% of Inactive Records
Contact (Adults and Heads of Household in Street Outreach or ES - NBN)	3	2	66.67 %
Bed Night (All Clients in ES - NBN)	0	0	--

Q07a: Number of Persons Served

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Adults	1806	1313	493	0	0
Children	844	0	843	1	0
Client Doesn't Know/ Client Refused	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Total	2650	1313	1336	1	0
For PSH & RRH – the total persons served who moved into housing	221	34	187	0	0

Q08a: Households Served

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Total Households	1685	1300	384	1	0
For PSH & RRH – the total households served who moved into housing	84	32	52	0	0

Q08b: Point-in-Time Count of Households on the Last Wednesday

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
January	530	388	142	0	0
April	323	232	91	0	0
July	296	228	67	1	0
October	632	479	153	0	0

Q09a: Number of Persons Contacted

	All Persons Contacted	First contact – NOT staying on the Streets, ES, or SH	First contact – WAS staying on Streets, ES, or SH	First contact – Worker unable to determine
Once	4	0	4	0
2-5 Times	3	0	3	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Contacted	7	0	7	0

Q09b: Number of Persons Engaged

	All Persons Contacted	First contact – NOT staying on the Streets, ES, or SH	First contact – WAS staying on Streets, ES, or SH	First contact – Worker unable to determine
Once	0	0	0	0
2-5 Contacts	0	0	0	0
6-9 Contacts	0	0	0	0
10+ Contacts	0	0	0	0
Total Persons Engaged	0	0	0	0
Rate of Engagement	0.00	0.00	0.00	0.00

Q10a: Gender of Adults

	Total	Without Children	With Children and Adults	Unknown Household Type
Male	1005	880	125	0
Female	786	419	367	0
Trans Female (MTF or Male to Female)	12	11	1	0
Trans Male (FTM or Female to Male)	2	2	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	1	1	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	0	0	0	0
Subtotal	1806	1313	493	0

Q10b: Gender of Children

	Total	With Children and Adults	With Only Children	Unknown Household Type
Male	435	435	0	0
Female	409	408	1	0
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	0	0	0	0
Subtotal	844	843	1	0

Q10c: Gender of Persons Missing Age Information

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Male	0	0	0	0	0
Female	0	0	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Subtotal	0	0	0	0	0

Q10d: Gender by Age Ranges

	Total	Under Age 18	Age 18-24	Age 25-61	Age 62 and over	Client Doesn't Know/ Client Refused	Data Not Collected
Male	1440	435	72	844	89	0	0
Female	1195	409	100	650	36	0	0
Trans Female (MTF or Male to Female)	12	0	6	6	0	0	0
Trans Male (FTM or Female to Male)	2	0	2	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	1	0	0	1	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0	0	0
Data Not Collected	0	0	0	0	0	0	0
Subtotal	2650	844	180	1501	125	0	0

Q11: Age

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Under 5	340	0	339	1	0
5 - 12	375	0	375	0	0
13 - 17	129	0	129	0	0
18 - 24	180	124	56	0	0
25 - 34	492	278	214	0	0
35 - 44	433	292	141	0	0
45 - 54	356	288	68	0	0
55 - 61	220	210	10	0	0
62+	125	121	4	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Total	2650	1313	1336	1	0

Q12a: Race

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
White	1898	1000	897	1	0
Black or African American	665	284	381	0	0
Asian	10	8	2	0	0
American Indian or Alaska Native	22	7	15	0	0
Native Hawaiian or Other Pacific Islander	2	2	0	0	0
Multiple Races	49	10	39	0	0
Client Doesn't Know/Client Refused	2	2	0	0	0
Data Not Collected	1	0	1	0	0
Total	2650	1313	1336	1	0

Q12b: Ethnicity

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Non-Hispanic/Non-Latino	1283	752	530	1	0
Hispanic/Latino	1366	560	806	0	0
Client Doesn't Know/Client Refused	1	1	0	0	0
Data Not Collected	0	0	0	0	0
Total	2650	1313	1336	1	0

Q13a1: Physical and Mental Health Conditions at Start

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults ☺	With Only Children	Unknown Household Type
Mental Health Problem	877	647	153	77	--	0	0
Alcohol Abuse	78	73	5	0	--	0	0
Drug Abuse	236	219	17	0	--	0	0
Both Alcohol and Drug Abuse	136	132	4	0	--	0	0
Chronic Health Condition	558	381	120	57	--	0	0
HIV/AIDS	24	23	1	0	--	0	0
Developmental Disability	76	55	8	13	--	0	0
Physical Disability	519	380	100	39	--	0	0

☺ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q13b1: Physical and Mental Health Conditions at Exit

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults ☺	With Only Children	Unknown Household Type
Mental Health Problem	617	495	94	28	--	0	0
Alcohol Abuse	67	65	1	1	--	0	0
Drug Abuse	197	164	30	3	--	0	0
Both Alcohol and Drug Abuse	177	168	9	0	--	0	0
Chronic Health Condition	265	216	35	14	--	0	0
HIV/AIDS	16	16	0	0	--	0	0
Developmental Disability	71	41	7	23	--	0	0
Physical Disability	232	194	31	7	--	0	0

