> **Zip Codes Eligible For Free Spay/Neuter**
>
> **78201,78202, 78203, 78204, 78207, 78210, 78211, 78213, 78214, 78220, 78221, 78223, 78225, 78227, 78228, 78237, 78242**

1. **Why is my zip code not on there? My zip code used to be on the list now it is not, why was it removed?**

Every year, Animal Care Services reviews programs and resource distribution to ensure efficiency and equity. The qualifying zip codes have been chosen based on an analysis of ACS calls for service and COSA Equity Atlas scores which identify high-need communities based on U.S. Census data. Residents who do not qualify for free services can check with any of the ACS veterinary clinic partners for low-cost options or visit a private provider.

2. **Why is it only certain zip codes?**

Every year ACS determines qualifying zip codes by analyzing things like department calls for services and the City's Equity Atlas. It's a tool based on U.S. Census data and helps to identify historically marginalized communities. Pet owners who don't find their zip code on the list (or those who live in the County or other municipalities like Leon Valley, Helotes, etc.) should check with the clinic of their choice for affordable options. Residents who do not qualify for free services can check with any of the ACS veterinary clinic partners for low-cost options or visit a private provider.

3. **How many pets can I take?**

Each partner clinic has its own appointment process and requirements. You will need to contact the clinic of your choice to get more information about their specific process.

4. **Where do I make an appointment?**

The listed clinics below are ACS partners for free and low-cost spay/neuter. Appointments are required and each clinic has a different process. Be sure to contact the clinic of your choice to schedule an appointment.

Spay Neuter Network -*ACS-sponsored surgeries/low-cost services*

Main Campus at: 210 Tuleta
972.472.3500| Scheduling ONLINE: https://spayneuternet.org/san-antonio/

Pet Shotz-*ACS-sponsored surgeries/low-cost services*

3306 N. St. Mary's
Scheduling BY PHONE ONLY 210.505-3778

San Antonio Humane Society-*ACS-sponsored surgeries/low-cost services*

4804 Fredericksburg Road
Scheduling ONLINE ONLY @ https://sahumane.org/spay-a-neuter

SNIPSA-*ACS-sponsored surgeries*

210-237-9400
Scheduling online @ https://snipsa.org/surgery-request/

5.   What do I need to qualify for the services?

In addition to providing proof of residency, pet owners should be aware each clinic has different procedures. Additionally, all clinics reserve the right to ensure a pet is healthy enough to undergo surgery before moving forward. Pet owners should always ask their clinic's veterinarian for guidance.

6.   Is it just free spay-neuter surgery?

Yes. However, our partner clinics offer a wide range of low-cost services including vaccinations, preventatives, and microchipping. Be sure to ask when scheduling your appointment.

7.   Do you need a voucher? How do I get a voucher?

If eligible, you do not need a voucher to get your pet's spay/neuter surgery completed. Vouchers cannot be requested and are given to qualifying parties under the sole discretion of ACS in support of specific programs.

8.   Does my pet have to be a certain age?

Typically, dogs and cats must be at least two months old and at least weigh two pounds. Clinics may have different surgery qualifications, so please be sure to ask the facility you are scheduling with.

9.   There are no available appointments, how do I sign up?

Each clinic has its own appointment process. You will have to contact one of our partner clinics to see when they have available appointments and if they have a waiting list. Some clinics open additional slots at the beginning of each month, so be sure to check back.

10. I don't live in one of the zip codes, what are my options?

Although you do not qualify for free services, the Spay-Neuter Network clinic at Brackenridge offers low-cost sterilizations to the community. Other clinics in the community or in neighboring municipalities may also offer low-cost options. Residents living outside of the eligible zip codes, in the County, or other local municipalities such as Castle Hills, Leon Valley, Helotes, etc. should check with their clinic of choice for available appointments and required fees.

11. Why am I being charged extra?

The ACS-sponsored spay neuter program is for pet sterilization *only*. Clinics supporting surgery appointments may add extra fees for pets without a legally required rabies vaccination or those with enhanced medical needs. Make sure you check with each partner clinic on any additional charges prior to your pet's appointment.

12. Can I use this program for my community cat?

No. The ACS spay/neuter program is specifically funded to help San Antonio residents with affordable spay/neuter options for owned pets. ACS has a community cat program for San Antonio residents that provides spay/neuter services for outdoor/feral cats. Outdoor cats will have a small portion of their left ear removed during the surgery. "Ear-tipping" is a safe, universal practice used to identify outdoor cats as feral and sterilized. To schedule an appointment, you can visit saacs.info/ccp

13. When will the zip codes change or be updated?

Qualifications for ACS programs, including free spay/neuter are evaluated annually based on the approved City Budget as well as community factors like identified high need.

14. Is there a time frame to sign up for these services?

If approved during the City budget process, the funding cycle starts in October and ends in the following year at the end of September. ACS recommends scheduling services as early as possible.

15. How much do you charge to fix my pet?

Animal Care Services cannot, by State law, provide spay/neuter surgeries directly to owned animals. However, ACS partners with several organizations to free spay/neuter services. For a list of qualifying zip codes within the City of San Antonio as well as participating locations, please visit https://saacs.info/spayneuter. Please note, free spay/neuter services are for qualifying City of San Antonio residents only. Low-cost options may be available at our partner clinics for residents living in non-qualifying zip codes, but you should check with your clinic of choice for specific fees.

16. How can I request my zip code to be considered?

Every year, Animal Care Services reviews programs and resource distribution to ensure efficiency and equity. The qualifying zip codes have been chosen based on an in-depth analysis of ACS calls for service data and COSA Equity Atlas scores which identify high-need communities.

The free and low-cost pet spay/neuter program is only available for residents who live in the City of San Antonio. Residents living in the County or other area municipalities such as Castle Hills, Leon Valley, Helotes, etc. should check with their clinic of choice for available appointments and required fees.

17. What proof do I provide to show proof of residency?

Most clinics will require a valid government-issued picture ID and/or utility bill as proof of residency within the City limits. We recommend verifying with your chosen clinic as to what you'll need to prove residency prior to bringing your pet in.

Remember: the free spay/neuter program is only available for residents who live in the City of San Antonio qualifying zip codes. Residents living in the County or other local municipalities such as Castle Hills, Leon Valley, Helotes, etc. should check with their clinic of choice for available appointments and required fees.