☺ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q13c1: Physical and Mental Health Conditions for Stayers

	Total Persons	Without Children	Adults in HH with Children & Adults	Children in HH with Children & Adults	With Children and Adults ☺	With Only Children	Unknown Household Type
Mental Health Problem	192	160	22	10	--	0	0
Alcohol Abuse	17	16	1	0	--	0	0
Drug Abuse	43	40	3	0	--	0	0
Both Alcohol and Drug Abuse	27	27	0	0	--	0	0
Chronic Health Condition	152	133	15	4	--	0	0
HIV/AIDS	8	7	1	0	--	0	0
Developmental Disability	31	26	1	4	--	0	0
Physical Disability	143	122	16	5	--	0	0

☺ The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q14a: Domestic Violence History

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	505	282	223	0	0
No	1166	909	256	1	0
Client Doesn't Know/Client Refused	2	1	1	0	0
Data Not Collected	134	121	13	0	0
Total	1807	1313	493	1	0

Q14b: Persons Fleeing Domestic Violence

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Yes	124	64	60	0	0
No	381	218	163	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Total	505	282	223	0	0

Q15: Living Situation

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Homeless Situations	0	0	0	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	539	293	246	0	0
Transitional housing for homeless persons (including homeless youth)	41	40	1	0	0
Place not meant for habitation	870	798	71	1	0
Safe Haven	3	2	1	0	0
Host Home (non-crisis)	0	0	0	0	0
Interim Housing ☺	0	0	0	0	0
Subtotal	1453	1133	319	1	0
Institutional Settings	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	10	10	0	0	0
Substance abuse treatment facility or detox center	52	50	2	0	0
Hospital or other residential non-psychiatric medical facility	7	7	0	0	0
Jail, prison or juvenile detention facility	51	49	2	0	0
Foster care home or foster care group home	2	2	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Residential project or halfway house with no homeless criteria	1	1	0	0	0
Subtotal	123	119	4	0	0
Other Locations	0	0	0	0	0
Permanent housing (other than RRH) for formerly homeless persons	0	0	0	0	0
Owned by client, no ongoing housing subsidy	0	0	0	0	0
Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	1	1	0	0	0
Rental by client, with HCV voucher (tenant or project based)	0	0	0	0	0
Rental by client in a public housing unit	0	0	0	0	0
Rental by client, no ongoing housing subsidy	8	0	8	0	0
Rental by client, with VASH subsidy	0	0	0	0	0
Rental by client with GPD TIP subsidy	0	0	0	0	0
Rental by client, with other housing subsidy	5	1	4	0	0
Hotel or motel paid for without emergency shelter voucher	67	10	57	0	0
Staying or living in a friend's room, apartment or house	47	17	30	0	0
Staying or living in a family member's room, apartment or house	93	25	68	0	0
Client Doesn't Know/Client Refused	1	1	0	0	0
Data Not Collected	9	6	3	0	0
Subtotal	231	61	170	0	0
Total	1807	1313	493	1	0

☺ Interim housing is retired as of 10/1/2019.

Q16: Cash Income - Ranges

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
No income	1117	5	699
\$1 - \$150	19	0	49
\$151 - \$250	27	1	16
\$251 - \$500	70	1	48
\$501 - \$1000	312	0	240
\$1,001 - \$1,500	124	3	133
\$1,501 - \$2,000	67	2	119
\$2,001+	27	0	56
Client Doesn't Know/Client Refused	1	0	3
Data Not Collected	42	0	19
Number of Adult Stayers Not Yet Required to Have an Annual Assessment	0	375	0
Number of Adult Stayers Without Required Annual Assessment	0	37	0
Total Adults	1806	424	1382

Q17: Cash Income - Sources

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
Earned Income	281	5	343
Unemployment Insurance	9	0	8
SSI	187	2	131
SSDI	125	0	101
VA Service-Connected Disability Compensation	17	0	18
VA Non-Service Connected Disability Pension	5	0	4
Private Disability Insurance	0	0	0
Worker's Compensation	0	0	2
TANF or Equivalent	16	0	15
General Assistance	1	0	0
Retirement (Social Security)	4	0	8
Pension from Former Job	4	0	4
Child Support	49	1	31
Alimony (Spousal Support)	2	0	2
Other Source	35	1	65
Adults with Income Information at Start and Annual Assessment/Exit	0	12	1322

Q19b: Disabling Conditions and Income for Adults at Exit

	AO: Adult with Disabling Condition	AO: Adult without Disabling Condition	AO: Total Adults	AO: % with Disabling Condition by Source	AC: Adult with Disabling Condition	AC: Adult without Disabling Condition	AC: Total Adults	AC: % with Disabling Condition by Source	UK: Adult with Disabling Condition	UK: Adult without Disabling Condition	UK: Total Adults	UK: % with Disabling Condition by Source
Earned Income	152	70	222	0.00 %	32	88	120	0.00 %	0	0	0	--
Supplemental Security Income (SSI)	88	8	96	8.33 %	24	10	34	8.82 %	0	0	0	--
Social Security Disability Insurance (SSDI)	78	8	86	20.93 %	9	6	15	0.00 %	0	0	0	--
VA Service-Connected Disability Compensation	15	2	17	5.88 %	0	1	1	0.00 %	0	0	0	--
Private Disability Insurance	0	0	0	--	0	0	0	--	0	0	0	--
Worker's Compensation	0	0	0	--	0	2	2	0.00 %	0	0	0	--
Temporary Assistance for Needy Families (TANF)	0	1	1	0.00 %	8	6	14	0.00 %	0	0	0	--
Retirement Income from Social Security	7	1	8	12.50 %	0	0	0	--	0	0	0	--
Pension or retirement income from a former job	3	1	4	25.00 %	0	0	0	--	0	0	0	--
Child Support	4	2	6	33.33 %	9	16	25	0.00 %	0	0	0	--
Other source	7	2	9	55.56 %	11	37	48	0.00 %	0	0	0	--
No Sources	386	129	515	0.00 %	74	99	173	0.00 %	0	0	0	--
Unduplicated Total Adults	730	228	958		161	256	417		0	0	0	

Q20a: Type of Non-Cash Benefit Sources

	Benefit at Start	Benefit at Latest Annual Assessment for Stayers	Benefit at Exit for Leavers
Supplemental Nutritional Assistance Program	710	9	486
WIC	40	2	19
TANF Child Care Services	3	0	4
TANF Transportation Services	0	0	1
Other TANF-Funded Services	4	0	2
Other Source	2	0	3

Q21: Health Insurance

	At Start	At Annual Assessment for Stayers	At Exit for Leavers
Medicaid	1031	18	831
Medicare	131	0	81
State Children's Health Insurance Program	8	0	3
VA Medical Services	43	0	49
Employer Provided Health Insurance	29	1	18
Health Insurance Through COBRA	0	0	0
Private Pay Health Insurance	15	0	7
State Health Insurance for Adults	9	0	5
Indian Health Services Program	0	0	0
Other	32	0	19
No Health Insurance	1257	4	1077
Client Doesn't Know/Client Refused	1	0	4
Data Not Collected	177	76	25
Number of Stayers Not Yet Required to Have an Annual Assessment	0	480	0
1 Source of Health Insurance	1149	19	919
More than 1 Source of Health Insurance	72	0	46

Q22a2: Length of Participation – ESG Projects

	Total	Leavers	Stayers
0 to 7 days	210	97	113
8 to 14 days	138	115	23
15 to 21 days	105	83	22
22 to 30 days	132	115	17
31 to 60 days	317	249	68
61 to 90 days	283	254	29
91 to 180 days	491	407	84
181 to 365 days	656	530	126
366 to 730 days (1-2 Yrs)	303	209	94
731 to 1,095 days (2-3 Yrs)	13	10	3
1,096 to 1,460 days (3-4 Yrs)	1	1	0
1,461 to 1,825 days (4-5 Yrs)	0	0	0
More than 1,825 days (> 5 Yrs)	1	1	0
Data Not Collected	0	0	0
Total	2650	2071	579

Q22c: Length of Time between Project Start Date and Housing Move-in Date

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	5	2	3	0	0
8 to 14 days	9	2	7	0	0
15 to 21 days	4	0	4	0	0
22 to 30 days	10	0	10	0	0
31 to 60 days	27	0	27	0	0
61 to 180 days	16	1	15	0	0
181 to 365 days	3	0	3	0	0
366 to 730 days (1-2 Yrs)	0	0	0	0	0
Total (persons moved into housing)	74	5	69	0	0
Average length of time to housing	49.54	24.40	51.28	--	--
Persons who were exited without move-in	23	4	19	0	0
Total persons	97	9	88	0	0

Q22d: Length of Participation by Household Type

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	210	126	84	0	0
8 to 14 days	138	61	77	0	0
15 to 21 days	105	46	59	0	0
22 to 30 days	132	52	80	0	0
31 to 60 days	317	157	160	0	0
61 to 90 days	283	125	158	0	0
91 to 180 days	491	277	213	1	0
181 to 365 days	656	323	333	0	0
366 to 730 days (1-2 Yrs)	303	134	169	0	0
731 to 1,095 days (2-3 Yrs)	13	10	3	0	0
1,096 to 1,460 days (3-4 Yrs)	1	1	0	0	0
1,461 to 1,825 days (4-5 Yrs)	0	0	0	0	0
More than 1,825 days (> 5 Yrs)	1	1	0	0	0
Data Not Collected	0	0	0	0	0
Total	2650	1313	1336	1	0

Q22e: Length of Time Prior to Housing - based on 3.917 Date Homelessness Started

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
7 days or less	611	210	401	0	0
8 to 14 days	197	68	129	0	0
15 to 21 days	115	52	63	0	0
22 to 30 days	104	48	56	0	0
31 to 60 days	265	112	153	0	0
61 to 180 days	452	230	222	0	0
181 to 365 days	291	171	120	0	0
366 to 730 days (1-2 Yrs)	141	91	50	0	0
731 days or more	101	79	22	0	0
Total (persons moved into housing)	2277	1061	1216	0	0
Not yet moved into housing	45	6	39	0	0
Data not collected	54	4	50	0	0
Total persons	2376	1071	1305	0	0

Q23c: Exit Destination – All persons

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Permanent Destinations	0	0	0	0	0
Moved from one HOPWA funded project to HOPWA PH	0	0	0	0	0
Owned by client, no ongoing housing subsidy	3	0	3	0	0
Owned by client, with ongoing housing subsidy	1	1	0	0	0
Rental by client, no ongoing housing subsidy	334	122	212	0	0
Rental by client, with VASH housing subsidy	17	2	15	0	0
Rental by client, with GPD TIP housing subsidy	0	0	0	0	0
Rental by client, with other ongoing housing subsidy	310	86	224	0	0
Permanent housing (other than RRH) for formerly homeless persons	69	41	28	0	0
Staying or living with family, permanent tenure	97	57	40	0	0
Staying or living with friends, permanent tenure	23	15	8	0	0
Rental by client, with RRH or equivalent subsidy	68	31	37	0	0
Rental by client, with HCV voucher (tenant or project based)	17	14	3	0	0
Rental by client in a public housing unit	23	3	20	0	0
Subtotal	962	372	590	0	0
Temporary Destinations	0	0	0	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	149	88	61	0	0
Moved from one HOPWA funded project to HOPWA TH	0	0	0	0	0
Transitional housing for homeless persons (including homeless youth)	105	23	82	0	0
Staying or living with family, temporary tenure (e.g. room, apartment or house)	165	50	115	0	0
Staying or living with friends, temporary tenure (e.g. room, apartment or house)	104	46	58	0	0
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)	161	154	7	0	0
Safe Haven	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	21	14	7	0	0
Host Home (non-crisis)	0	0	0	0	0
Subtotal	715	375	340	0	0
Institutional Settings	0	0	0	0	0
Foster care home or group foster care home	10	0	10	0	0
Psychiatric hospital or other psychiatric facility	4	2	2	0	0
Substance abuse treatment facility or detox center	13	11	2	0	0
Hospital or other residential non-psychiatric medical facility	11	8	3	0	0
Jail, prison, or juvenile detention facility	26	19	7	0	0
Long-term care facility or nursing home	7	7	0	0	0
Subtotal	71	47	24	0	0
Other Destinations	0	0	0	0	0
Residential project or halfway house with no homeless criteria	2	2	0	0	0
Deceased	8	8	0	0	0
Other	90	17	73	0	0
Client Doesn't Know/Client Refused	14	11	3	0	0
Data Not Collected (no exit interview completed)	219	130	89	0	0
Subtotal	333	168	165	0	0
Total	2071	962	1109	0	0
Total persons exiting to positive housing destinations	1001	401	600	0	0
Total persons whose destinations excluded them from the calculation	35	24	11	0	0
Percentage	49.17 %	42.75 %	54.64 %	--	--

Q24: Homelessness Prevention Housing Assessment at Exit

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Able to maintain the housing they had at project start--Without a subsidy	0	0	0	0	0
Able to maintain the housing they had at project start--With the subsidy they had at project start	0	0	0	0	0
Able to maintain the housing they had at project start--With an on-going subsidy acquired since project start	0	0	0	0	0
Able to maintain the housing they had at project start--Only with financial assistance other than a subsidy	0	0	0	0	0
Moved to new housing unit--With on-going subsidy	0	0	0	0	0
Moved to new housing unit--Without an on-going subsidy	0	0	0	0	0
Moved in with family/friends on a temporary basis	0	0	0	0	0
Moved in with family/friends on a permanent basis	0	0	0	0	0
Moved to a transitional or temporary housing facility or program	0	0	0	0	0
Client became homeless – moving to a shelter or other place unfit for human habitation	0	0	0	0	0
Client went to jail/prison	0	0	0	0	0
Client died	0	0	0	0	0
Client doesn't know/Client refused	0	0	0	0	0
Data not collected (no exit interview completed)	0	0	0	0	0
Total	0	0	0	0	0

Q25a: Number of Veterans

	Total	Without Children	With Children and Adults	Unknown Household Type
Chronically Homeless Veteran	20	20	0	0
Non-Chronically Homeless Veteran	75	59	16	0
Not a Veteran	1709	1233	476	0
Client Doesn't Know/Client Refused	1	0	1	0
Data Not Collected	1	1	0	0
Total	1806	1313	493	0

Q26b: Number of Chronically Homeless Persons by Household

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Chronically Homeless	408	345	63	0	0
Not Chronically Homeless	2235	963	1271	1	0
Client Doesn't Know/Client Refused	1	1	0	0	0
Data Not Collected	6	4	2	0	0
Total	2650	1313	1336	1	0

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MEDIA SOLUTIONS

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SAN ANTONIO EXPRESS - NEWS AFFIDAVIT OF PUBLICATION

STATE OF TEXAS:
COUNTY OF BEXAR

Before me, the undersigned authority, a Notary Public in and for the State of Texas, on this day personally appeared: Geena Garza, who after being duly sworn, says that she is the Bookkeeper of HEARST NEWSPAPERS, LLC - dba: SAN ANTONIO EXPRESS - NEWS, a newspaper published in Bexar County, Texas and that the publication, of which the annexed is a true copy, was published to wit:

Customer ID	Customer	Order ID	Publication	Pub Date
20003209	CITY OF SA	34075898	SAE Express-News	12/06/20

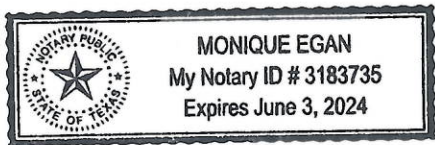
Geena Garza

Geena Garza
Bookkeeper

Sworn and subscribed to before me, this 07 day of Dec A.D. 2020

Notary public in and for the State of Texas

Monique Egan



**CITY OF SAN ANTONIO
CONSOLIDATED ANNUAL
PERFORMANCE AND EVALUATION
REPORT**
OCTOBER 1, 2019-SEPTEMBER 30, 2020
Date of Publication: December 6, 2020

PUBLIC NOTICE

The City of San Antonio's Neighborhood & Housing Services Department (NHSD) has completed the Consolidated Annual Performance and Evaluation Report (CAPER) for the period of October 1, 2019 to September 30, 2020. The CAPER reports on the accomplishments of each Annual Action Plan. It provides a concise reference to compare anticipated work with actual performance for San Antonio residents, local officials and the U.S. Department of Housing and Urban Development (HUD). The CAPER reports on the use of Entitlement Funds which includes the Community Development Block Grant (CDBG), the HOME Investment Partnerships Program (HOME), the Emergency Solutions Grant (ESG) and the Housing Opportunities for Persons with AIDS (HOPWA) during the 2019 - 2020 Program Year.

Please note, due to the current public health crisis, NHSD lobby is closed to the public until further notice; therefore, only a digital copy of the proposed CAPER is available for public review from December 7 to December 21, 2020 at www.sanantonio.gov/GMA/Notices in the "Public Notices" section, and at www.sanantonio.gov/gmainaction, and www.sanantonio.gov/gma. Citizens of San Antonio have fifteen (15) days to review and comment on the CAPER.

Written comments may be submitted at www.sanantonio.gov/gmainaction by email to communitydevelopment@sanantonio.gov; or by mail to Neighborhood & Housing Services Department, Attention: Grants Administrator, 1400 S. Flores, San Antonio, Texas 78204. All written comments must be submitted to the Neighborhood & Housing Services Department by December 21, 2020 at 4:00 p.m. A summary of all citizen comments received will be considered and summarized in the CAPER which will be submitted to HUD by December 23, 2020.

For additional information, please contact the Neighborhood & Housing Services Department at (210) 207-6600.

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MEDIA SOLUTIONS

San Antonio Express News | ExpressNews.com | mySA.com

SAN ANTONIO EXPRESS - NEWS AFFIDAVIT OF PUBLICATION

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COUNTY OF BEXAR

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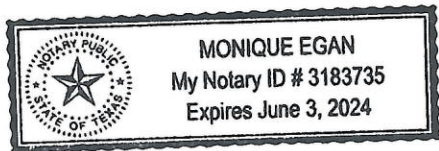
Customer ID	Customer	Order ID	Publication	Pub Date
20003209	CITY OF SA	34075887	SAE Express-News	12/06/20

Geena Garza
Geena Garza
Bookkeeper

Sworn and subscribed to before me, this 07 day of DEC A.D. 2020

Notary public in and for the State of Texas

Monique Egan



CIUDAD DE SAN ANTONIO
REPORTE ANUAL CONSOLIDADO DE
RENDIMIENTO Y EVALUACIÓN
1 de octubre de 2019 al
30 de septiembre de 2020

Fecha de Publicación: 6 de diciembre de 2020

AVISO PÚBLICO

El Departamento de Servicios para las Comunidades y Viviendas de la Ciudad de San Antonio completó el Reporte Anual Consolidado de Rendimiento y Evaluación (CAPER por sus siglas en inglés) para el periodo del 1 de octubre de 2019 al 30 de septiembre de 2020. El CAPER reporta los logros del Plan de Acción Anual. Proporciona una referencia concisa para comparar el trabajo anticipado con el que realmente se desarrolló para los residentes de San Antonio, funcionarios locales y para el Departamento Federal de Vivienda y Desarrollo Urbano (HUD en inglés). El CAPER reporta el uso de los Fondos de Asignación que incluyen Subsidios Globales para el Desarrollo Comunitario (CDBG en inglés), el Programa de Asociaciones para Inversión en Vivienda (HOME en inglés), los Subvención Soluciones de Emergencia (ESG en inglés) y las Oportunidades de Vivienda para las Personas con SIDA (HOPWA en inglés) durante el Programa del Año 2019 - 2020.

Debido a la actual crisis de salud pública, la oficina del NHSD está cerrada al público hasta nuevo aviso; por lo tanto, solo una copia digital del CAPER propuesto está disponible para revisión pública del 7 al 21 de diciembre de 2020 en www.sanantonio.gov/GMA/Notices en la sección de "Avisos públicos" y en www.sanantonio.gov/gmainaction y www.sanantonio.gov/gma. Los ciudadanos de San Antonio tienen quince (15) días para revisar y comentar el CAPER.

Comentarios se deben entregar por escrito en www.sanantonio.gov/gmainaction; por correo electrónico a communitydevelopment@sanantonio.gov; o por correo al Departamento de Servicios para las Comunidades y Viviendas, atención: Grants Administrator, 1400 S. Flores, San Antonio, Texas 78204. Comentarios escritos se deben entregar el 21 de diciembre de 2020 a las 4:00 p.m. Un resumen de todos los comentarios de los residentes será tomado en cuenta y resumido en el CAPER, que será entregado a HUD por el 23 de diciembre de 2020.

Para más detalles, favor de contactar con el Departamento de Servicios para las Comunidades y Viviendas al (210) 207-6600.

**City of San Antonio PY 2019 (FY 2020)
CAPER FHEO CAPER Checklist**

A. Background Information

1. Did the grantee allocate any funding to fair housing activities?
 - Yes. Please refer to sections CR-05 and CR-35.
2. Name of Fair Housing Agency funded?
 - City of San Antonio, Neighborhood & Housing Services Department
3. Fair Housing activity funded and amount.
 - Fair Housing Administration - \$350,000 in CDBG funds (CR-05)

B. Qualitative Review

1. Did activities accomplished during this planning year demonstrate progress in addressing the needs of minorities, people with disabilities and other protected class population?
 - Yes. Please refer to sections CR-10, CR-25, and CR-35.
2. Is there a description of resources made available, the investment of resources, the geographical distribution and location of investments, the families and persons assisted?
 - Yes. Please refer to section CR-10 and CR-15.
3. Did the jurisdiction describe its actions that affirmatively furthered fair housing?
 - Yes. Please refer to section CR-35.
4. Is there an evaluation of the recipient's progress in meeting its specific objectives of providing affordable housing, including the numbers and types of families served?
 - Yes. Please refer to section CR-20 – 205 non-homeless households were served.
5. Is there a comparison of the proposed versus actual outcomes for each outcome measure that was submitted with the consolidated plan?
 - Yes. Please refer to section CR-05. For the Furthering Fair Housing Opportunities goal, 110 households were assisted. This is well-below the annual goal of 406 households due to COVID-19. Fair Housing staff provided assistance to the Emergency Housing Assistance Program in order to assist residents impacted by COVID-19 stay housed by providing relocation, utility, and mortgage or rental assistance.
6. Is the amount/percentage of money devoted to fair housing (above) consistent with Action Plan projections from the past year?
 - Yes. Fair Housing Administration - \$350,000 was allocated to Fair Housing Administration in PY 2019 (PR-03 report) and \$246,000 in CDBG funds was allocated to Fair Housing Administration in PY 2018.
7. Does the CAPER describe the types of activities carried out by its fair housing project (number of clients assisted, the outreach/education undertaken, the number of complaints referred to HUD or local civil rights agency for fair housing issues?) If yes, describe the activities.
 - Yes. Please refer to section CR-35.

- The Fair Housing Program received 340 Fair Housing referrals and provided limited housing counseling services and fair housing services (resources on evictions) to 340 households. Of these 340 households, 3 households received HUD housing counseling services to include one-on-one counseling, default counseling to homeowners, and tenant-landlord mediation. Due to COVID-19, effective March 15, 2020, all Fair Housing in-person efforts were postponed until further notice. The Fair Housing division focus shifted to Emergency Housing Assistance Program (EHAP) efforts.
- The Fair Housing Program participated in 17 community outreach events on the topic of Fair Housing awareness in which there were 977 households served. The awareness outreach covered information on the Fair Housing program and the vast services provided by the division as well as local resources and opportunities to schedule an in-person appointment for additional guidance. Due to COVID-19, effective March 15, 2020, all Fair Housing in-person efforts were postponed until further notice. The Fair Housing division focus shifted to Emergency Housing Assistance Program (EHAP) efforts.
- Fair Housing staff reviews and mediates tenant-landlord complaints, monitors housing discrimination practices, and encourages voluntary compliance with City, State, and Federal Fair Housing laws through education and outreach activities.
- The Fair Housing Program continues to utilize several methods of informing the public, homeowners, and potential tenants about federal fair housing laws. Methods include informational brochures, media appearances, public service announcements, program presentations, Fair Housing handbook distribution, printed program advertisements, apartment visits, and housing provider trainings. For this reporting period, the program distributed approximately 977 Fair Housing books, 110 CDBG Education Information flyers, and attended 17 community outreach events. In addition, 3 participants attended HUD Housing Counseling one-on-one counseling. Due to COVID-19, effective March 15, 2020 all Fair Housing in-person efforts were postponed until further notice. The Fair Housing division focus shifted to Emergency Housing Assistance Program (EHAP) efforts and over 28,656 households requested rent/mortgage assistance for this rating period.
- The program also received 12 housing discrimination complaints of which 12 were mediated. No complaints were referred to HUD for investigation.
- The Fair Housing Program continues to affirmatively further fair housing in addressing greater housing choices by implementing several actions. This year's Disability Plan reviews were waived due to new training manuals/policy updates; however, the City continues to work closely with the Development Services Department and the Building Permits and Construction Review divisions. The City works closely with area lenders, the local HUD office, area housing providers and area housing counseling agencies in addressing home foreclosures in San Antonio.
- Additionally, in an effort to eliminate barriers to affordable housing, the City has made diligent efforts in monitoring the stated action steps of projects with Affirmative Marketing Plans. The program completed 20 limited desk reviews on Multifamily Monitoring Rental Project Limited Monitoring and Section 504 Fair Housing Reviews.

C. Demographic Characteristics: Give the demographic information for your jurisdiction

CR-10 – Table 3 – Table of assistance to racial and ethnic populations by source of funds.

	CDBG	HOME	HOPWA	HESG	Total	Percent of Total
White	4,219	70	802	1,721	6,812	68.41%
Black or African American	923	15	375	611	1,924	19.32%
Asian	97	13	6	10	126	1.27%
American Indian or American Native	43	0	7	21	71	0.71%
Native Hawaiian or Other Pacific Islander	21	0	1	1	23	0.23%
Other Multi-Racial	888	27	42	44	1,001	10.05%
Total	6,191	125	1,233	2,408	9,957	100.00%
Hispanic	4,300	86	407	1,268	6,061	60.87%
Non-Hispanic	1,891	39	826	1,140	3,896	39.13%

US Census Demographic Information for Bexar County, San Antonio, Texas - Race/Ethnicity	Estimate	Percent
White	1,552,899	77.51%
Black or African American	155,244	7.75%
American Indian and Alaska Native	17,785	0.89%
Asian	59,703	2.98%
Native Hawaiian and Other Pacific Islander	4,298	0.11%
Some Other Race Alone	136,246	6.80%
Two Races Including Some Other Race	17,100	0.85%
Two Races Excluding Some Other Race, & Three or More Races	60,279	3.01%
Total	2,003,554	100%
Hispanic	1,215,788	61%
Not Hispanic	787,766	39%

Source: American Community Survey Race of Householder and Occupied Housing Units, 2010-2019, 2019 ACS 1-Year Estimates
<https://data.census.gov/cedsci/table?q=race&q=0500000US48029&d=ACS%201-Year%20Estimates%20Detailed%20Tables&tid=ACSDT1Y2019.C03002>
<https://data.census.gov/cedsci/table?q=race&q=0500000US48029&d=ACS%201-Year%20Estimates%20Detailed%20Tables&tid=ACSDT1Y2019.B02001>

D. Citizen Participation

1. Did the entitlement solicit citizen participation in the CAPER preparation process?
 - Yes. Please refer to section CR-40 and CAPER Attachments.

2. Did the entitlement take any affirmative steps to solicit participation in the CAPER preparation process from protected classes including racial, ethnic, and religious minorities, families with children, and persons with disabilities?
 - Yes. Please refer to section CR-40 and CAPER Attachments.

3. Describe affirmative steps to solicit participation, name the participation, name the participant organizations, input received, and whether it was considered and the outcome of the comments.
 - Yes. Please refer to section CR-40 and CAPER Attachments.

4. Does the entitlement indicate that notices concerning community meetings and comments were made to the Limited English Proficient (LEP) population in languages other than English, and that notice was distributed in ways to reach that population?
 - Yes. Please refer to section CR-40 and CAPER Attachments.

5. Are the notices submitted with the CAPER? Does the entitlement indicate that notices concerning community meetings and comments were made to persons with disabilities in alternative formats, when needed?
 - Yes. Please refer to the CAPER Attachments.

E. Fair Housing

1. What activities reported in the CAPER address the impediments identified in the AI?
 - See table below and the AI for more details about impediments.

Summary of Impediments from AI Addressed	
Activity	Impediments Addressed
CAPER Activities	A. Barriers to Affordable Housing – financing and high cost burden B. Regulatory Barriers C. Loan Activity – discriminatory practices, credit history, and collateral
Development of New Rental Housing	A. Barriers to Affordable Housing – financing and high cost burden B. Regulatory Barriers
Development of New Housing for Ownership/	A. Barriers to Affordable Housing – financing and high cost burden
Housing Rehabilitation / Homebuyer Assistance	A. Regulatory Barriers B. Loan Activity – discriminatory practices, credit history, and collateral
Housing Counseling / Fair Housing / Risk Mitigation / Homebuyer Education / Financial	A. Barriers to Affordable Housing – financing and high cost burden

Education / Housing Placement Referrals	B. Regulatory Barriers C. Loan Activity – discriminatory practices, credit history, and collateral
HESG - Homeless Prevention / HOPWA – TBRA / Rapid Rehousing / Short Term Emergency Rental Assistance Program	A. Barriers to Affordable Housing – financing and high cost burden

2. Which of these impediments have been partially addressed, but need additional actions?

- Regulatory Barriers and Barriers to Affordable Housing.

3. Are there significant impediments to fair housing choice affecting one or more of the federal protected classes, which were not addressed in this year’s CAPER (but are identified in the AI or in previous CAPERs)? If yes, explain impediment.

- No.

4. Were new impediments identified as actions were taken to address previously identified impediments?

- No new impediments were identified. The City is in the process of updating the Analysis of Impediments and will submit it with the City’s PY 2021 Consolidated Plan and Annual Action Plan.

F. Activities/Benefits

1. Overall, are racial and ethnic minorities benefiting from the entitlement’s direct benefit activities in at least relative proportion to such groups’ representation in the entitlement’s jurisdiction?

- Yes. Please refer to race/ethnicity tables in C. Demographic Characteristics & CR10.

2. Are people with disabilities benefiting from the entitlement’s direct benefit activities in relative proportion to their representation in the entitlement’s jurisdiction?

Disability Characteristics	Estimate	Percent
Total Civilian Noninstitutionalized Population	1,970,811	100.00%
With a Disability	278,976	14.2%

Source: American Community Survey Race of Householder and Occupied Housing Units, 2010-2019
2019 ACS 1-Year Estimates
<https://data.census.gov/cedsci/table?q=S18&q=0500000US48029&y=2019&d=ACS%201-Year%20Estimates%20Subject%20Tables&tid=ACST1Y2019.S1810&hidePreview=false>

- In the CAPER, there are non-homeless special needs goals for HOPWA, but no goals for persons with disabilities. Emergency Solutions Grant assisted one individual who identified as disabled. The Fair Housing program assisted 11 individuals who identified as disabled.
- New accessible housing units were included with new affordable rental housing projects

that were completed or under construction during PY 2019 (FY 2020):

Project	**Mobility Accessible Units	**Hearing or Visual Impairment Accessible Units	**Additional Units that meet Fair Housing Guidelines Requirements
Village at Nogalitos	4	14	0
Legacy at Piedmont	3	2	0
Alsbury Park Apartments	13	6	0
Village at Roosevelt Apartments	4	2	51
Lord Road (The Stella) Apartments*	18	8	0
Totals	42	34	51

*Completed and closed in IDIS in PY 2019

**In order to be in compliance with the Fair Housing Act, there are seven basic design and construction requirements that must be met. These requirements are:

Requirement 1. An accessible building entrance on an accessible route.

All covered multifamily dwellings must have at least one accessible building entrance on an accessible route unless it is impractical to do so because of the terrain or unusual characteristics of the site.

An accessible route means a continuous, unobstructed path connecting accessible elements and spaces within a building or site that can be negotiated by a person with a disability who uses a wheelchair, and that is also safe for and usable by people with other disabilities.

An accessible entrance is a building entrance connected by an accessible route to public transit stops, accessible parking and passenger loading zones, or public streets and sidewalks.

Requirement 2. Accessible public and common use areas.

Covered housing must have accessible and usable public and common-use areas. Public and common-use areas cover all parts of the housing outside individual units. They include -- for example -- building-wide fire alarms, parking lots, storage areas, indoor and outdoor recreational areas, lobbies, mailrooms and mailboxes, and laundry areas.

Requirement 3. Usable doors (usable by a person in a wheelchair).

All doors that allow passage into and within all premises must be wide enough to allow passage by persons using wheelchairs.

Requirement 4. Accessible route into and through the dwelling unit.

There must be an accessible route into and through each covered unit.

Requirement 5. Light switches, electrical outlets, thermostats and other environmental controls in accessible locations.

Light switches, electrical outlets, thermostats and other environmental controls must be in accessible locations.

Requirement 6. Reinforced walls in bathrooms for later installation of grab bars.

Reinforcements in bathroom walls must be installed, so that grab bars can be added when needed. The law does not require installation of grab bars in bathrooms.

Requirement 7. Usable kitchens and bathrooms.

Kitchens and bathrooms must be usable - that is, designed and constructed so an individual in a wheelchair can maneuver in the space provided.

FAIR HOUSING DIRECT BENEFIT DATA: Of the 110 persons served by the City's Fair Housing Program for which beneficiary data was collected, 11 (10%) identified as disabled, 110 reported to have income at or below 80% AMI and 66 (60%) reported as female head of household.

G. Indirect Benefits

1. Review a selection of indirect benefit activities, e.g. street improvements, curbs and gutters. Are these activities consistent with what was proposed in the Action Plan?

- Yes.
2. Are programs progressing at a significantly different pace in project areas that can be identified with particular racial, ethnic, or other characteristics of protected classes (e.g. given lower priority for beginning use of resources, etc.)?
 - No, construction projects are managed by the City's Public Works Department and are implemented in accordance with the Department's infrastructure improvements plan.
 3. Is the entitlement making public areas in all construction and rehabilitation projects accessible to persons with disabilities?
 - Yes, the City ensures that all infrastructure improvements comply with local, state, and federal laws regarding accessibility.
 4. If yes, is the progress of such activities reasonably consistent with the progress of other indirect benefit activities?
 - Yes.